Our Ref: CT1021/SHC1150H/JW(st)

Date: 12.11.2021

AIG ASIA PACIFIC INSURANCE PTE LTD 78 SHENTON WAY.AIG BUILDING #07-16

Singapore 079120

Company Registration No: 199506048W Attn : Motor Claims Department Without Prejudice

Dear Sir/Madam

ComfortDelGro Engineering Pte Ltd 59 Loyang Drive Singapore 508969

www.cdge.com.sg

ACCIDENT ON 17.10.2021 INVOLVING SHC1150H & SML8430Y ALONG SENGKANG WEST WAY

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of vehicle No SHC1150H, which was involved in the captioned accident with your insured vehicle No SML8430Y.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim:

	[E&OE]	Total Claims	S\$	3,988.70
2. Others			S\$ 	0.00
1. Loss of Income	3 days x S\$ 80.00		S\$	240.00
Hirer's Claim :		24.22.22	.	242.00
6. Others			S\$	0.00
5. GIA / Police Report Fee			S\$	2.00
4. LTA Search Fee			S\$	0.00
3. Survey Report Fee			S\$	0.00
2. Loss of Rental	3 d	ays x S\$ 125.40	S\$	376.20
1. Cost of Repairs			S\$	3,370.50

A copy each of the following supporting documents marked [X] is enclosed:

[X]	Original Repair Bill	[X]	Letter of Authority from Owner/Hirer/Operator
[X]	GIA/Police Report(s)	[X]	Rental Rate Letter
[]	LTA/GIA Search Slip(s)	[X]	Downtime/Mileage Record
[]	Survey Report / Bill	[]	Witness Statement / Accident Scene Photo(s)
[]	Driver's IC/DL/VL / Road	Tax / Lo	g Card / Certificate of Insurance
[]	Tow Chit / PIR / Hirer's IR	AS / Oth	ners :

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely Jim Wong **CDGE Claims Department**

DID: 62148374 FAX: 62141843 Email: jimwong@cdge.com.sg

This is a computer-generated letter. No signature is required.



LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING TOYOTA PRIUS SHC1150H , SML8430Y

ON 17-Oct-21 10:40 SENGKANG WEST WAY SLIP RD TO FERNVALE RD

I / We

ALONG

TAN CHONG BOON

(Hirer) NRIC No.: SXXXX375B

and/or

(Relief) NRIC No.: SXXXX375B

Taxi Number

SHC1150H

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

- 1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
- 2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
- 3. To sign Discharge Voucher on my/our behalf.
- 4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

18-Oct-2021

Name of Hirer

TAN CHONG BOON

Hirer NRIC

SXXXX375B

Signature :

Address

658A PUNGGOL EAST #17-705

821658

Contact No.

91259823

RELEASE VOUCHER (AIG Asia Pacific - Express Third Party Claim)

"We/I, <u>COMFORTDELGRO ENGINEERING PTE LTD</u> ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd <u>LKK AUTO CONSULTANTS PTE LTD</u> (name of surveyor) with respect to the amount claimed for <u>S\$3,800.00</u> (Global Sum) for vehicle no. <u>SHC 1150H</u> that was damaged pursuant to the accident which occurred on <u>17/10/2021</u> (date) along <u>SENGKANG W WAY TURN TO FERNVALE ROAD</u> (location) involving vehicle no/s <u>SML 8430Y</u>.

This is pursuant to the inspection conducted on 18/10/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION**PTE LTD ("the third party claimant") of vehicle no. SHC 1150H make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHC 1150H (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.



ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701 Mainline + 65 6383 6280 Facsimile + 65 6280 9755

Workshops 205 Braddell Road Singapore 579701 59 Loyang Drive Singapore 508969 45 Pandan Road Singapore 609296

383 Sin Ming Drive Singapore 575717 7 Sungel Kadul Way Singapore 728791 320 Ubi Road 3 Singapore 408649

COMPANY REG. NO.: 199506048

GST REG. NO. M2-8921817-3

TAX INVOICE

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY.AIG BUILDING #07-16 SINGAPORE 079120

CONTACT NO: 64193000

3225094

SHC1150H

VEHCLE NO

NO/DATE 91611606 30.10.202

JOB NO. 305491105

MODEL PRIUS HYBRID(G4) ODOMETER READING

DATE OF REG 10.08.2017

CHASSIS CODE JTDKB3FU603563227

JOB TYPE

Description: 3P 17.10.2021

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt Add GST @ 7.000 %

Total Invoice amount

3,370.50

Issued by : CHEWBEELENG 01.11.2021 13:59:42 Repair Type : CLSO/57/57 Payment Type/Term : /Credit 30 days

ComfortDelGro Engineering Pte Ltd

Head Office: 205 Braddell Road Singapore 579701

ACCOUNT No. INVOICE No. **AMOUNT** BANK/CHQ No

Kindly note that no receipt shall be issued unless requested.

Our Ref: CT21100244

Date: 01 November 2021



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON

17/10/2021 @ 10:40 hrs

ALONG

SENGKANG WEST WAY SLIP RD TO FERNVALE RD

INVOLVING

SML8430Y

We refer to the above-mentioned accident and wish to inform that Comfort Transportation Pte Ltd is the registered owner of the taxi bearing vehicle registration number SHC1150H (the "Taxi"). The Taxi was hired to TAN CHONG BOON IC NO SXXXX375B a registered hirer-operator of Comfort Transportation Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$125.40 per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia Manager, Fleet Safety

This is a computer generated letter. No signature is required.

	HOURS OPERATED (TIME) FROM TO OFFECT OLYX	\$
Sharked formal deposits on	MILEAGE TRAVELLED (KM) 334 248 296 396	
NAME OF DRIVER	Tan TX 44 88 Tes 754737 Tem TX 74 88 Tem TX 75053 Tem TX 5053	
DATE	18/10/31 18/10/31 18/10/31 18/10/31	

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SML8430Y

Date of Accident

17/10/2021 🛗

Reset

% RESULT & RECEIPT

TP Insurer Enquiry Insurance ______ AIG Asia Pacific Insurance Pte.... Period of Insurance ______ 07/06/2021 - 06/06/2022 Requested By _____ Huang Xiao Yan (COMFORTDEL...

Payment details

Request Amount: **\$\$1.87** GST Amount: **\$\$0.13**

Total Amount Due (GST Inclusive): **\$\$2**

General Insurance Association

Records Management Centre
GST Registration No: **M400017735**



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Our Ref: CC4/AIG21010696/Vps3

08 Nov 2021

ONG LONG SUN MICHAEL 410C FERNVALE ROAD #07-88 SINGAPORE 793410

Dear Sir/Madam.

ACCIDENT INVOLVING SML8430Y(AIG) AND SHC1150H ALONG/AT FERNVALE ROAD ON 17/10/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from SHC1150H against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that we do not have a good defense towards the claim submitted by SHC1150H as your vehicle had filtered into third party lane and collided with third party taxi. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

If you have evidence/information to proof that we should not settle the third-party claim, kindly let us have them in writing within the next 10 days i.e. by <u>19/11/2021</u>, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONC Case Handler

DID: 6742 3197 FAX: 6741 4108

Email: chewht@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd (Motor Claims Dept)

Claim Audit

B /	AUDIT On	TRAIL Audit	Remarks	Ву
1	18 Oct 2021	Clm Dtl Modified	Claimant's Name: ->	[A] Lee Su Li
2	2021	Clm Veh Model Changed	(206086) ADIVA AD1 200 190cc 3W.	[A] Lee Su Li
3	18 Oct 2021 16:55	Clm Created	Reg No: SHC1150H. Acct Date: 2021/10/17. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). Workshop: ComfortDelGro Engineering Pte Ltd (Loyang)	[A] Lee Su Li
4	18 Oct 2021 16:55	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	18 Oct 2021 16:55	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/10/27	[A] Lee Su Li
6	18 Oct 2021 16:55	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	18 Oct 2021 16:55	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Ex press)	[A] Merimen Administrator
8	18 Oct 2021 16:55	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	18 Oct 2021 16:55		(23):Express.	[A] Lee Su Li
10		Adjuster Assigned	[None] -> ACCUSER4	[A] Lee Su Li
11	24 14	Adjuster Assigned	ACCUSER4 -> Thevan Thomas Karthikesavan	[A] CHEW HSIAO TONG
12	2022 23:33	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	21 Mar 2022 23:33	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	21 Mar 2022 23:33	Clm Dtl Modified	JPJ Reg. Date: -> 2017/08/10.	[A] JOANNE LEE KHANG MIN
15	21 Mar 2022 23:33	Clm Details Notified		[A] JOANNE LEE KHANG MIN
	28 Mar 2022 15:07		Downloaded SHC1150H VIDEO(Part 1)	[I] Lee, Ming-Yao
17	06 Apr 2022 20:56	Downloaded	Downloaded SHC1150H VIDEO(Part 1)	[I] Khoo, Kay-Eng
18	06 Apr 2022 21:01	Downloaded	Downloaded SHC1150H VIDEO(Part 1)	[I] Khoo, Kay-Eng
	13:20	Downloaded	Downloaded SHC1150H VIDEO(Part 1)	[I] Lee, Ming-Yao
20	13 Apr 2022 15:44	Downloaded	Downloaded SHC1150H VIDEO(Part 1)	[I] Khoo, Kay-Eng
21	2022 16:53		Downloaded SHC1150H VIDEO(Part 1)	[I] Tan, Bennie-WZ
22	13 Apr 2022 16:53	Downloaded	Downloaded SHC1150H VIDEO(Part 2)	[I] Tan, Bennie-WZ
23	23 Jun 2022 08:58	Video Downloaded	Downloaded SHC1150H VIDEO(Part 1)	[I] Khoo, Kay-Eng
	08:58		Downloaded SHC1150H VIDEO(Part 2)	[I] Khoo, Kay-Eng
25	23 Jun 2022 08:58	Downloaded	Downloaded SHC1150H VIDEO(Part 1)	[I] Khoo, Kay-Eng
26	23 Jun 2022 11:28	Video Downloaded	Downloaded SHC1150H VIDEO(Part 1)	[I] Sim, Priscilla-LK

	□ AUDIT TRAIL				
N	o. On	Audit	Remarks	Ву	
2	28 Jun 7 2022 10:39	Video Downloaded	Downloaded SHC1150H VIDEO(Part 1)	[I] Lee, Ming-Yao	
2	28 Jun 8 2022 10:39	Video Downloaded	Downloaded SHC1150H VIDEO(Part 2)	[I] Lee, Ming-Yao	
2	29 Jun 9 2022 09:05	Mandate	Cur.Req:3898.70:Liability: 100%(BOLA 3-GIA Arbitration Result) *Quantum: (a)CORw/GST: \$3,370.50 + (b)LOR(3days x \$125.40): \$376.20 + (c)LOI(3days x \$50): \$150.00 + (c)Search fee: \$2.00 = Total: \$3,898.70 *3 recommendation repair days *For your app	[A] CHEW HSIAO TONG	
3	0 2022	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/10/27	[I] Lee, Ming-Yao	
3	29 Jun 1 2022 09:44	Adj Mandate Set	Approved:3898.70.	[I] Lee, Ming-Yao	

Date To **❤** Go Audit Type None **Date From**

ACTIVITY

[05/11/2021 13:31] CHEW HSIAO TONG: Called OI, Not pick up [03/11/2021 10:17] CHEW HSIAO TONG: Called OI, Not pick up

Merimen Billing for this case - Transaction History Co Name (Branch) AIG Asia LKK Auto 19 Oct 2021 TP Case Pacific 2734120 Motor Consultants SHC1150H SML8430Y 11.00 11:36:46 Insurance Pte. (Insurer) Pte Ltd Ltd. (Express) AIG Asia AIG Asia 22 Feb 2022 Pacific Pacific **CHEW HSIAO** 2767791 Video Upload Motor SHC1150H xx.xx TONG 12:21:24 Insurance Pte. Insurance Pte. Ltd. Ltd. (SG) AIG Asia AIG Asia 22 Feb 2022 CHEW HSIAO Pacific Pacific 2767792 Video Upload Motor SHC1150H xx.xx Insurance Pte. Insurance Pte. 12:21:35 **TONG** Ltd. Ltd. (SG) LKK Auto LKK Auto 21 Mar 2022 OD/TP Case 2775523 11.00 Motor Consultants Consultants SHC1150H SML8430Y 23:33:06 (Adjuster) Pte Ltd Pte Ltd (HQ)