

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Thursday, 7 April 2022 9:00 AM  
**To:** Mui Hong @ Ah Lim Motor; Zila @ Ah Lim Motor Company  
**Cc:** Admin A  
**Subject:** RE: Claim Documents for our client SKT3686R DOA: 17/10/2021 W LONPAC INSURED YP8371X LKK REF : CC4/LPC21010714/ps3  
**Attachments:** DV\_SKT3686R.pdf

Without Prejudice

Dear Mui Hong,

Thank you for your email.

We confirm settlement at **\$7,836.00(all-in)**.

Please duly sign the documents enclosed and return to us (LKK) for our necessary action.

**“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Mui Hong @ Ah Lim Motor <muihong@ahlimmotor.com.sg>  
**Sent:** Wednesday, 6 April 2022 1:28 PM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Zila @ Ah Lim Motor Company <zila@ahlimmotor.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: Claim Documents for our client SKT3686R DOA: 17/10/2021 W LONPAC INSURED YP8371X LKK REF : CC4/LPC21010714/ps3

Dear Hsiao Tong,

Thanks for your offer.

Kindly on your offer as we had rented a vehicle for rent and had attached the rental invoice.

We apologise on the typo error on our LOD whereby we indicate as LOU while it should have been rental.

Pls assist to amend offer to rental.

Thank You !

Best Regards,

Kee Mui Hong  
Ah Lim Motor @ AMK  
10, Ang Mo Kio Industrial Park 2A  
#01-09 AMK Autopoint S568047  
Tel : 6483 1244 Fax : 6483 6170

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**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]  
**Sent:** Wednesday, 6 April 2022 12:45 PM  
**To:** Zila @ Ah Lim Motor Company <[zila@ahlimmotor.com.sg](mailto:zila@ahlimmotor.com.sg)>  
**Cc:** Mui Hong @ Ah Lim Motor <[muihong@ahlimmotor.com.sg](mailto:muihong@ahlimmotor.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Claim Documents for our client SKT3686R DOA: 17/10/2021 W LONPAC INSURED YP8371X LKK REF : CC4/LPC21010714/ps3

Without Prejudice

Dear Sirs/Mdm,

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 6,634.00
2. Loss of Use (12days x \$60.00)	\$ 720.00
3. LTA/ GIA Search Fee	\$ 2.00
<b>Total</b>	<b>\$ 7,356.00</b>

Please confirm acceptance.

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In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 28 February 2022 9:48 AM  
**To:** Zila @ Ah Lim Motor Company <[zila@ahlimmotor.com.sg](mailto:zila@ahlimmotor.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Admin-B <[admin-b@lkkauto.com](mailto:admin-b@lkkauto.com)>

[b@lkkauto.com](mailto:b@lkkauto.com)>

Cc: Mui Hong @ Ah Lim Motor <[muihong@ahlimmotor.com.sg](mailto:muihong@ahlimmotor.com.sg)>

**Subject:** RE: Claim Documents for our client SKT3686R DOA: 17/10/2021 W LONPAC INSURED YP8371X LKK REF : CC4/LPC21010714/ps3

Without Prejudice

Dear Sirs/mdm,

We acknowledge receipt of your email dated 26/02/2022.

We will look into the matter and get back to you.

**“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Zila @ Ah Lim Motor Company <[zila@ahlimmotor.com.sg](mailto:zila@ahlimmotor.com.sg)>

**Sent:** Saturday, 26 February 2022 12:32 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Admin-B <[admin-b@lkkauto.com](mailto:admin-b@lkkauto.com)>

**Cc:** Mui Hong @ Ah Lim Motor <[muihong@ahlimmotor.com.sg](mailto:muihong@ahlimmotor.com.sg)>

**Subject:** Claim Documents for our client SKT3686R DOA: 17/10/2021 W LONPAC INSURED YP8371X LKK REF : CC4/LPC21010714/ps3

Dear Claims,

Pls see attached - Claim Documents for our client SKT3686R DOA: 17/10/2021 W LONPAC INSURED YP8371X LKK REF : CC4/LPC21010714/ps3

Pls assist to offer on the claim.

Thanks!

Regards

Zila

Ah Lim Motor (AMK)

10 Ang Mo Kio Ind Pk 2A

#01-09 AMK AUTOPOINT

S568047

**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Friday, 22 October 2021 5:38 PM

**To:** Zila @ Ah Lim Motor Company <[zila@ahlimmotor.com.sg](mailto:zila@ahlimmotor.com.sg)>

**Cc:** Mui Hong @ Ah Lim Motor <[muihong@ahlimmotor.com.sg](mailto:muihong@ahlimmotor.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: TP / OUR CLIENT SKT3686R DOA: 17/10/2021 POLICY NO. MT/00642749/02 YOUR INSURED YP8371X LKK REF : CC4/LPC21010714/ps3

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above-mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Zila @ Ah Lim Motor Company <[zila@ahlimmotor.com.sg](mailto:zila@ahlimmotor.com.sg)>

**Sent:** Thursday, 21 October 2021 11:21 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Mui Hong @ Ah Lim Motor <[muihong@ahlimmotor.com.sg](mailto:muihong@ahlimmotor.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: TP / OUR CLIENT SKT3686R DOA: 17/10/2021 POLICY NO. MT/00642749/02 YOUR INSURED YP8371X LKK REF : CC4/LPC21010714/ps3

Hi Hsiao Tong,

Kindly refer to the attached photo scene.  
Thanks.

Regards

Zila

Ah Lim Motor (AMK)

10 Ang Mo Kio Ind Pk 2A

#01-09 AMK AUTOPOINT

S568047

TEL: 64831244 Fax: 64836170

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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>

**Sent:** Thursday, 21 October 2021 11:18 AM

**To:** Zila @ Ah Lim Motor Company <[zila@ahlimmotor.com.sg](mailto:zila@ahlimmotor.com.sg)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Mui Hong @ Ah Lim Motor <[muihong@ahlimmotor.com.sg](mailto:muihong@ahlimmotor.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: TP / OUR CLIENT SKT3686R DOA: 17/10/2021 POLICY NO. MT/00642749/02 YOUR INSURED YP8371X LKK REF : CC4/LPC21010714/ps3

Without Prejudice

Dear Sirs / Madam,

We refer to the above matter.

Please be informed that OI has yet to report the accident till date..

***Please provide us the following.***

- ***evidence i.e. video and scene photo.***
- ***PIR result (if any)***

Please note that for liability, claim negotiation and settlement, please contact Hsiao Tong via email.

Our respective case handler will look into the matter and revert to you in due course.

***To check availability of the case handler, you may contact the undersigned.***

*\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

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**From:** Zila @ Ah Lim Motor Company <[zila@ahlimmotor.com.sg](mailto:zila@ahlimmotor.com.sg)>  
**Sent:** Thursday, October 21, 2021 11:11 AM  
**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Mui Hong @ Ah Lim Motor <[muihong@ahlimmotor.com.sg](mailto:muihong@ahlimmotor.com.sg)>  
**Subject:** TP / OUR CLIENT SKT3686R DOA: 17/10/2021 POLICY NO. MT/00642749/02 YOUR INSURED YP8371X

Hi Mei Kwan,

Kindly advise OIC & liability for this case.  
Thanks.

Regards

Zila

Ah Lim Motor (AMK)

10 Ang Mo Kio Ind Pk 2A

#01-09 AMK AUTOPOINT

S568047

TEL: 64831244 Fax: 64836170

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**From:** Zila @ Ah Lim Motor Company  
**Sent:** Thursday, 21 October 2021 11:09 AM  
**To:** Summer (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Cc:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com); Mui Hong @ Ah Lim Motor <[muihong@ahlimmotor.com.sg](mailto:muihong@ahlimmotor.com.sg)>  
**Subject:** RE: Survey vehicle SKT 3686R

Hi Summer,

Okie, arrange @ 2pm.  
Vehicle will be at ALM AMK.

Thanks.

Regards

Zila

Ah Lim Motor (AMK)

10 Ang Mo Kio Ind Pk 2A

#01-09 AMK AUTOPOINT

S568047

TEL: 64831244 Fax: 64836170

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**From:** Summer (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Thursday, 21 October 2021 11:07 AM  
**To:** Zila @ Ah Lim Motor Company <[zila@ahlimmotor.com.sg](mailto:zila@ahlimmotor.com.sg)>  
**Cc:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com); Mui Hong @ Ah Lim Motor <[muihong@ahlimmotor.com.sg](mailto:muihong@ahlimmotor.com.sg)>  
**Subject:** RE: Survey vehicle SKT 3686R

Dear Zila,

May we arrange on 2p.m?

By the way survey at amk right?

Best Regards,  
Summer Lee | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** Zila @ Ah Lim Motor Company <[zila@ahlimmotor.com.sg](mailto:zila@ahlimmotor.com.sg)>  
**Sent:** Thursday, 21 October, 2021 11:00 AM  
**To:** Summer (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Cc:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com); Mui Hong @ Ah Lim Motor <[muihong@ahlimmotor.com.sg](mailto:muihong@ahlimmotor.com.sg)>  
**Subject:** RE: Survey vehicle SKT 3686R

Hi Summer,

Pls arrange for survey tmr 22/10 @ 230pm.  
Owner waiting.  
Thanks.

Regards

Zila

Ah Lim Motor (AMK)

10 Ang Mo Kio Ind Pk 2A

#01-09 AMK AUTOPOINT

S568047

TEL: 64831244 Fax: 64836170

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**From:** Summer (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Thursday, 21 October 2021 10:46 AM  
**To:** Zila @ Ah Lim Motor Company <[zila@ahlimmotor.com.sg](mailto:zila@ahlimmotor.com.sg)>  
**Cc:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com)  
**Subject:** Survey vehicle SKT 3686R

Dear Zila,

Is the vehicle SKT 3686R ready for survey?

Best Regards,  
Summer Lee | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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