

AH LIM MOTOR COMPANY

No. 10 Ang Mo Kio Ind. Park 2A #01-09 AMK Autopoint Singapore 568047
TEL: 6483 1244 (4 lines) FAX: 6483 6170 Email: ahlmmc@singnet.com.sg
GST:M9-0009639-E RCB NO:06470300B

Our Ref : MC1902224
Your Ref : CC4/LPC21010714
Date : 26/02/2022

LONPAC INSURANCE BHD
300 BEACH ROAD #17-04
THE CONCOURSE
SINGAPORE 199555

Dear Sir/Madam,

Request for Direct Settlement for Accident involving our client's vehicle SKT3686R and your Insured YP8371X ON 17/10/2021 16:05 ALONG JUNCTION OF ONAN RD & KOON SENG RD

We refer to the above matter.

Please assess through your Insured's (YP8371X) report and our Client (SKT3686R) – TAN CHENG KIAT's report as attached and advise whether there are possibilities of direct settlement.

Please find attached the following :

- 1) Final Bill
- 2) GIA Motor Accident Report form
- 3) Certificate of Insurance
- 4) GIA Search

The above vehicle was surveyed by Kenneth from LKK Auto appointed by LONPAC on 22/10/2021.

We would quantify our claim as below:-

Cost of Repair : \$6,634.00
Loss Of Use : \$1,200.00 (12 X \$100) Surveyor recommend 10 days. Additional 2 Sunday.
GIA Search : \$2.00
=====

Total	: \$7,836.00
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Kindly acknowledge and revert on the possibility of direct settlement within 14 days.

Thank You.

Yours faithfully,


Ah Lim Motor Company
Kee Mui Hong

Authorization to Act

I, TAN CHENG KIAT (the third party claimant) of
43 CHUAN GARDEN S 558900 (address), owner of SKT3686R
(Vehicle No) hereby authorize **Ah Lim Motor Company** (the workshop) to act for me in respect
to my claim for the repair cost and / or rental and / or loss of use (Claim) for my vehicle no
SKT3686R that was damaged pursuant to the accident which occurred on
17/10/2021 (date) along Junction of Ouan Rd & Koon Seng Rd (location)
involving the vehicle no 1P8371X (the accident).

I further authorize the workshop to settle the above-mentioned claim in a manner that they
deem fit and the workshop is further authorized to receive the payment further to settlement
of my claim with payment cheque/s made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a
without prejudice and without admission of liability basis insofar as the driver/owner/insurers
of the other vehicle is concerned.

Dated this 18 day of Oct (month) 20 21 (year)



Signed by Third party claimant
Owner vehicle no: SKT3686R



Ah Lim Motor Company
Signed by the workshop

Personal Data Protection Act 2012

I/ we acknowledge and consent to Ah Lim Motor Company collecting, using and disclosing and
/ or processing my/our personal data to Third Party service providers and/or Insurance
company my / our personal data for the purpose of processing the claims and related
insurance / claim matters.



Owner signature



LONPAC INSURANCE BHD

CLAIM NO : 21/21/21/VC05/025061
DATE : 07 April 2022

DISCHARGE VOUCHER

I/We, TAN CHENG KIAT confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of YP8371X the sum of Singapore Dollar Seven Thousand Eight Hundred Thirty Six Only (\$7,836.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SKT3686R and YP8371X on 17/10/2021 along/at JUNCTION OF ONAN ROAD AND KOON SENG ROAD.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ TAN POH ENG CONSTRUCTION PTE LTD AND/OR NATARAJAN RAMESH**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to "**AH LIM MOTOR COMPANY**".

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.



.....
Signature of vehicle owner/Date

1/7/22

.....
Tan Cheng Kiat

Name of vehicle owner /Date

AH LIM MOTOR COMPANY

No. 10 Ang Mo Kio Ind. Park 2A #01-09 AMK Autopoint Singapore 568047
TEL: 6483 1244 (4 lines) FAX: 6483 6170 Email: ahlimmc@singnet.com.sg
GST:M9-0009639-E RCB NO:06470300B

M/S : TAN CHENG KIAT
43 CHUAN GARDEN

SINGAPORE 558560

ATTN: LONPAC INSURANCE BHD

Your Ref No: CC4/LPC21010714/PS3
Claim Type: Third Party
Accident Date: 17/10/2021
TP Veh Reg No: YP8371X

Final No: AL1906196
Claim No: MC1902224
Date: 24 Feb 2022
Policy No: MT/00642749/02
Veh Reg No: SKT3686R
Make/Model: HONDA CITY 1.5 SV
CVT
Chassis No: MRHGM6660GP000041
TP Ins Co: LONPAC

Tax Invoice-Final Repair Cost to Vehicle No :SKT3686R

Description	Quantity	List Price	PAGE:1
			Amount
		SS	SS
As agreed to proceed repair at Lump Sum Repair			S\$ 6,200.00
Add GST @ 7%			434.00
Total Amount payable			S\$ 6,634.00

TOTAL: SINGAPORE DOLLAR SIX THOUSAND SIX HUNDRED THIRTY FOUR ONLY

The above vehicle was surveyed by KENNETH KONG -LKK on 22/10/2021

For AH LIM MOTOR COMPANY

E. & O. E.


Ah Lim Motor Company
AUTHORISED SIGNATURE

Ace Auto

18, Ubi Road 4 #02-05 Ubi Car Mall
Singapore 408616 Reg no : 53029719A

To : Ah Lim Motor Company
10, Ang Mo Kio Industrial Park 2A
#01-09 AMK Autopoint
Singapore 568047

Invoice No : A4802

Date 3/11/2021

Vehicle No : SLX5160U

Make / Model : Toyota Vios

Rent to : TAN CHENG KIAT - SKT3686R

Account : Ah Lim Motor Company

Rental Ref : 4802


Duration : From:22/10/2021 15.40pm

TO : 03/11/2021 13.50pm

Grand Total

No. of days	Rate	Total
12	\$ 100.00	\$ 1,200.00
		\$ 1,200.00

ACE AUTO


for Ace Auto

ACE Auto

18 Ubi Road 4, #02-07 Singapore 408616
Tel: 6483 6143 Fax: 6483 6170
Registration No. 53029719A

EXCESS: SGD 2,000/- O.D.
SGD 1,500/- T.P.

No. 4802

RENTAL AGREEMENT / INVOICE

Hirer's Name TAN GREN KIAN		Date of Birth	Passport / Nric No.	Nationality
Address 73 CHUAN GARDEN		Occupation	Driving Licence No.	Date of Licence Obtained
Postal Code 330200		Contact No.	Mobile Phone No. 9753 659	Own Vehicle No. 5147 3680R
Driver Name		Date of Birth	Passport / Nric No.	Nationality
Address		Occupation	Driving Licence No.	Date of Licence Obtained
Postal Code		Contact No.	Mobile Phone No.	Indo City

CHECK OUT

Date 22/10	Time 5:00 PM	Mileage 29118 KM	E 1/4 1/2 3/4 F
Date 03/11	Time 1:50 PM	Mileage 29893 KM	E 1/4 1/2 3/4 F

Pay _____ for every quarter tank petrol if the petrol is less than the check out amount

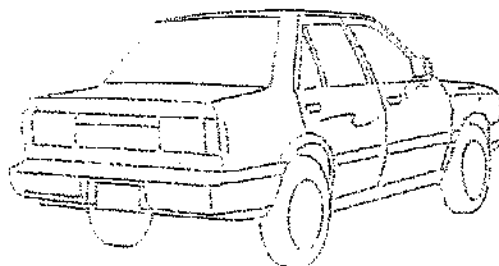
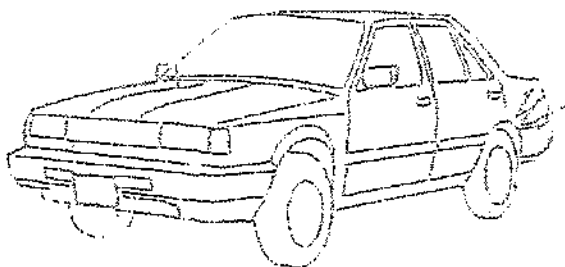
CHECK IN

VEHICLE NO. 5160 11	MODEL TOYOTA
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IMPORTANT NOTES:-

- This vehicle is restricted to SINGAPORE use only.
- BE WARNED: Hirer/Driver shall be fully responsible for all consequences including all outstanding summons and all costs incurred to & by the owner for any invalid entry in Malaysia.
- No refund will be given for vehicle that returns early.
- The hirer shall be liable to pay the first _____ for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- Third Party Liability is _____ any accident.
- Hirer shall pay all parking fines & traffic summons, incurred during the period of rental.
- Extension:- One day's advance notice is required otherwise No extension will be allowed.
- Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- Vehicle returned after office hour will be charged to the next working day.
- Hourly extension:- Refer to prevailing rates.
- Please check water & engine oil daily as preventive maintenance.

	UNIT		RATE (\$)	TOTAL (\$)
RATE PER DAY		@		
RATE PER WEEK		@		
RATE PER MONTH		@		
GRAND TOTAL				
DEPOSIT				
EXTENSION _____ DAYS				
TOTAL PAYABLE AMOUNT				
DEPOSIT REFUNDABLE	SS			
CHANGED OVER FROM VEH.				DATE



We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.
We declare that all information given on this form is true and accurate.

Hirer's Signature

Driver Signature

for ACE Auto

INSURER ENQUIRY

Find**insurer****Vehicle reg. no.**

YP8371X

**Date of
Accident**17/10/20 **Reset**% **RESULT & RECEIPT****TP Insurer Enquiry**Insurance **Lonpac Insurance Bhd**Period of Insurance **29/04/2021 - 28/04/2022**Requested By **MEILI TAN (AH LIM MOTOR CO...**Requested Date **19/10/2021 10:06****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**

Total Amount Due (GST

Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration

No: **M400017735**

Hsiao Tong (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 7 April 2022 7:10 AM
To: Hsiao Tong (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: [Seek Mandate] - Lonpac Ref: 21/21/21/VC05/025061 // TP / OUR CLIENT SKT3686R DOA: 17/10/2021 POLICY NO. MT/00642749/02 YOUR INSURED YP8371X LKK REF : CC4/LPC21010714/Kps3

Lonpac External - General

Dear Hsiao Tong,

Please proceed as proposed.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Wednesday, 6 April 2022 2:32 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: [Seek Mandate] - Lonpac Ref: 21/21/21/VC05/025061 // TP / OUR CLIENT SKT3686R DOA: 17/10/2021 POLICY NO. MT/00642749/02 YOUR INSURED YP8371X LKK REF : CC4/LPC21010714/Kps3

Dear Gerald,

Apologised for confusion. Resend with correct amount.

Please be informed that third party is claiming for Loss of Rental instead of Loss of Use.

We would like to re-seek mandate as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 10,544.42	\$ 6,634.00 (\$6,200.00 + 7%GST)
2. Loss of Rental (12days x 100.00)	\$ 1,200.00	\$ 1,200.00 (12days x \$100.00)
3. Insurance Search Fee	\$ 2.00	\$ 2.00
Total	\$ 11,746.42	\$ 7,836.00

Surveyor recommended 10days for repair + 1Sunday +1PRS =12days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 30/03/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Wednesday, 6 April 2022 2:21 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: [Seek Mandate] - Lonpac Ref: 21/21/21/VC05/025061 // TP / OUR CLIENT SKT3686R DOA: 17/10/2021
POLICY NO. MT/00642749/02 YOUR INSURED YP8371X LKK REF : CC4/LPC21010714/Kps3

Lonpac External - General

Dear Hsiao Tong,

There is an error in the rental rate. Please amend.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Wednesday, 6 April 2022 2:09 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: [Seek Mandate] - Lonpac Ref: 21/21/21/VC05/025061 // TP / OUR CLIENT SKT3686R DOA: 17/10/2021
POLICY NO. MT/00642749/02 YOUR INSURED YP8371X LKK REF : CC4/LPC21010714/Kps3

Dear Gerald,

Further to the below email.

Please be informed that third party is claiming for Loss of Rental instead of Loss of Use.

We would like to re-seek mandate as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 10,544.42	\$ 6,634.00 (\$6,200.00 + 7%GST)
2. Loss of Rental (12days x 100.00)	\$ 1,200.00	\$ 1,200.00 (12days x \$60.00)
3. Insurance Search Fee	\$ 2.00	\$ 2.00
Total	\$ 11,746.42	\$ 7,836.00

Surveyor recommended 10days for repair + 1Sunday +1PRS =12days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 30/03/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Wednesday, 6 April 2022 10:08 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: [Seek Mandate] - Lonpac Ref: 21/21/21/VC05/025061 // TP / OUR CLIENT SKT3686R DOA: 17/10/2021
POLICY NO. MT/00642749/02 YOUR INSURED YP8371X LKK REF : CC4/LPC21010714/Kps3

Lonpac External - General

Dear Hsiao Tong,

Please proceed as proposed.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Wednesday, 6 April 2022 8:39 am

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: [Seek Mandate] - Lonpac Ref: 21/21/21/VC05/025061 // TP / OUR CLIENT SKT3686R DOA: 17/10/2021
POLICY NO. MT/00642749/02 YOUR INSURED YP8371X LKK REF : CC4/LPC21010714/Kps3

Your ref: **21/21/21/VC05/025061**

Our ref : CC4/LPC21010714/Kps3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING YP8371X(LONPAC) AND SKT3686R(TP) ON 17/10/2021

We refer to the above matter.

We have highlighted to your good office on 03/11/2021 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It is a head-to-rear collision. Liability is not in our driver favour.

We seek your approval to offer repairer "Ah Lim Motor Company" at **\$7,356.00(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 10,544.42	\$ 6,634.00 (\$6,200.00 + 7%GST)
2. Loss of Use (12days x 100.00)	\$ 1,200.00	\$ 720.00 (12days x \$60.00)
3. Insurance Search Fee	\$ 2.00	\$ 2.00
Total	\$ 11,746.42	<u>\$ 7,356.00</u>

Surveyor recommended 10days for repair + 1Sunday +1PRS =12days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 30/03/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Wednesday, 3 November 2021 7:22 PM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: TP / OUR CLIENT SKT3686R DOA: 17/10/2021 POLICY NO. MT/00642749/02 YOUR INSURED YP8371X
LKK REF : CC4/LPC21010714/Kps3

Dear Gerald,

We refer to the above matter.

We have inspected third party vehicle SKT 3686R at M/s AH LIM MOTOR COMPANY on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **Preliminary advice**
- **TP GIA report**

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, October 20, 2021 11:04 AM
To: Su Li (LKK Auto) <suli@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Subject: FW: TP / OUR CLIENT SKT3686R DOA: 17/10/2021 POLICY NO. MT/00642749/02 YOUR INSURED YP8371X

Lonpac External - General

Our Ref : 21/21/21/VC05/025061

Dear Su Li,

The workshop has now engaged Ah Lim Motor Company for his claim.

FYA

Thank you.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



“In view of the revised measures for COVID-19 restrictions effective 27 September 2021, more than 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused” .

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Zila @ Ah Lim Motor Company <zila@ahlimmotor.com.sg>

Sent: Wednesday, 20 October 2021 10:21 am

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Mui Hong @ Ah Lim Motor <muihong@ahlimmotor.com.sg>

Subject: TP / OUR CLIENT SKT3686R DOA: 17/10/2021 POLICY NO. MT/00642749/02 YOUR INSURED YP8371X

Hi Claims Dept,

Kindly arrange for survey.

Note: Vehicle is not in – To be arrange

Thanks.

Regards

Zila

Ah Lim Motor (AMK)

10 Ang Mo Kio Ind Pk 2A

#01-09 AMK AUTOPOINT

S568047

TEL: 64831244 Fax: 64836170