

## Carine Kek Phei Ser

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**From:** Claims Dept <claims\_rar@bifrostauto.com>  
**Sent:** Monday, 15 November 2021 10:39 am  
**To:** Derrick Tan  
**Cc:** claims; III (Letter of Demand)  
**Subject:** [EXTERNAL] - LOD SUBMISSION - OUR REF: SJU 7741 U ; YOUR REF: SLM 7858 K (GRAB) DOA: 15/10/2021  
**Attachments:** SJU7741U.zip  
**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

WITHOUT PREJUDICE

Our Ref : **SJU7741U**  
Your Ref : **SLM7858K**

15/11/2021  
India International Insurance Pte Ltd  
64 Cecil Street  
#04/ #05 IOB Building  
Singapore 049711

Attention: Motor Claims Department

Dear Sir/Mdm.

Accident on 15/10/21 along CTE (AYE) AFTER BALESTIER RD ENTRANCE involving vehicles SJU 7741 U and SLM 7858 K

We refer to the above-mentioned accident.

We are claiming as per below:-

1.	Repair Cost	\$ 4,868.50
2.	Loss of Rental for 09 Days x \$120/- per day	\$ 1,080.00
3.	LTA/GIA Search fee	\$ 7.45
4.	Towing	\$ 120.00

**TOTAL \$ 6,075.95**

Enclosed herewith a copy each of relevant GIA report, LTA, Proforma Tax invoice, Rental Agreement/Tax invoice, Towing Fee and Letter of Authorization for your attention. Kindly let us have your reply with the next 14 days upon receipt of this letter.

If you have any enquiries, please contact us @ 9648-8228 or you may email to us at [claims@bifrostauto.com](mailto:claims@bifrostauto.com)

Yours faithfully,  
SUANNE TAN  
MOTOR CLAIMS DEPARTMENT  
BIFROST AUTO PTE. LTD.

**NOTE:** # Please note that the Loss of Use will be paid based on negotiation and on the NIMA Protocol (Court Guideline).

This is a computer generated letter and does not need a signature.

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

*GST at 7% is chargeable if applicable*