

Carine Kek Phei Ser

From: Claims Dept <claims_rar@bifrostauto.com>
Sent: Monday, 15 November 2021 10:39 am
To: Derrick Tan
Cc: claims; III (Letter of Demand)
Subject: [EXTERNAL] - LOD SUBMISSION - OUR REF: SJU 7741 U ; YOUR REF: SLM 7858 K (GRAB) DOA: 15/10/2021
Attachments: SJU7741U.zip
Follow Up Flag: Follow up
Flag Status: Flagged

WITHOUT PREJUDICE

Our Ref : **SJU7741U**
Your Ref : **SLM7858K**

15/11/2021
India International Insurance Pte Ltd
64 Cecil Street
#04/ #05 IOB Building
Singapore 049711

Attention: Motor Claims Department

Dear Sir/Mdm.

Accident on 15/10/21 along CTE (AYE) AFTER BALESTIER RD ENTRANCE involving vehicles SJU 7741 U and SLM 7858 K

We refer to the above-mentioned accident.

We are claiming as per below:-

1.	Repair Cost	\$ 4,868.50
2.	Loss of Rental for 09 Days x \$120/- per day	\$ 1,080.00
3.	LTA/GIA Search fee	\$ 7.45
4.	Towing	\$ 120.00

TOTAL \$ 6,075.95

Enclosed herewith a copy each of relevant GIA report, LTA, Proforma Tax invoice, Rental Agreement/Tax invoice, Towing Fee and Letter of Authorization for your attention. Kindly let us have your reply with the next 14 days upon receipt of this letter.

If you have any enquiries, please contact us @ 9648-8228 or you may email to us at claims@bifrostauto.com

Yours faithfully,
SUANNE TAN
MOTOR CLAIMS DEPARTMENT
BIFROST AUTO PTE. LTD.

NOTE: # Please note that the Loss of Use will be paid based on negotiation and on the NIMA Protocol (Court Guideline).

This is a computer generated letter and does not need a signature.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

GST at 7% is chargeable if applicable

BIFROST AUTO PTE. LTD.

Co. Reg. No. : 201929175W

LETTER OF AUTHORISATION

Accident on 15/10/21 along CTE (ATE) AFTER BALESTIER RD ENTRANCE
involving vehicles SJU 7741 U * SLM 785BF

In consideration of Bifrost Auto Pte Ltd, 6001 Beach Road #22-01, Golden Mile Tower Singapore 199589, repairing my/our motor vehicle no SJU 7741 U at my request, I/We, HONG KUANG LIN ("the claimant") of 837G (address) bearing NRIC No 837G the owner of motor vehicle no SJU 7741 U hereby authorize them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use and etc to any of their appointed solicitors to act for me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorized them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

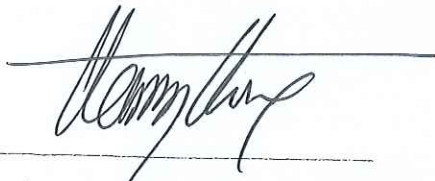
I/We further agree to fully co operate and attend all court hearings that are necessary to prosecute the claims maintained by Bifrost Auto Pte Ltd.

I/We further agree and undertake to indemnify them against my/our claim for costs which arise therewith.

In the event that my/our claim is unsuccessful, I/we undertake to pay to Bifrost Auto Pte Ltd the cost of repairs to my/our vehicle.

In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instructions to clear the said cheque on my/our behalf by presenting the same for payment directly into Bifrost Auto Pte Ltd account. Upon clearance of the said cheque, I/we further authorize Bifrost Auto Pte Ltd and/or their appointed law firm to utilize the monies to pay their charges without further reference to me. I confirm that the payment to Bifrost Auto Pte Ltd shall amount to a good discharge of Bifrost Auto Pte Ltd and/or their appointed law firm's obligation to me in respect of the settlement monies.

Dated this 18 day of oct (month) 20 21



Signed by "the claimant"

Name: HONG KUANG LIN

NRIC No: S2537837 G



Signed by Bifrost Auto Pte Ltd

Name: _____

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III- Direct Settlement (PODS)

India Ref: MFL2021D0004539
Claimant Ref : SJU 7741U

We/I, BIFROST AUTO PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of Surveyor) with respect to the amount claimed for S\$ 4,868.50 (repair cost), S\$ 900.00 (loss of use/rental), S\$ 127.45 (search fee), vehicle no. SJU 7741U that was damaged pursuant to the accident which occurred on 15/10/2021 (date) at CTE AYE AFTER BALESTIER ROAD CARPARK (location) involving vehicle no. SLM 7858K (insured vehicle). This is pursuant to the inspection conducted on 18/10/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner HONG KUANG LIN ("the third party claimant") of vehicle no. SJU 7741U to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SJU 7741U (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 5,895.95 to BIFROST AUTO PTE LTD.

Dated this 26 day of JAN 2022

CLAIMANT:

Signature:

Signed by "the workshop" (with chop)

Name:

SUANNE TAN

NRIC:

SXXXXXX87Z

Address:

Nationality:

Occupation:

WITNESS:

Signature:



Ltg

Signed by appointed Surveyor

Name:

LKK AUTO CONSULTANTS PTE LTD

NRIC:

199607198R

Address:

51 UBI AVE 1 #01-25 PAYA LEBAR IND'L PARK

SINGAPORE 408933

Nationality:

Occupation:

BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

Tax Invoice

India International Insurance Pte Ltd
64 Cecil Street
#04/ #05 IOB Building
Singapore 049711

Inv. No. : BA.RA.2201030
Inv. Date : 26-01-2022
Ref : 15/10/21
Terms : 30 Days
Veh. No. : SJU7741U
Make & Model : TOYOTA ALTIS

#	Description	Qty	Rate	Total	Tax
1	REPAIR COSTS	1.0	\$4,550.00	\$4,550.00	\$318.50

Subtotal for invoice : S\$4,550.00
GST (7.0%) : S\$318.50
Total : S\$4,868.50

On behalf of **BIFROST AUTO PTE. LTD.**



(Authorised Signature)

Please make cheque payable to "**BIFROST AUTO PTE LTD**" and mail to **6001 BEACH ROAD #22-01, GOLDEN MILE TOWER Singapore 199589** or direct bank transfer to **DBS Bank Current Account 070-902-886-1**.

**Revolution Automotive Pte Ltd**

No.8 Kaki Bukit Ave 4, Premier @ Kaki Bukit, #01-49 Singapore 415875

Tel: +65 6452 4457 | Fax: +65 6452 4584

Co. Reg. No.: 201907652D

HONG KUANG LIN

Contact: 8382 4922

Rental Invoice

Invoice No. : L21100047
Date : 25/10/2021
Ref No. : SJU 7741 U
Currency : SGD
Terms : COD
RA No. : -
Veh No. : SKJ 3882 T

#	Rental Period	Rate	Disc	Amt
1.	Rental (15/10/2021 13000hrs to 25/10/21 1700hrs)	1980.00	0.00	1980.00

Total : \$ 1,980.00
Amount Due: \$ 1,980.00

I agree to the price as listed above and affirm
that the goods are received in good condition.

For Revolution Automotive Pte Ltd



(Customer's Signature and Company Stamp)

(Authorised Signature)



8 Kaki Bukit Ave 4 Premier @ Kaki Bukit
 #01-49 Singapore 415875
 Tel: 6452 4457 Fax: 6452 4584
 Email: enquiry@revoauto.com.sg
 Co. Reg. No.: 201907652D

RENTAL AGREEMENT

R00030

HIRER'S PARTICULAR		Veh. No/Model: <u>SJU 7741U / TOYOTA AGLS</u>																													
Name: <u>HONG KUANG LIN</u>		Rental Veh. No/Model: <u>SKJ3882T / MAZDA6</u>																													
IRIC/Passport No: <u>S2537837G</u>		Date/Time Out: <u>15/10/21 / 1300 HRS</u>																													
Address: <u>50 HAVELOCK ROAD #09-771 S(160050)</u>		Date/Time In: <u>25/10/21 / 1300 HRS</u>																													
Tel: <u>83824922</u>		<div style="display: flex; justify-content: space-around;"> <div style="text-align: center;"> OUT </div> <div style="text-align: center;"> IN </div> </div>																													
Driving license No: _____ Exp: _____		Milage: _____																													
ADDITIONAL DRIVER'S PARTICULAR		<table border="1"> <thead> <tr> <th>Rental Charges</th> <th>S\$</th> <th></th> <th>S\$</th> </tr> </thead> <tbody> <tr> <td>Hours @</td> <td></td> <td>per hour</td> <td></td> </tr> <tr> <td>Days @</td> <td><u>1</u></td> <td>per day</td> <td><u>1980</u></td> </tr> <tr> <td>Weeks @</td> <td></td> <td>per week</td> <td></td> </tr> <tr> <td>Months @</td> <td></td> <td>per month</td> <td></td> </tr> <tr> <td colspan="2" style="text-align: right;">Subtotal</td> <td></td> <td></td> </tr> <tr> <td colspan="2"></td> <td colspan="2" style="text-align: right;">GST @ 7%</td> </tr> </tbody> </table>		Rental Charges	S\$		S\$	Hours @		per hour		Days @	<u>1</u>	per day	<u>1980</u>	Weeks @		per week		Months @		per month		Subtotal						GST @ 7%	
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IRIC/Passport No: _____		TOTAL CHARGES																													
Address: _____																															
Tel: _____																															
Driving license No: _____ Exp: _____																															
(A) - ACCIDENTS (D) - DENTS (S) - SCRATCHES																															
		Mode of Payment: <table border="1"> <tr> <td colspan="2">Cash/Nets/Cheque/Credit Card:</td> </tr> <tr> <td>Deposit</td> <td>Deposit</td> </tr> <tr> <td>Amount</td> <td>Refunded</td> </tr> <tr> <td colspan="2">Remarks: _____</td> </tr> <tr> <td colspan="2" style="text-align: right;">Received by _____</td> </tr> </table>		Cash/Nets/Cheque/Credit Card:		Deposit	Deposit	Amount	Refunded	Remarks: _____		Received by _____																			
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Received by _____																															
Physical Damage Excess <table border="1"> <tr> <td>Singapore - Own Damage</td> <td>S\$2,000</td> </tr> <tr> <td>Singapore - 3rd Party Damage</td> <td>S\$2,000</td> </tr> <tr> <td>Malaysia (if applicable)</td> <td>S\$8,000</td> </tr> <tr> <td>or Driver aged < 27 or above 65 and/or less than 2 yrs driving experience regardless of age</td> <td>S\$3,000 (Additional)</td> </tr> </table>		Singapore - Own Damage	S\$2,000	Singapore - 3rd Party Damage	S\$2,000	Malaysia (if applicable)	S\$8,000	or Driver aged < 27 or above 65 and/or less than 2 yrs driving experience regardless of age	S\$3,000 (Additional)	Acknowledgement <p>I/We agreed to the terms and conditions above, overleaf and that all information given are true & correct in all respect. My/Our driving license(s) is/are current and not disqualified from driving. You may charge all amount due on the rental to my/our credit card.</p>																					
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IMPORTANT NOTE: ONLY PERSONS ABOVE 22 YEARS OF AGE, HOLDING A VALID SINGAPORE LICENCE FOR MORE THAN 2 YEARS, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE. Vehicle is strictly for use in Singapore only and may not be driven out of Singapore without the prior written consent of Revolution Automotive Pte Ltd. Use of vehicle for illegal purposes (e.g. in connection with theft, drug pedalling or trafficking, smuggling) is strictly prohibited. In case of accident, the hirer shall report to Revolution Automotive Pte Ltd immediately.		<div style="text-align: center;"> <p>Hirer Signature/Date _____</p> </div> <div style="text-align: center;"> <p>Revolution Automotive Pte Ltd</p> <p>Owner Signature/Date _____</p> </div>																													



24 HOURS TOWING SERVICES
THOMAS HP : 97363184

CASH SALE

No: **1130**

Name : CASH Date : 15/02/1
Vehicle No : SJU 77414 Model No : Toyota Altis Time : _____ AM
From : CTE Near Bukit Timah To : Premier #01-49 PM
Remarks : Accident Car

Note : Vehicle is towed at owner's risk. The company accepts no responsibility for damages or other misdemeanour to your vehicle whilst being towed.

S \$ 120/-

Authorised by

Received by

[> Back to OneMotoring](#)

Receipt Page

Thank You!

You have completed this transaction.



Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 15 Oct 2021 / 13:49:15

Receipt Date/Time : 15 Oct 2021 / 13:49:15

Tax Invoice/Receipt

Receipt No. : ITNET-00000-211015-002058

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLM7858K As at 15 Oct 2021/12:30:00 Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - SLM7858K Enquiry Fee 20211015134856126113	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				-0.04
Total Amount Payable				7.45
Paid By				
8n75e4xz			Credit Card	7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

[Save as PDF](#)[OK →](#)[Print Receipt](#)

do not use your browser's Back or Forward
as this may result in information loss

Print Received Message

This mail is associated with :

***SJU7741U (MFL2021D0004539)**
[SLM7858K]

TP
HONG KUANG LIN
Oct 15 2021 12:00AM
[-]
Bifrost Auto Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 19/01/2022 09:44 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$5895.95) - SJU7741U - Claim Handler: Derrick Tan Ming Chye

Approved:5895.95:Dear Sir, please proceed with direct settlement. Thank you.