Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING SMO413Z AND GBB5761U ON 20/09/2021 LKK REF: CC4/LPC21010699/Egs3

Su Li (LKK Auto) <suli@lkkauto.com>

Mon 10/25/2021 4:46 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Dear Gerald,

We refer to the above matter.

We have inspected third party vehicle SMQ 413Z at M/s WAH HONG MOTORS & CREDIT PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- **Preliminary advice**
- **TP GIA report**

Kindly take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Monday, October 18, 2021 10:38 AM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>; assignments

<assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING SMQ413Z AND GBB5761U ON 20/09/2021

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards, Summer Lee | Admin LKK Auto Consultants Pte Ltd Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

----Original Message----

From: GERALD POH WEE BIN < geraldpoh@lonpac.com>

Sent: Monday, 18 October, 2021 10:33 AM

To: Summer (LKK Auto) <admin-d@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING SMQ413Z AND GBB5761U

ON 20/09/2021

Lonpac External - General

Our Ref: 21/21/VC00/024977

Dear Summer,

FYA. Attached copy of insured 's report.

Thank you.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/07 The Concourse, Singapore 199555 Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

"In view of the revised measures for COVID-19 restrictions effective 27 September 2021, more than 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

----Original Message----

From: Wah Hong Motors & Credit Pte Ltd <motor@wahhong.sg>

Sent: Monday, 18 October 2021 10:05 am To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING SMQ413Z AND GBB5761U ON

20/09/2021

Dear Sirs/Madam,

Please find the attached GIA for your perusal.

Kindly arrange Pre-Repair Survey for this vehicle.

Take note that the Repair Estimate will be ready upon the Pre-Repair Survey.

Workshop: WAH HONG MOTORS & CREDIT Pte Ltd

Address: 38 TOH GUAN ROAD EAST #01-57

ENTERPRISE HUB SINGAPORE 608581

Contact Person: Melvin Wee

HP: 87783338

Thank You and Best Regards,

Jenny Ng Admin Manager WAH HONG MOTORS & CREDIT PTE LTD

ROC:199806235M **ENTERPRISE HUB** 38 TOH GUAN ROAD EAST #01-57 S(608581)

Tel:(65)67737377 HP:(65)87783555

Website:

https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.wahhong

.sg%2F&data=04%7C01%7Cgeraldpoh%40lonpac.com%7C9ec781dc0a5345c8a33508d99 1dba508%7C68cd7946a8a747258a38520eff67a3e6%7C0%7C0%7C637701195117432968%7CUn known%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2IuMzIiLCJBTiI6Ik1haWwiLCJX VCI6Mn0%3D%7C1000&sdata=pDhiU8kIFcZm47%2FjzPqpP06laxZBke4rdZqGon09u%2Bq% 3D&reserved=0

Mail: motor@wahhong.sg

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