

# **PREMIER AUTOMOTIVE SERVICES PTE LTD**

23 CHANGI SOUTH AVE 2 #01-02

SINGAPORE 486443

TEL: 65446671 FAX: 62141511

CO. REG: 200707743D GST REG: 200707743D

Our Ref: SHD1679U/BK

**WITHOUT PREJUDICE**

6 November 2021

**(By Email Only)**

Attn: **The Motor Claims Department**

China Taiping Insurance (Singapore) Pte Ltd

3 Anson Road #16-00

Springleaf Tower

Singapore 079909

Dear Sir/Madam

## **ACCIDENT INVOLVING SHD1679U & GBD4635Y ALONG YISHUN RING ROAD ON 18.10.21**

We have been authorized by Premier Taxis Pte Ltd, the owner of Taxi vehicle number: **SHD1679U** to claim against the party/parties responsible for the damages arising from the above-mentioned accident.

Our records show that you are the insurers of vehicle number: **GBD4635Y** at the material time of the accident with the driver of our client's vehicle, **Mr Devanathan Selvarajoo**.

As a result of the accident caused by your Insured Driver's negligent driving and/or management of your insured's Vehicle Number: **GBD4635Y**, our client's vehicle was damaged and we have been put to loss and damage as follows:

(1) Cost of repair (Incl. GST)	\$ 5910.42
(2) Loss of Rental – 5 Days @\$72.76 per day	\$ 363.80
(3) Loss of Income – 5 Days @\$100.00 per day	\$ 500.00
(4) GIA Search fee	<u>\$ 2.00</u>
	<u><b>\$ 6776.22</b></u>

A copy of each of the following supporting documents is enclosed:

- (1) GIA report & sketch plan of **SHD1679U**
- (2) Final repair bill
- (3) Vehicle Registration card, Certificate of Insurance, Certification Letter
- (4) Check In/Out Voucher
- (5) GIA search

**PREMIER AUTOMOTIVE SERVICES PTE LTD**

23 CHANGI SOUTH AVE 2 #01-02  
SINGAPORE 486443  
TEL:65446671 FAX:62141511  
CO. REG:200707743D GST REG:200707743D

Our Ref: SHD1679U/BK

We would appreciate if you could look into the subject matter and let us have your favorable offer within 14 days. If you are agreeable to the settlement of the above said claims, please forward us your discharge voucher as for our client's signature and payment made to "Premier Automotive Services Pte Ltd".

Please note that if we do not hear from you within the stipulated 14 days, we will have no alternative but to appoint our solicitor to act on our behalf to commence proceedings against you without further notice to you.

Yours faithfully,

**Claims Department – Boon Kai**

Email: [boonkai.ng@premierauto.com.sg](mailto:boonkai.ng@premierauto.com.sg)

DID: 65446689

NB: We encourage all parties to liaise with us via email to expedite all matters

PS: Please quote our reference no when replying

c.c. Client – Premier Taxis Pte Ltd

This is a computer-generated letter. No signature is required.

**WITHOUT PREJUDICE**

China Taiping Insurance (Singapore) Pte Ltd  
3 Anson Road #16-00  
Springleaf Tower  
Singapore 079909


Attn: **The Motor Claims Department**

Dear Sir/Madam,

**ACCIDENT INVOLVING SHD1679U & GBD4635Y ALONG YISHUN RING ROAD  
ON 18.10.21**

We, Premier Taxis Pte Ltd, the registered owner of vehicle No: **SHD1679U**. We, hereby authorize the said workshop, M/s Premier Automotive Services Pte Ltd to execute sign discharge voucher/Indemnity forms and all necessary documents in connection with and arising out of the above claim, and collect all compensation monies due to us from you or any other party, regarding the said accident.

Thank You.

  
Premier Taxis Pte Ltd  
Authorized Signatory

Date 11/01/2022

## LETTER OF AUTHORITY

To: Premier Taxis Pte Ltd  
23 Changi South Avenue 2  
#03-02  
Singapore 486443

And

Premier Automotive Services Pte Ltd  
23 Changi South Avenue 2  
#01-02  
Singapore 486443

ACCIDENT INVOLVING SHD 16794 & GRD 46358  
ON 18/10/21 AT/ALONG Yishun Ring Road

1. I, Devarathan Selvarajoo, NRIC No. S1657097D

am the registered Hirer / Relief Driver of motor taxi No. SHD 16794 at the time of the above accident.

2. Hereby you have my authority to:

- (a) send a letter of demand on my behalf;
- (b) negotiate a settlement on my behalf;
- (c) confirm a settlement / accept any offer on my behalf;
- (d) sign any Discharge Voucher (if necessary) on my behalf;
- (e) receive payment of the settlement sum / compensation monies on my behalf including to request that the cheque for the settlement sum be made payable to you.

Naf S1657097D  
Signature with NRIC No.

18/10/2021  
Date

Name: Devarathan Selvarajoo

#04-279 Yishun St 71 B4C 722 (760722)  
Address

Contact No. :

This Settlement excludes any  
bodily injuries arising out of the  
above said accident and pertains  
to property damage only

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00102662000

Claim No : SNM21D205940/LKKDS

Claimant : PREMIER TAXIS PTE LTD

Amount : S\$ 6,526.22

SINGAPORE DOLLARS SIX THOUSAND FIVE HUNDRED TWENTY SIX AND  
CENTS TWENTY TWO ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full &  
final settlement of all claims, costs & disbursements for injuries / damages  
sustained by me/us through an accident involving

Claimant Vehicle No. : SHD 1679U

Insured Vehicle No. : GBD 4635Y

Date of Loss : 18/10/2021

Place of Accident : NEW UPPER CHANGI ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by  
CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to  
discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : FIRE MECH PTE LTD

Driver Name : NG AH PIEW

from all claims, present or future in respect of all loss, injury or damage  
sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the  
part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	5,910.42
(3) Loss of Use/Rental/Earning	S\$	613.80
(4) <del>GIA/Police Reports/</del> Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
TOTAL . . . . .	S\$	6,526.22

Claimant Name : PREMIER TAXIS PTE LTD

NRIC No : 200304975H

Signature :

Date : 11/01/2022





PREMIER AUTOMOTIVE SERVICES PTE LTD  
OFFICE: 23 Changi South Avenue 2 #01-02 S(486443)  
TEL: 65438676 / 65436689 FAX: 62141511  
CO. REG NO.: 200707743D GST. REG. NO.: 200707743D

## TAX INVOICE

China Taiping Insurance (Singapore) Pte Ltd  
3 Anson Road # 16-00 Springleaf Tower  
SINGAPORE 079909

DATE 5-Nov-2021  
PAGE 1 OF 1

ITEM	Description	QTY	U.PRICE	AMOUNT
	FINAL REPAIR BILL FOR HYUNDAI IONIQ REGN NO: SHD 1679 U			\$ 5,523.76
TOTAL LUMP SUM REPAIR COSTS AS RECOMMENDED BY SURVEYOR				\$ 5,523.76
GST @ 7%				\$ 386.66
GRAND TOTAL				\$ 5,910.42



for Premier Automotive Services Pte Ltd

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)



05 November 2021

To Whom It May Concern

Dear Sir/Madam

**CERTIFICATION LETTER**

This letter serves to inform that Devanathan Selvarajoo of NRIC Number S1657097D is a registered driver of SHD1679U. Devanathan Selvarajoo is paying a discounted daily rental rate of \$72.76 (Inclusive of GST) on 18 Oct 2021.

Should you require further information, please contact us at 6214 8880.

Thank you.

Yours sincerely

A handwritten signature in black ink, appearing to be "Chin Bee Lian".



Chin Bee Lian (Ms)  
Assistant Vice President  
Taxis Administration

Prepared by: Hasnah

PREMIER TAXIS PTE LTD  
23 Changi South Avenue 2  
#03-02  
Singapore 486443  
Telephone: +65 6214 8880 Fax: +65 6214 0330  
[www.premiertaxi.com.sg](http://www.premiertaxi.com.sg)  
Co. Reg. No. 200304975H

**CHECK IN / OUT VOUCHER**

| | | | | | | |

DRIVER'S NAME <u>Devanathan Selvarajoo (A/R)</u>	
NRIC <u>S</u>	HANDPHONE <u>96131441</u>
TAXI REGN NO. <u>S H D 16794</u>	MAKE / MODEL <u>IONIQ 2</u>
DATE IN <u>18/10/21</u> TIME IN <u>0825</u>	DATE OUT <u>22/10/21</u> TIME OUT <u>1550</u>
KILOMETRES IN <u>56588</u> FUEL IN <u>E 1/4 1/2 3/4 F</u>	KILOMETRES OUT _____ FUEL OUT <u>E 1/4 1/2 3/4 F</u>

TAXI METER DOWNLOADED

YES

NO

DATE / TIME TOWED IN TO WORKSHOP

DATE / TIME CALL TO DRIVER FOR VEHICLE COLLECTION

I ACKNOWLEDGE AND CONFIRM THAT I HAVE EXAMINED THE ABOVE SAID VEHICLE AND THAT THE SAME IS IN GOOD CONDITION AND TO MY SATISFACTION IN EVERY RESPECT TOGETHER WITH THE ACCESSORIES / ITEMS LIST ABOVE. THIS VOUCHER IS USED IN CONJUNCTION WITH THE TERM RENTAL AGREEMENT.

**CHECK IN**
**CHECK OUT**

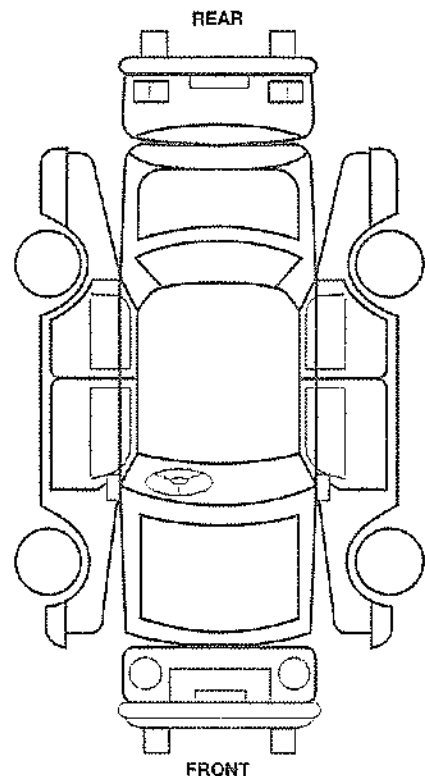
DEVANATHAN x  
DRIVER'S NAME  
N/A x  
DRIVER'S SIGNATURE / DATE / TIME  
[Signature]

Devanathan x  
DRIVER'S NAME  
N/A x  
DRIVER'S SIGNATURE / DATE / TIME  
[Signature]

CHECKED IN BY  
(PREMIER'S AUTHORISED WORKSHOP)

CHECKED OUT BY  
(PREMIER'S AUTHORISED WORKSHOP)

INDICATE AREA OF DAMAGE HERE:



BODY MARKINGS

- |                     |             |
|---------------------|-------------|
| 1 - Light Dent      | 5 - Damaged |
| 2 - Serious Dent    | 6 - Chip    |
| 3 - Light Scratch   | 7 - Crack   |
| 4 - Serious Scratch | 8 - Peeling |

SERVICE / REPAIRS DONE	DRIVER'S REMARKS
<input type="checkbox"/> SERVICING <input type="checkbox"/> OTHERS: <input type="checkbox"/> T / BELT <input type="checkbox"/> AIRCON SYSTEM <input type="checkbox"/> ACCIDENT: DATE / TIME of ACCIDENT: <input type="checkbox"/> TURBO <u>18/10/21 0735</u> <input type="checkbox"/> BRAKE SYSTEM <u>TP/K</u> <input type="checkbox"/> CLUTCH SYSTEM <input type="checkbox"/> BULB <input type="checkbox"/> UNDER CARRIAGE <input type="checkbox"/> CPF <input type="checkbox"/> BATTERY	




## INSURER ENQUIRY

Find  
insurer

Vehicle reg. no.

GBD4635Y

Date of Accident

18/10/2021 

Reset

## % RESULT &amp; RECEIPT

## TP Insurer Enquiry

Insurance ..... China Taiping Insurance (Sing...

Period of Insurance ..... 01/11/2020 - 31/10/2021

Requested By ..... NG BOON KAI (PREMIER AUTO...

Requested Date ..... 18/10/2021 08:45

## Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

## General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

**ACCIDENT INVOLVING GBD 4635Y & SHD 1679U ALONG/AT YISHUN RING ROAD ON 18/10/2021**

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Wed 10/27/2021 2:08 PM

To: sales@firemech.com.sg <sales@firemech.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref: CC3/CTI21010680/ra3

**FIRE MECH PTE LTD- BY EMAIL ONLY**  
[POLICY HOLDER]

Dear Sir/Madam,

**ACCIDENT INVOLVING GBD 4635Y & SHD 1679U ALONG/AT YISHUN RING ROAD ON 18/10/2021**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SHD 1679U against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favor as your driver was turning into main road and collided with third party who was moving along main road. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please call us if you have further queries.

*c.c. China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)*

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Jaslin Kok (LKK Auto)

---

**From:** Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>  
**Sent:** Monday, 10 January 2022 5:48 PM  
**To:** Jaslin Kok (LKK Auto)  
**Cc:** Claims Dept of CTI; Admin A  
**Subject:** RE: OUR REF: SNM21D205940/C02/GBD4635Y/TANKW & YOUR REF: CC3/CTI21010680/ra3-SHD1679U, TPP DIRECT SETTLEMENT

[Confidential]

Hi Jaslin,

Agreed to your advised, kindly proceed to offer up to \$6,526.22 (all-in).

Thanks

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

**Billy Tan**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896175 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>  
**Sent:** Friday, 7 January 2022 4:22 PM  
**To:** Adeline Chng <adeline.chng@sg.cntaiping.com>; Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: OUR REF: SNM21D205940/C02/GBD4635Y/TANKW & YOUR REF: CC3/CTI21010680/ra3-SHD1679U, TPP DIRECT SETTLEMENT

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Dear Sirs/Mdm,

**ACCIDENT INVOLVING GBD 4635Y (CTI) AND SHD 1679U (TP) ON 18/10/2021**

We refer to the above matter.

We seek your approval to offer repairer **"PREMIER AUTOMOTIVE SERVICES PTE LTD"** at **\$ 6,526.22 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 8,890.48	\$ 5,910.42 (\$5,523.76 + 7% GST)
2. Loss of Rental (5 days x \$72.76)	\$ 363.80	\$ 363.80 (5 days x \$72.76)
3. Loss of Income (5 days x \$100.00)	\$ 500.00	\$ 250.00 (5 days x \$50.00)
4. LTA / GIA Search Fee	\$ 2.00	\$ 2.00

Surveyor recommended 4 days for repair + 1 PRS =5 DAYS

Enclosed here with all the relevant documents for your perusal.

**Kindly let us have your approval / instruction.**

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Friday, 5 November 2021 11:50 AM

**To:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>; Tan Kian Wei Billy <[billy.tan@sg.cntaiping.com](mailto:billy.tan@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: OUR REF: SNM21D205940/C02/GBD4635Y/TANKW & YOUR REF: CC3/CTI21010680/ra3-SHD1679U, TPP DIRECT SETTLEMENT

Dear Sirs/ Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

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**From:** Adeline Chng [<mailto:adeline.chng@sg.cntaiping.com>]

**Sent:** Tuesday, October 19, 2021 2:26 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Tan Kian Wei Billy <[billy.tan@sg.cntaiping.com](mailto:billy.tan@sg.cntaiping.com)>

**Subject:** RE: OUR REF: SNM21D205940/C02/GBD4635Y/TANKW & YOUR REF: CC3/CTI21010680/ra3-SHD1679U, TPP DIRECT SETTLEMENT

[Strictly Confidential]

**Without Prejudice, Save as to Costs**

Dear Mei Kwan/Jaslin

Attached herewith our insured SAS report for your perusal.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

**Thank you.**

**Adeline Chng**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Tuesday, October 19, 2021 12:04 PM

**To:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>; Tan Kian Wei Billy <[billy.tan@sg.cntaiping.com](mailto:billy.tan@sg.cntaiping.com)>;  
[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com); [jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** OUR REF: SNM21D205940/C02/GBD4635Y/TANKW & YOUR REF: CC3/CTI21010680/ra3-SHD1679U, TPP DIRECT SETTLEMENT

**WITHOUT PREJUDICE**  
**via EMAIL ONLY**

Dear Adeline,

Please assist to revert **LKK on Direct Settlement SHD1679U** soonest possible on behalf of Billy Tan.

Please contact our claims department **Billy Tan 6389 6175** the officer in charge.

**\*Kindly quote our claim reference number when replying.\***

**NOTICE :**

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Thank you

Angie Foo  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Monday, 18 October 2021 3:15 pm  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving GBD4635Y (OI : CTI - TBA) AND SHD1679U (TP : LKK REF - CC3/CTI21010680/ra3) on 18/10/2021

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Dear Sir / Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Premier Automotive Services Pte Ltd and TP repairer proposed for a direct settlement.

Please note that no survey done yet.

Enclosed for your perusal is:

- TP statement
- Estimated cost of repair

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***