

## Meng Yan (LKK Auto)

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**From:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Sent:** Friday, 15 October, 2021 3:05 PM  
**To:** Irene Suan; 'SUR'; assignments  
**Cc:** Claims Dept of CTI  
**Subject:** RE: SNM21D205276/C02/YP2581X/LEWLC / FW: From " 62872012"(Fax Message NO.4962)  
**Attachments:** 20211014125046283.pdf

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please proceed to survey the vehicle.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

**Jenny Lew**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Irene Suan <irene@teospraytrading.com.sg>  
**Sent:** Friday, 15 October 2021 2:50 pm  
**To:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** Re: SNM21D205276/C02/YP2581X/LEWLC / FW: From " 62872012"(Fax Message NO.4962)

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Dear Jenny,

We did not receive the email on the 14th OCT however it did not show up till now.

We selected Marcus Chua from LKK to be the surveyor. Kindly arrange.

Thank you

Regards



On Fri, Oct 15, 2021 at 2:36 PM Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)> wrote:

WITHOUT PREJUDICE

Dear Sir/Madam

We refer to our email dated 14.10.2021

We did not receive any reply from your office.

Please advise.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

**Jenny Lew**

Executive

Claims Department

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**From:** Jenny Lew  
**Sent:** Thursday, 14 October 2021 11:07 am  
**To:** [irene@teospraytrading.com.sg](mailto:irene@teospraytrading.com.sg)  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: SNM21D205276/C02/YP2581X/LEWLC / FW: From "62872012" (Fax Message NO. 4962)

**Without Prejudice**

**Our reference:** SNM21D205276/C02/YP2581X/lewlc  
**Your reference:** FBL5782G

Dear Sirs / Madam,

**ACCIDENT INVOLVING YP2581X & FBL5782G on 16/09/2021**

We refer to your email of 13/10/2021.

**Take Notice that we shall not be accepting any of your surveyors as SJE.**

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew 6389 6172 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

**Jenny Lew**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

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-----Original Message-----

From: Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
Sent: Thursday, 14 October 2021 10:43 am  
To: [irene@teospraytrading.com.sg](mailto:irene@teospraytrading.com.sg); Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>  
Cc: Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
Subject: O/R: SNM21D205276/C02/YP2581X/LEWLC / FW: From " 62872012" (Fax Message NO. 4962)

Without Prejudice

Dear Jenny,

Please conduct PRS for FBL5782G.

Note: officer in charge Jenny Lew 63896172.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W:  
<https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.sg.cntaiping.com%2F&data=04%7C01%7Cjenny.lew%40sg.cntaiping.com%7C8f0fbc269f4f469432a008d98ebc4e5a%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C637697761840126940%7CUnknown%7CTWFpbGZsb3d8eyJWIjojMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6IklhaWwiLCJXVCI6Mn0%3D%7C1000&sdata=aWqDRbqMnXtJYpbNoGRv2V0tFyL74MytOfdvXjPebLs%3D&reserved=0> | FB:  
<https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.facebook.com%2Fchinataipingsg%2F&data=04%7C01%7Cjenny.lew%40sg.cntaiping.com%7C8f0fbc269f4f469432a008d98ebc4e5a%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C637697761840126940%7CUnknown%7CTWFpbGZsb3d8eyJWIjojMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6IklhaWwiLCJXVCI6Mn0%3D%7C1000&sdata=GYjFTYNmerIOVZColm7EgXqtFLY04CWfePE%2FsAD9ISE%3D&reserved=0> | WeChat: 太平狮城 Taiping SG

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-----Original Message-----

From: FA-X5575C-19A <FA-X5575C-19A@sg.cntaiping.com>  
Sent: Wednesday, 13 October 2021 1:16 pm  
To: FA-X5575C-16A-CL <FA-X5575C-16A-CL@sg.cntaiping.com>  
Subject: FW: From " 62872012" (Fax Message NO. 4962)

Best Regards,  
Maureen Ong  
HR & Administration Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6111 | F: (65) 6222 1033

W:  
<https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.sg.cntaiping.com%2F&data=04%7C01%7Cjenny.lew%40sg.cntaiping.com%7C8f0fbc269f4f469432a008d98ebc4e5a%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C637697761840126940%7CUnknown%7CTWFpbGZsb3d8eyJWIjojMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6IklhaWwiLCJXVCI6Mn0%3D%7C1000&sdata=GYjFTYNmerIOVZColm7EgXqtFLY04CWfePE%2FsAD9ISE%3D&reserved=0>

7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C637697761840126940%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6IklhaWwiLCJXVCI6Mn0%3D%7C1000&data=aWqDRbqMnXtJYpbNoGRv2V0tFyL74MytOfdvXjPebLs%3D&reserved=0 | FB:  
https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.facebook.com%2Fchinataipingsg%2F&data=04%7C01%7Cjenny.lew%40sg.cntaiping.com%7C8f0fbc269f4f469432a008d98ebc4e5a%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C637697761840126940%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6IklhaWwiLCJXVCI6Mn0%3D%7C1000&data=GYjFTYNmerIOVZColm7EgXqtF1Y04CWfePE%2FsAD9ISE%3D&reserved=0 | WeChat: 太平狮城 Taiping SG

-----Original Message-----

From: ScantoEmail <scantoemail@sg.cntaiping.com>  
Sent: Thursday, October 14, 2021 12:51 PM  
To: FA-X5575C-19A <FA-X5575C-19A@sg.cntaiping.com>  
Subject: From " 62872012" (Fax Message NO.4962)

This E-mail was sent from "RC6004F-16A-FN" (MP C6004ex).

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