

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 13 July 2022 8:34 AM
To: RICO CLAIMS
Cc: Admin A; Rico 60; Accounts
Subject: RE: RE: LOD for PC 8877 D; Your Insured: GBE 3132 H; DOA: 13/10/2021
Attachments: DV_PC 8877D.pdf

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the **documents** enclosed and return to us (LKK) for our necessary action.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: RICO CLAIMS <claims@rico60.com>
Sent: Tuesday, 12 July 2022 5:50 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Rico 60 <enquiry@rico60.com>; Accounts <settlement.rico60@gmail.com>
Subject: RE: RE: LOD for PC 8877 D; Your Insured: GBE 3132 H; DOA: 13/10/2021

Dear Hsiao Tong,

Offer Accepted.

Kindly Release DV/Payment .

Best Regards,

RICO 60 AUTO SERVICES PTE. LTD.

From: [Hsiao Tong \(LKKAuto\)](#)
Sent: Monday, 4 July 2022 4:39 PM
To: claims@rico60.com
Cc: [Admin A](#); [Rico 60](#); [Accounts](#)
Subject: RE: RE: LOD for PC 8877 D; Your Insured: GBE 3132 H; DOA: 13/10/2021

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$8,700.00(all-in)**.

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

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Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 27 June 2022 10:01 AM
To: claims@rico60.com
Cc: Admin A <admin-a@lkkauto.com>; 'Rico 60' <enquiry@rico60.com>; 'Accounts' <settlement.rico60@gmail.com>
Subject: RE: RE: LOD for PC 8877 D; Your Insured: GBE 3132 H; DOA: 13/10/2021

Without Prejudice

Dear Sirs/Mdm,

We are still pending mandate approval from our principal.

We will follow up and get back to you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: claims@rico60.com <claims@rico60.com>

Sent: Monday, 27 June 2022 9:52 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; 'Claims' <claims@rico60.com>

Cc: Admin A <admin-a@lkkauto.com>; 'Rico 60' <enquiry@rico60.com>; 'Accounts' <settlement.rico60@gmail.com>

Subject: RE: RE: LOD for PC 8877 D; Your Insured: GBE 3132 H; DOA: 13/10/2021

Dear Hsia Tong,

Please assist to check and revert the above case.

Thanks.

RICO

From: Enquiry <claims@rico60.com>

Sent: Tuesday, June 21, 2022 3:11 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Rico 60 <enquiry@rico60.com>; Accounts <settlement.rico60@gmail.com>

Subject: RE: RE: LOD for PC 8877 D; Your Insured: GBE 3132 H; DOA: 13/10/2021

WITHOUT PREJUDICE

Dear Hsiao Tong,

Has AIG already approved the mandate?

Thank you

Best Regards

RICO **60** AUTO SERVICES PTE LTD

From: claims@rico60.com

Sent: Monday, 13 June 2022 6:54 PM

To: [Hsiao Tong \(LKKAuto\)](#)

Cc: [Admin A](#); [Claims](#)

Subject: RE: RE: LOD for PC 8877 D; Your Insured: GBE 3132 H; DOA: 13/10/2021

Dear Hsiao Tong,
Please assist to update status of our claim?

Thanks.

RICO

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Monday, June 6, 2022 5:01 PM

To: claims@rico60.com

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: RE: LOD for PC 8877 D; Your Insured: GBE 3132 H; DOA: 13/10/2021

Without Prejudice

Dear Sirs/Mdm,

We are pending mandate approval from AIG.

We will follow up and get back to you.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: claims@rico60.com <claims@rico60.com>

Sent: Monday, 6 June 2022 4:44 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; 'Claims' <claims@rico60.com>

Subject: RE: RE: LOD for PC 8877 D; Your Insured: GBE 3132 H; DOA: 13/10/2021

Dear Hsiao Tong,
Please assist to update status of this claim?

Thanks.

RICO

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Thursday, June 2, 2022 12:18 PM
To: claims@rico60.com
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: RE: LOD for PC 8877 D; Your Insured: GBE 3132 H; DOA: 13/10/2021

Without Prejudice

Dear Sirs/Mdm,

We are pending mandate approval from AIG.

We will follow up and get back to you.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: claims@rico60.com <claims@rico60.com>
Sent: Thursday, 2 June 2022 12:11 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; 'Claims' <claims@rico60.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: RE: LOD for PC 8877 D; Your Insured: GBE 3132 H; DOA: 13/10/2021

Dear Hsiao Tong,
Please advise status of this case?

Thanks.

RICO

From: claims@rico60.com <claims@rico60.com>
Sent: Monday, May 23, 2022 1:18 PM
To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>
Cc: 'Admin A' <admin-a@lkkauto.com>; 'Claims' <claims@rico60.com>
Subject: RE: RE: LOD for PC 8877 D; Your Insured: GBE 3132 H; DOA: 13/10/2021

Dear Hsiao Tong,
Please advise if you have any updates for the above case?

Thanks.

RICO

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Friday, May 13, 2022 11:25 AM
To: Rico 60 <claims@rico60.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: FW: RE: LOD for PC 8877 D; Your Insured: GBE 3132 H; DOA: 13/10/2021

Without Prejudice

Dear Sirs/mdm,

We are currently preparing our report to seek mandate from AIG.

We will expedite and get back to you.

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In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: RICO CLAIMS <claims@rico60.com>

Sent: Thursday, May 12, 2022 3:33 PM

To: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>; ClaimsDocManagement <ClaimsDocManagement@aig.com>; Lee, Ming-Yao <MingYao.Lee@aig.com>; Yong, Joanne-LF <Joanne-LF.yong@aig.com>

Subject: [EXTERNAL] RE: LOD for PC 8877 D; Your Insured: GBE 3132 H; DOA: 13/10/2021

This message is from an external sender; be cautious with links and attachments.

Dear All,

We have yet to hear from the claim handler for the above claim .

Best Regards,

RICO 60 AUTO SERVICES PTE. LTD.

From: claims@rico60.com

Sent: Tuesday, 26 April 2022 1:45 PM

To: Ler, Bernard-JQ; CLAIMSDOCMANAGEMENT@aig.com; Lee, Ming-Yao; Yong, Joanne-LF

Subject: RE: LOD for PC 8877 D; Your Insured: GBE 3132 H; DOA: 13/10/2021

Dear Ming Yao,

Please assist to direct us to the claim officer who is handling this case.

Thanks.

RICO

From: claims@rico60.com <claims@rico60.com>

Sent: Monday, April 11, 2022 8:27 PM

To: 'Ler, Bernard-JQ' <Bernard-JQ.Ler@aig.com>; CLAIMSDOCMANAGEMENT@aig.com

Cc: 'Claims' <claims@rico60.com>

Subject: RE: LOD for PC 8877 D; Your Insured: GBE 3132 H; DOA: 13/10/2021

Dear Bernard,

Please advise if settlement offer is ready?

Thanks.

RICO

From: claims@rico60.com <claims@rico60.com>

Sent: Wednesday, April 6, 2022 3:01 PM

To: 'Ler, Bernard-JQ' <Bernard-JQ.Ler@aig.com>; CLAIMSDOCMANAGEMENT@aig.com

Cc: 'Claims' <claims@rico60.com>

Subject: RE: LOD for PC 8877 D; Your Insured: GBE 3132 H; DOA: 13/10/2021

Dear Bernard,

Please advise settlement offer / DV is ready?

Thanks.

RICO

From: Accounts <claims@rico60.com>
Sent: Wednesday, March 16, 2022 5:37 PM
To: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>; CLAIMSDOCMANAGEMENT@aig.com
Subject: FW: LOD for PC 8877 D; Your Insured: GBE 3132 H; DOA: 13/10/2021

Dear Bernard,

I refer to your colleague's email dated 24/2/2022.

"Dear Sir/Madam,,

Kindly liaise with Mr. Bernard as he is the OIC for this case. Do reach out to him at Bernard-JQ.Ler@aig.com pertaining to this case.

Hi Bernard,

AIG REF: 2354957689SG-003

Kindly assist on below query on settlement offer."

Is the settlement offer for the above case ready ? 😊

Thank you.

Best Regards,

RICO 60 AUTO SERVICES PTE. LTD.

From: [Enquiry](#)
Sent: Wednesday, 9 February 2022 2:14 PM
To: CLAIMSDOCMANAGEMENT@aig.com; [Mithoosingh, Aashweenjeetkaur](#)
Cc: [Enquiry](#); [Accounts](#)
Subject: LOD for PC 8877 D; Your Insured: GBE 3132 H; DOA: 13/10/2021

Dear Motor Claims Dept,

Your Insured : GBE 3132 H

Attached file as per your pursuant
Kindly release DV/Settlement offer.

Thank you.

Best Regards,

Jacqueline Ng

