

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Thursday, 28 October 2021 9:16 AM
To: Admin-D (LKKAUTO); 'Ye, Yong Kang Melvin'; assignments; SUR
Cc: 'Teo, Grace'
Subject: RE: Ref : CMTD2103073/MYE RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SML 7670C DOA: 15.10.2021
Attachments: SML 7670C PRELI ADVISED.pdf; SML 7670C MARK EST.pdf; SML 7670C LTA.pdf; LKKPhotosIn6_compressed.pdf

Dear Melvin,

Enclosed preliminary revised of vehicle SML 7670C
Date of survey: 18/10/21
Number of days (estimated) : 5 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Tuesday, 19 October 2021 9:20 AM
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; 'Ye, Yong Kang Melvin' <melvin.ye@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Teo, Grace' <grace.teo@sompo.com.sg>
Subject: RE: Ref : CMTD2103073/MYE RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SML 7670C DOA: 15.10.2021

Dear Melvin,

Please be informed that we have inspected the vehicle SML 7670C on 18/10/21 .

We are pending estimate from repairer.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Monday, 18 October 2021 11:12 AM

To: 'Ye, Yong Kang Melvin' <melvin.ye@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Teo, Grace' <grace.teo@sompo.com.sg>

Subject: RE: Ref : CMTD2103073/MYE RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SML 7670C DOA: 15.10.2021

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Sent: Monday, 18 October, 2021 11:09 AM

To: Ashley Chia <ashley.chia@fastechauto.com.sg>; assignments <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: Jason <Jason@fastechauto.com.sg>; Ong Shiyong <shiyong.ong@fastechauto.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>

Subject: RE: Ref : CMTD2103073/MYE RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SML 7670C DOA: 15.10.2021

Dear LKK Auto,

Please make the arrangement to survey for SML7670C by Mr Marcus on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to us.

Thank you.

[Working From Home with effect from 06 April 2020 till further notice](#)

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Best Regards

Melvin Ye

Claims Division

D: 6322 4667 | T: 6461 6555



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Ashley Chia <ashley.chia@fastechauto.com.sg>

Sent: Monday, October 18, 2021 9:59 AM

To: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Cc: Jason <Jason@fastechauto.com.sg>; Ong Shiyong <shiyong.ong@fastechauto.com.sg>; Teo, Grace

<grace.teo@sompo.com.sg>

Subject: RE: Ref : CMTD2103073/MYE RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SML 7670C DOA: 15.10.2021

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Without Prejudice

Dear Melvin,

Please arrange (**LKK Auto Consultant - Marcus Chua Kang Seng**) to conduct the pre-repair survey.

Thank You

Best Regards,

Ashley Chia

Fastech Auto Pte Ltd

1 Kaki Bukit Avenue 6 #01-46/48/50

Autobay Singapore 417883

Tel: 6746 5405

Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: Ye, Yong Kang Melvin [<mailto:melvin.ye@sompo.com.sg>]
Sent: Monday, October 18, 2021 9:45 AM
To: Ashley Chia <ashley.chia@fastechauto.com.sg>
Cc: Jason <Jason@fastechauto.com.sg>; Ong Shiyong <shiyong.ong@fastechauto.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>
Subject: Ref : CMTD2103073/MYE RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SML 7670C DOA: 15.10.2021

Our Reference: CMTD2103073/MYE
Your Reference: SML7670C

Without Prejudice

Date: 18.10.2021

Attention:
FASTECH AUTO PTE LTD

Dear Ashley,

ACCIDENT INVOLVING SMK7670C & SLF6256R ON 15.10.2021

We refer to your Notice of Accident dated 16/10/2021.

Please be informed that Melvin Ye is the handler of this case.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	LKK Auto Consultants	Kenneth Kong Seng Cheong	
		Marcus Chua Kang Seng	
		Adrian Ling	
2	Priority Services	Jimmy Lee	
3	Raleigh Services	Andrew Ow Yong	
4	RT Appraisal Pte Ltd	Ricky Teng	
		Elgene	
5	FormTeam Consultancy	Frankie Pang	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[Working From Home with effect from 06 April 2020 till further notice](#)

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Best Regards

Melvin Ye

Claims Division

D: 6322 4667 | T: 6461 6555



SOMPO
INSURANCE

A Century of Trust

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Ashley Chia <ashley.chia@fastechauto.com.sg>

Sent: Monday, October 18, 2021 9:29 AM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Cc: Jason <Jason@fastechauto.com.sg>; Ong Shiyong <shiyong.ong@fastechauto.com.sg>

Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SML 7670C DOA: 15.10.2021

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Without Prejudice

Dear Sir / Madam,

Please provide the surveyor list for above mention.

Thank You

Best Regards,

Ashley Chia

Fastech Auto Pte Ltd

1 Kaki Bukit Avenue 6 #01-46/48/50

Autobay Singapore 417883

Tel: 6746 5405

Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: Ashley Chia
Sent: Saturday, October 16, 2021 9:47 AM
To: motorsurvey@sompo.com.sg
Cc: Jason <Jason@fastechauto.com.sg>; Ong Shiyong <shiyong.ong@fastechauto.com.sg>
Subject: REQUEST FOR PRE-REPAIR INSPECTION FOR SML 7670C DOA: 15.10.2021

Without Prejudice

Dear Sir / Madam,

Your insured's vehicle: SLF 6256R.

Date of accident: 15/10/2021

Please arrange Pre-repair Inspection for my client's vehicle no: SML 7670C.

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of at least 10 motor surveyors within 2 days of the notice.

Thank you

Best Regards,
Ashley Chia
Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-46/48/50
Autobay Singapore 417883
Tel: 6746 5405
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.