



Wah Hong Motors & Credit Pte Ltd

38 Toh Guan Road East #01-57 Enterprise Hub Singapore 608581

Office Phone: 6773 7377 Email : motor@wahhong.sg

Co Reg No : 199806235M GST Reg No : 199806235M

Our Ref: WH0868

Date: 26/10/2021

ATTENTION: MOTOR CLAIMS DEPT

WITHOUT PREJUDICE

Lonpac Insurance BHD

300, Beach Road, The Concourse, #17-04/07, Singapore 199555

CLAIMANT : CAR OWNER

ACCIDENT INVOLVING SMQ413Z AND GBB5761U

ALONG ABRACLEAN (ASIA PACIFIC) CAR PARK (46 PIONEERSECTOR 2 SPORE 628396) ON 20/09/2021 @ 1245HRS.

We are instructed by MS CHONG LI LING CLARE to claim damages against your insured in connection with a road accident on involving our client's motor registration number SMQ413Z and motor vehicle registration number GBB5761U driven by you or your authorised driver at the material time.

We are instructed that your negligent caused the accident. As a result of the accident, our client's vehicle was damaged and our client was put to loss and expense, particulars of which are as follows;

1) Cost of Repair after surveyor final estimate (W/GST)	\$	963.00
2) Loss of use (Includes loss of PRS and loss of Sun & PHs) (4 days x \$100.00) 20/10/2021 TO 23/10/2021	\$	400.00
Total Amount (SGD\$)		\$ 1,363.00

A copy of each of the following supporting documents is enclosed:

- 1) LETTER OF DEMAND
- 2) REPAIRER'S INVOICE
- 3) LETTER OF AUTHORISATION
- 4) WORKSHOP'S DISCHARGE VOUCHER

Please note that if you are insured and wish to claim under your insurance policy, you should immediately pass this letter to your insurer.

Please note that you or your insurer should send to us an acknowledgement of receipt of this letter within 14 days of your receipt of this letter, failing which our client will have no alternative but to commence claims against you without further notice to you or your insurer.

Please note that if you have a counterclaim against our client arising out of accident, you are also required to send to us a letter giving full particulars of the counterclaim together with all relevant supporting documents within 8 weeks of your receipt of this letter.

For any further enquiry, kindly contact us via email to **motor@wahhong.sg** or call Melvin at 8778 3338 directly.

Payment Details : WAH HONG MOTORS & CREDIT PTE LTD

Account With : OVERSEA-CHINESE BANKING CORPORATION LIMITED (OCBC)

Account No : 6877 6098 3001 / PAYNOW : UEN 199806235M

Yours Faithfully,



Melvin

LETTER OF AUTHORITY & INDEMNITY

To : Wah Hong Motors & Credit Pte Ltd

ACCIDENT INVOLVING VEHICLE NO. SMQ413Z AND G8B5761U
AT/ALONG ABRACLEAN (ASIA PACIFIC) CAR PARK
ON 20/9/2021 @ 12:45 HRS.

1. I/We, CHONG LI LING CLARE, the owner of vehicle no. SMQ413Z hereby instruct and authorize you to commence repairs to the above said vehicle.
2. I/We hereby authorize that any payment due to me/us from the aforesaid claim to be paid to **M/s Wah Hong Motors & Credit Pte Ltd..**
3. If the matter is unable to resolve due to liability issues, the matter may/may not proceed to Dispute Resolution Mechanism (DRM) as such I/We will be liable for the DRM Fees and other disbursements incurred.
4. If for whatever reason, my/our insurer and/or the third party insurance claim is **not successful** or **fraud accident** or **repudiate** or **reject my/our claim**, I/We agree to undertake to pay full amount of your repair bills, administration charge and any other disbursements reasonably incurred by me/us under the policy of insurance shall be borne by me/us.
5. In the event, if I/We instruct you to withdraw my/our claim, I/We agree to pay the repair cost, administration charge and other disbursements that you have incurred.
6. I/We understand that Total Loss Claim (3rd Party), I/We agree to pay Administration Fee, Storage Fee & other disbursements (LTA Search Fee, GIA Fee, Loss of Use, etc...) incurred before the collection of my/our vehicle.
7. I/We understand that I/We must co-operate to sign the Final Discharge Voucher. If I/We refuse to co-operate, I/We will have to pay for the repair cost, administration charge and other disbursements incurred. My repairer will also reserve their rights to proceed legal action against me and all the legal costs and disbursement incurred will be bear by me.
8. **I/We hereby confirmed I/We have read and understand the contents of the document and the same. I/We herein give my/our consent and acknowledgement.**

Dated this 20 day of OCTOBER 20 21.

Policy Holder's Signature
(Company stamp if applicable)

Name: Clare Chang

NRIC No.: Sxx x 127D

Contact:

Driver's Signature
(If driver is not policyholder)

Name: TRAVELL GARRAD BAKAR @ MOHD
AZAHAR BAKAR

NRIC No.: Sxxx x 433J

Contact: 93848422



Witness Signature

Name: CHAN PEI PEI

NRIC No.: Gxxx x 054N

Contact: 8778 4888



LONPAC INSURANCE BHD

CLAIM NO : 21/21/21/VC00/024977
DATE : 24 FEBRUARY 2022

DISCHARGE VOUCHER

I/We, CHONG LI LING CLARE confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of GBB 5761U the sum of Singapore Dollar One Thousand Two Hundred Only (\$1,200.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving GBB 5761U and SMQ 413Z on 20 September 2021 along 46 Pioneer Sector 2.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ ROTARY ENGINEERING PTE. LTD. AND/OR MOHAMED ZAINAL BIN ABDUL RAHMAN**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **WAH HONG MOTORS & CREDIT PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

.....
Signature of vehicle owner/Date

Chong Li Ling Clare 28/2/22

.....
Name of vehicle owner /Date

Wah Hong Motors & Credit Pte Ltd

38 Toh Guan Road East #01-57 Enterprise Hub

Singapore (608581)

Phone : 6773 7377

Email : motor@wahhong.sg

CO / GST Reg No : 199806235M

TAX INVOICE

BILLING DETAILS

BILL TO : Lonpac Insurance BHD
NAME : CHONG LI LING CLARE
VEHICLE NUMBER : SMQ413Z
MAKE & MODEL : TOYOTA VIOS 1.5E

INVOICE NO.: WH0868
REFERENCE NO.:
DATE : 18/10/2021
REMARKS :

S/N	DESCRIPTION	QUANTITY	UNIT PRICE	AMOUNT (\$)
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1	To supply and replace parts, labour charges for repair, panel beating, welding and respary painting.			\$900.00
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Payment Mode : CASH / NETS / PAYNOW / CHEQUE	Subtotal (SGD\$)	\$900.00
	Tax 7% GST (SGD\$)	\$63.00
	Total (SGD\$)	\$963.00

Please Note : Goods sold are not returnable.

Payment Instructions :

Please Indicate The Invoice Number For Payment & Send Us A Copy of the Screenshot Payment To 8778 3338.

Bank Transfer to be made to Wah Hong Motors & Credit Pte Ltd

Account with : OVERSEA-CHINESE BANKING CORPORATION LIMITED (OCBC)

Account No : 6877 6098 3001

PAYNOW : UEN 199806235M

Thank you for your business.

This is a computer generated document, no signature is required.



Cecilia Chong (LKK Auto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 14 February 2022 10:05 am
To: Cecilia Chong (LKK Auto)
Cc: MT_Claim_SG
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING SMQ413Z AND GBB5761U ON 20/09/2021 LKK REF : CC4/LPC21010699/Egs3

Lonpac External - General

Dear Cecilia,

Please proceed as proposed.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Sent: Friday, 11 February 2022 5:22 pm
To: Su Li (LKK Auto) <suli@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING SMQ413Z AND GBB5761U ON 20/09/2021 LKK REF : CC4/LPC21010699/Egs3

Lonpac Ref: **21/21/21/VC00/024977**

LKK Ref: CC4/LPC21010699/Egs3

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 25/10/2021 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a BOLA S23 case. Liability is not in our driver's favour.

Summary to offer to third party repairer, **"WAH HONG MOTORS & CREDIT PTE LTD"** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 1,781.55	\$ 963.00
2. Loss of Use (4days x \$100.00)	\$ 400.00	\$ 240.00 (4days x \$60.00)
3. LTA/ GIA Search Fee	\$ -	\$ -
Total	\$ 2,181.55	\$ 1,203.00

**03days recommendation for repair + 1PRS = 4 DAYS

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

"Wishing You Happiness & Prosperity Chinese New Year 2022"



Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: CeciliaChong@lkkauto.com | FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.