

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Thursday, 30 June 2022 5:12 PM
To: Jim Wong See Pah
Subject: RE: AIG - SHC1150H AND SML8430Y ON 17.10.21 LKK REF : CC4/AIG21010696/Vps3
Attachments: DV_SHC 1150H.pdf

Without Prejudice

Hi Mr Jim,

Thank you for your acceptance.

Please duly sign the **documents** enclosed and return together with the following document to us (LKK) for our necessary action: -

- **Authorisation to Act signed by your client.**

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Jim Wong See Pah <jimwong@cdge.com.sg>
Sent: Wednesday, 29 June 2022 9:54 AM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: Re: AIG - SHC1150H AND SML8430Y ON 17.10.21 LKK REF : CC4/AIG21010696/Vps3

Dear Ms Chew

Please process settlement in sum \$ 3800.00 to resolve our property damage claim amicably.

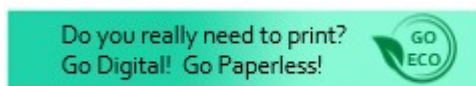
For avoidance of doubt, it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver and/or passengers.

Thank you.

Best Regards

Jim Wong

Claims Dept / ComfortDelgro Engineering Pte Ltd



From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Wednesday, 29 June 2022 9:49 am

To: Jim Wong See Pah <jimwong@cde.com.sg>

Subject: RE: AIG - SHC1150H AND SML8430Y ON 17.10.21 LKK REF : CC4/AIG21010696/Vps3

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Without Prejudice

Dear Sirs/mdm,

We refer to the above matter.

We propose settlement at global sum of **\$3,800.00(All-in)**.

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

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HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Jim Wong See Pah <jimwong@cde.com.sg>

Sent: Monday, 4 April 2022 2:59 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: AIG - SHC1150H AND SML8430Y ON 17.10.21 LKK REF : CC4/AIG21010696/Vps3

Dear Ms Chew

Bola 15 stated - vehicles should keep in the proper lane and change lane only when it is safe.

However, the bola 15 does not state that taxi moving in lane must gives way to your client's vehicle.

Please settle our claims 100% liability favourably. Otherwise, we shall escalate to GIA for adjudication.

Thank you.

Best Regards

Jim Wong

Claims Dept / ComfortDelgro Engineering Pte Ltd

Do you really need to print?
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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Monday, 4 April 2022 2:23 pm

To: Jim Wong See Pah <jimwong@cde.com.sg>

Subject: RE: AIG - SHC1150H AND SML8430Y ON 17.10.21 LKK REF : CC4/AIG21010696/Vps3

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Without Prejudice

Dear Sirs/mdm,

We have reviewed the matter and we are of the view that your client is proximate cause of collision. From your client's video footage, we observe that our insured has signalled his intention to change lane and your client who was driving behind speed up resulting in the collision.

We will review the matter if there is any further evidences(ie: Police Investigation Result).

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Jim Wong See Pah <jimwong@cde.com.sg>

Sent: Tuesday, 25 January 2022 11:08 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: AIG - SHC1150H AND SML8430Y ON 17.10.21 LKK REF : CC4/AIG21010696/Vps3

Dear Ms Chew

Please advise the status of our property damage claim.

Thank you.

Best Regards

Jim Wong

Claims Dept / ComfortDelgro Engineering Pte Ltd

Do you really need to print?
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From: Jim Wong See Pah <jimwong@cde.com.sg>

Sent: Monday, 15 November 2021 10:52 am

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

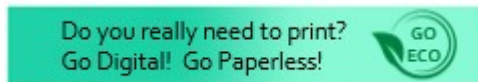
Subject: Re: AIG - SHC1150H AND SML8430Y ON 17.10.21 LKK REF : CC4/AIG21010696/Vps3

Final stage.

Best Regards

Jim Wong

Claims Dept / ComfortDelgro Engineering Pte Ltd



From: Jim Wong See Pah <jimwong@cde.com.sg>

Sent: Monday, 15 November 2021 10:51 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: AIG - SHC1150H AND SML8430Y ON 17.10.21 LKK REF : CC4/AIG21010696/Vps3

Dear Ms Chew

Please find the attached video footage.

“The video footage is confidential information. In possessing, using or viewing the CCTV footage, you do not acquire any rights, title or interest in the CCTV footage and undertake to preserve its confidentiality. By downloading, using or viewing the video, you agree that you will not disclose, provide, reproduce, store, transmit or otherwise make available the CCTV footage, in whole or in part, to your client or any third party.”

Thank you.

Best Regards

Jim Wong

Claims Dept / ComfortDelgro Engineering Pte Ltd



From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Saturday, 13 November 2021 11:33 AM
To: Jim Wong See Pah <jimwong@cdge.com.sg>; Sabrina Tan Quee Ping <SabrinaTan@cdge.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: AIG - SHC1150H AND SML8430Y ON 17.10.21 LKK REF : CC4/AIG21010696/Vps3

CAUTION : This email originated from an **external** party outside ComfortDelGro. Do not click on links or open attachment unless you know the sender.

Without Prejudice

Dear Sirs,

Attached is a copy of our insured accident report for your easy reference.

We would like to request for a copy of video footage for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Friday, 12 November 2021 12:31 pm
To: Sabrina Tan Quee Ping <SabrinaTan@cdge.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Jim Wong See Pah <jimwong@cdge.com.sg>
Subject: Fw: AIG - SHC1150H AND SML8430Y ON 17.10.21 LKK REF : CC4/AIG21010696/Vps3

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Hsiao Tong,

FYNA, CC4/AIG21010696/Vps3

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Sabrina Tan Quee Ping <SabrinaTan@cdge.com.sg>

Sent: Friday, November 12, 2021 12:20 PM

To: Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Cc: Jim Wong See Pah <jimwong@cdge.com.sg>

Subject: AIG - SHC1150H AND SML8430Y ON 17.10.21

WITHOUT PREJUDICE

Dear Sirs

M/s LKK Auto Consultants Pte Ltd

Attached are our LOD documents for the above subject matter.

Kindly review and settle our claims amicably with our Mr Jim Wong who is copied herein.

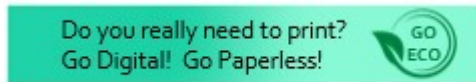
Tel: 6214 8374 Fax: 62141843 Email: jimwong@cdge.com.sg

Thank you

Best Regards

Sabrina Tan

Claims Department / ComfortDelGro Engineering Pte Ltd



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