

Hsiao Tong (LKKAUTO)

From: Lee, Ming-Yao <MingYao.Lee@aig.com>
Sent: Tuesday, 28 June 2022 4:30 PM
To: Hsiao Tong (LKKAUTO)
Subject: RE: AIG Ref: 8735078344SG // LKK Ref: CC4/AIG21010696/Vps3 [ACCIDENT INVOLVING SML8430Y(OI) AND SHC1150H(TP) ON 17/10/2021]

Hi Hsiao Tong,

Arbitration result is out and it is not in our favor.

Please proceed to direct settlement with repairer.

I have uploaded the email from GIA in Merimen for your reference. They view it as Bola Scenario 3.

Regards,

Lee Ming Yao, George

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1769
Ming-Yao.Lee@AIG.com | www.AIG.sg

From: Lee, Ming-Yao
Sent: 03 June 2022 13:55
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: RE: AIG Ref: 8735078344SG // LKK Ref: CC4/AIG21010696/Vps3 [ACCIDENT INVOLVING SML8430Y(OI) AND SHC1150H(TP) ON 17/10/2021]

Hi Hsiao Tong,

Case was escalated in April 2022. Don't think we could have the result so soon.

Will update you when we receive the result. CDGE was the initiating party, they will be informed of the result too.

Thank you.

Regards,

Lee Ming Yao, George

Complex Claims Examiner – Auto Property Damage Claims
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Singapore 079120
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Ming-Yao.Lee@AIG.com | www.AIG.sg

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: 01 June 2022 17:41
To: Lee, Ming-Yao <MingYao.Lee@aig.com>

Subject: [EXTERNAL] RE: AIG Ref: 8735078344SG // LKK Ref: CC4/AIG21010696/Vps3 [ACCIDENT INVOLVING SML8430Y(OI) AND SHC1150H(TP) ON 17/10/2021]

This message is from an external sender; be cautious with links and attachments.

Hi Ming Yao,

Please update us on the adjudication result and we will follow up on settlement with third party.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Lee, Ming-Yao <MingYao.Lee@aig.com>

Sent: Monday, 18 April 2022 1:39 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: AIG Ref: 8735078344SG // LKK Ref: CC4/AIG21010696/Vps3 [ACCIDENT INVOLVING SML8430Y(OI) AND SHC1150H(TP) ON 17/10/2021]

Hi Hsiao Tong,

Wish to inform that the case was escalated to GIA for adjudication.

Will update you once there is result. Do let us know if you wish to submit invoice now or to wait for adjudication result and subsequent settlement?

Thank you.

Regards,

Lee Ming Yao, George

Complex Claims Examiner – Auto Property Damage Claims
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Singapore 079120

Tel +(65) 6419 1769

Ming-Yao.Lee@AIG.com | www.AIG.sg

From: Lee, Ming-Yao

Sent: 28 March 2022 15:09

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: AIG Ref: 8735078344SG // LKK Ref: CC4/AIG21010696/Vps3 [ACCIDENT INVOLVING SML8430Y(OI) AND SHC1150H(TP) ON 17/10/2021]

Hi Hsiao Tong,

Agreed with your view that TPV should not try to overtake insured as both were filtering left.

Please proceed to reject. Do keep us update if there is new evidence, e.g. police investigation result.

Regards,

Lee Ming Yao, George

Complex Claims Examiner – Auto Property Damage Claims
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Singapore 079120
Tel +(65) 6419 1769
Ming-Yao.Lee@AIG.com | www.AIG.sg

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: 25 March 2022 15:36

To: Lee, Ming-Yao <MingYao.Lee@aig.com>

Subject: [EXTERNAL] RE: AIG Ref: 8735078344SG // LKK Ref: CC4/AIG21010696/Vps3 [ACCIDENT INVOLVING SML8430Y(OI) AND SHC1150H(TP) ON 17/10/2021]

This message is from an external sender; be cautious with links and attachments.

Dear Ming Yao,

We refer to our below email.

Kindly let us have your instruction.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 22 February 2022 12:48 PM

To: Lee, Ming Yao <MingYao.Lee@aig.com>

Subject: AIG Ref: 8735078344SG // LKK Ref: CC4/AIG21010696/Vps3 [ACCIDENT INVOLVING SML8430Y(OI) AND SHC1150H(TP) ON 17/10/2021]

Dear Sirs/Mdm,

We refer to the above matter.

Third party reported that he was driving along Sengkang West Way road and wanted to turn left into Fernvale Road. He was at extreme left lane and suddenly OI filtered onto his lane and grazed onto third party front right portion.

OI reported that he signal left and his car was already filtering into small lane. Third party taxi accelerated and hit onto OI rear side.

We have uploaded a copy of third party video in Merimen for your easy reference. From third party video footage, we observe that our insured has signalled his intention to change lane and third party who was driving behind speed up resulting in the collision. We are of the view that third party driver is proximate cause of collision.

In view of this, we are intending to reject third party claim.

Kindly let us have your comments/instruction.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

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