

Mei Kwan (LKKAuto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Tuesday, October 19, 2021 2:26 PM
To: Mei Kwan (LKKAuto); Jaslin Kok (LKK Auto); Admin A
Cc: Claims Dept of CTI; Tan Kian Wei Billy
Subject: RE: OUR REF: SNM21D205940/C02/GBD4635Y/TANKW & YOUR REF: CC3/CTI21010680/ra3-SHD1679U, TPP DIRECT SETTLEMENT
Attachments: bill.pdf
Categories: HMK

[Strictly Confidential]

Without Prejudice, Save as to Costs

Dear Mei Kwan/Jaslin

Attached herewith our insured SAS report for your perusal.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, October 19, 2021 12:04 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>; Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>; Meikwan@lkkauto.com; jaslinkok@lkkauto.com; Admin A <admin-a@lkkauto.com>

Subject: OUR REF: SNM21D205940/C02/GBD4635Y/TANKW & YOUR REF: CC3/CTI21010680/ra3-SHD1679U, TPP DIRECT SETTLEMENT

**WITHOUT PREJUDICE
via EMAIL ONLY**

Dear Adeline,

Please assist to revert **LKK on Direct Settlement SHD1679U** soonest possible on behalf of Billy Tan.

Please contact our claims department **Billy Tan 6389 6175** the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

**Angie Foo
Claims Department**

**China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175**

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 18 October 2021 3:15 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBD4635Y (OI : CTI - TBA) AND SHD1679U (TP : LKK REF - CC3/CTI21010680/ra3) on 18/10/2021

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Dear Sir / Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Premier Automotive Services Pte Ltd and TP repairer proposed for a direct settlement.

Please note that no survey done yet.

Enclosed for your perusal is:

- TP statement
- Estimated cost of repair

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.