

Re: TP / OUR CLIENT SKT3686R DOA: 17/10/2021 POLICY NO. MT/00642749/02 YOUR INSURED YP8371X LKK REF : CC4/LPC21010714/Kps3

Su Li (LKK Auto) <suli@lkkauto.com>

Wed 11/3/2021 7:22 PM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Dear Gerald,

We refer to the above matter.

We have inspected third party vehicle SKT 3686R at M/s AH LIM MOTOR COMPANY on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **Preliminary advice**
- **TP GIA report**

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Wednesday, October 20, 2021 11:04 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Subject: FW: TP / OUR CLIENT SKT3686R DOA: 17/10/2021 POLICY NO. MT/00642749/02 YOUR INSURED YP8371X

Lonpac External - General

Our Ref : 21/21/21/VC05/025061

Dear Su Li,

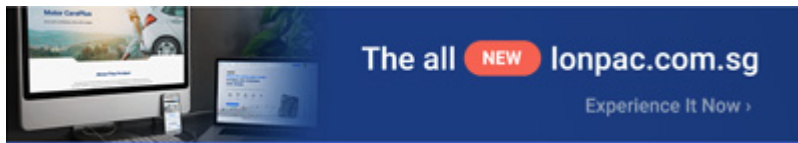
The workshop has now engaged Ah Lim Motor Company for his claim.

FYA

Thank you.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



“ In view of the revised measures for COVID-19 restrictions effective 27 September 2021, more than 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused” .

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Zila @ Ah Lim Motor Company <zila@ahlimmotor.com.sg>

Sent: Wednesday, 20 October 2021 10:21 am

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Mui Hong @ Ah Lim Motor <muihong@ahlimmotor.com.sg>

Subject: TP / OUR CLIENT SKT3686R DOA: 17/10/2021 POLICY NO. MT/00642749/02 YOUR INSURED YP8371X

Hi Claims Dept,

Kindly arrange for survey.

Note: Vehicle is not in – To be arrange

Thanks.

Regards

Zila

Ah Lim Motor (AMK)

10 Ang Mo Kio Ind Pk 2A

#01-09 AMK AUTOPOINT

S568047

TEL: 64831244 Fax: 64836170