

Re: DIRECT SETTLEMENT OF VEHICLE NO. SKT3686R AGAINST YP8371X LKK REF : CC4/LPC21010714/ps3

Su Li (LKK Auto) <suli@lkkauto.com>

Tue 10/19/2021 8:47 AM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Dear Gerald,

We refer to the above matter.

Kindly provide us insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Tuesday, October 19, 2021 8:35 AM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>

Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO. SKT3686R AGAINST YP8371X

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Tuesday, 19 October, 2021 8:22 AM

To: Summer (LKK Auto) <admin-d@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; assignments@lkkauto.com

Subject: FW: DIRECT SETTLEMENT OF VEHICLE NO. SKT3686R AGAINST YP8371X

Lonpac External - General

Our Ref : TBA

Dear Summer,

FYA. Our insured has not lodged the accident report.

Thank you.

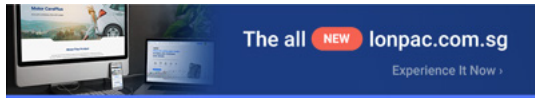
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



"In view of the revised measures for COVID-19 restrictions effective 27 September 2021, more than 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused" .

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: You Po Soon <psyoun@honda.com.sg>

Sent: Monday, 18 October 2021 4:37 pm

To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: DIRECT SETTLEMENT OF VEHICLE NO. SKT3686R AGAINST YP8371X

To The Officer In Charge,

Please Refer The Above Attachment For Your Reference.

Kindly Arrange for survey for vehicle SKT3686R,

Kindly Advice on Liability,

Your Insured vehicle number is YP8371X, Accident Date 17/10/2021.

Thank You.

Best Regards,
YOU PO SOON
Service Advisor
Bodywork Shop

Honda Singapore
Kah Motor Co. Sdn. Bhd.
15, Ubi Road 4, Singapore 408610
DID : 6846 5671 / Mobile: 9678 6493
Web: www.honda.com.sg



Confidential Note: The information contained in this email is intended only for the use of the individual or entity named above and may contain information that is privileged, confidential and exempt from disclosure under applicable law. If the reader of this message is not the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this message in error, please immediately notify the sender and delete the mail. Thank you.