

RE: New Assignment (PRS) - Accident involving SGK8118B (OI) & FBL2494H ALONG CTE TWDS SLE AFT AMK AVE 1 ON 08/10/2021 - Oref: 212121VP05025023

KENNY LIM CHING GHEE <kennylim@lonpac.com>

Mon 10/18/2021 4:13 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Lonpac External - Confidential

Dear Summer

Noted with thanks. No survey done for FBL2494H.

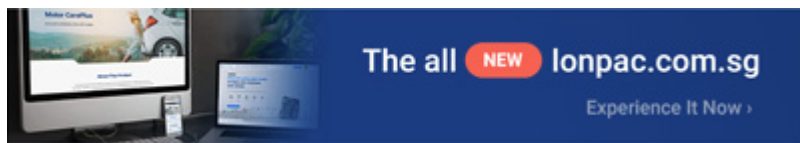
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Summer (LKK Auto) <admin-d@lkkauto.com>

Sent: Monday, 18 October 2021 3:58 pm

To: KENNY LIM CHING GHEE <kennylim@lonpac.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; admin-a@lkkauto.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: New Assignment (PRS) - Accident involving SGK8118B (OI) & FBL2494H ALONG CTE TWDS SLE AFT AMK AVE 1 ON 08/10/2021 - Oref: 212121VP05025023

Dear Kenny,

Please be informed that according to the repairer, owner already withdraw the claim.

No survey was done for this vehicle.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Sent: Friday, 15 October, 2021 2:06 PM
To: 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: New Assignment (PRS) - Accident involving SGK8118B (OI) & FBL2494H ALONG CTE TWDS SLE AFT AMK AVE 1 ON 08/10/2021 - Oref: 212121VP05025023

Lonpac External - Confidential

Dear Team

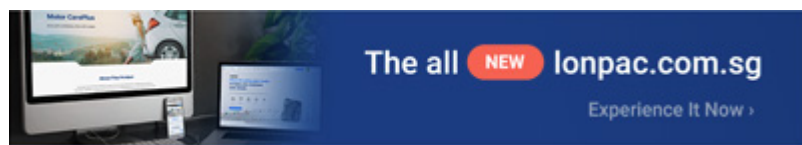
Please arrange for a TP survey on FBL2494H at V2D Motor. OIC is Edmund Teh.

FYI, our insured has yet to report the accident and we have written to him to do so.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

From: Edmund Teh <edmund@v2d.com.sg>
Sent: Friday, 15 October 2021 12:31 pm
To: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Cc: GERALD POH WEE BIN <geraldpoh@lonpac.com>; MT_Claim_SG <mt_claim@lonpac.com>; Accident consolidation accident <accident@v2d.com.sg>
Subject: Re: PJV2DMPL - MA498 (lonpac) - FBL2494H & SGK8118B ALONG CTE TWDS SLE AFT AMK AVE 1 ON 08TH OCT 2021 AT ABOUT 1915 HOURS - Oref: 212121VP05025023

Without Prejudice

Dear Kenny,

Thank you for your email.

1. Yes, please proceed with PRS.
2. Attached with our customer's GIA Report. The PDF password is = FBL2494H6118E
3. Our customer would like to know the Liability Status when you have an outcome, as our customer stated:
 - 3a. your insured encroached onto his path and blocked his path, and (please see accident scene photos of all the vehicles location on the road)
 - 3b. your insured had a pre-collision with 2 other vehicles in front before our customer collided with your insured.

Thank you & best regards,

Edmund - 8668-7666

PRO-JEX V2D MOTOR PTE. LTD. SYNERGY @ KB, No 25 Kaki Bukit Road 4, #03-93 Singapore 417800
www.v2d.com.sg **RECOVERY SERVICE HOTLINE 6100-7676**

CONFIDENTIALITY NOTICE

This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

On Fri, 15 Oct 2021 at 11:59, KENNY LIM CHING GHEE <kennylim@lonpac.com> wrote:

Lonpac External - Confidential

Without Prejudice

Dear Edmund

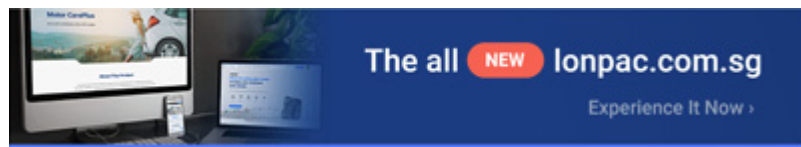
We are unable to confirm liability as our Insured has yet to report the accident todote.

Meantime, we appreciate if you can extend a copy of your client's GIA report to us and also do you want to proceed with the PRS.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

From: Edmund Teh <edmund@v2d.com.sg>

Sent: Friday, 15 October 2021 11:13 am

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; MT_Claim_SG <mt_claim@lonpac.com>

Cc: Accident consolidation accident <accident@v2d.com.sg>

Subject: PJV2DMPL - MA498 (lonpac) - FBL2494H & SGK8118B ALONG CTE TWDS SLE AFT AMK AVE 1 ON 08TH OCT 2021 AT ABOUT 1915 HOURS

WITHOUT PREJUDICE BASIS

geraldpoh@lonpac.com mt_claim@lonpac.com

Our Ref: **MA76498-FBL2494H**

Your Insured Vehicle No.: SGK8118B

Date: 15-OCT-2021

Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: 6250 7388

Dear Sir/Madam

NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PRE-ACTION PROTOCOL FOR NON INJURY MOTOR ACCIDENT CASES (NIMA) ROAD TRAFFIC ACCIDENT INVOLVING MOTOR VEHICLES **FBL2494H & SGK8118B ALONG CTE TWDS SLE AFT AMK AVE 1 ON 08TH OCT 2021 AT ABOUT 1915 HOURS**

We have been appointed by Mr **LUKMAN HAKIM BIN YUSRI** to repair this vehicle no. FBL2494H, which was involved in an accident stated above.

- Please provide your list of SJE Surveyors for us to select - for **direct settlement with estimates**.
- We would like to select LKK - Adrian Ling to be our SJE.

Please be informed that the said vehicle can be inspected at:

PRO-JEX V2D MOTOR PTE LTD
NO.25 KAKI BUKIT ROAD 4
#03-93 SYNERGY@KAKI BUKIT
SINGAPORE 417800

Person-In-Charge :Edmund @ +65 8668 7666

Take notice that you are required to respond to us within 2 working days of the receiver of this notice as to whether you wish to carry out or waive a pre-repair inspection.

If we do not hear from you in this regard by the stipulated time, we shall construe your silence as waiver of requirement for a pre-repair inspection and we shall proceed to repair our client's vehicle.

NB: Any settlement of offer is on the express condition that this settlement is in respect of our client's claim for

property-related damages only and shall not preclude our client from claiming injury-related damages arising from this accident.

Thank you & best regards,
Edmund - [8668-7666](tel:8668-7666)

PRO-JEX V2D MOTOR PTE. LTD. SYNERGY @ KB, No 25 Kaki Bukit Road 4, #03-93 Singapore 417800
www.v2d.com.sg **RECOVERY SERVICE HOTLINE 6100-7676**

CONFIDENTIALITY NOTICE

This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.