

RE: [EXTERNAL] - RE: INDIA ref - SLT3261X (GRAB)/ Our ref - SMC2692U Mazda / doa 11-10-2021 / TP Claim Grab Car /

Admin-D (LKKAuto) <admin-d@lkkauto.com>

Fri 10/15/2021 4:04 PM

To: 'Motor Claim - III' <motorclaim@iii.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'Zuhaidah Samsuri' <aida@iii.com.sg>

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Motor Claim - III <motorclaim@iii.com.sg>

Sent: Friday, 15 October, 2021 4:01 PM

To: Jess Francis Carlos <jess.carlos@eurokars.com.sg>; 'SUR' <sur@lkkauto.com>; Summer (LKK Auto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Ronald Yap <ronald.yap@eurokars.com.sg>; Jobi Thomas <jobi.thomas@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Stephanie Loke <stephanie.loke@eurokars.com.sg>; Randell Goon <randell.goon@eurokars.com.sg>; Ng Mei Yen <meiyen.ng@eurokars.com.sg>; Derek Oh <derek.oh@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>; Yvonne Chew <yvonne.chew@eurokars.com.sg>; Tan Wei Cin <weicin.tan@eurokars.com.sg>; Zuhaidah Samsuri <aida@iii.com.sg>; Eva Kok Wai Kee <eva.kok.wk@eurokars.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: [EXTERNAL] - RE: INDIA ref - SLT3261X (GRAB)/ Our ref - SMC2692U Mazda / doa 11-10-2021 / TP Claim Grab Car /

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [SMC2692U](#) and let us have your report urgently.

This claim will be handled by [Ms Aida](#).

*Kindly upload this survey request email to merimen.

Aside Jess Francis,

KINDLY PROVIDE YOUR CLIENT'S SAS/GIA REPORT.

Thank You.

Bhuvaneswari
Motor & Work Injury Claims Department
India International Insurance Pte Ltd
64 Cecil Street #04-02 IOB Building
Singapore 049711
Tel: 6347 6100 Ext 231 Fax: 6224 4174



From: Jess Francis Carlos <jess.carlos@eurokars.com.sg>
Sent: Friday, 15 October 2021 3:57 pm
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: Ronald Yap <ronald.yap@eurokars.com.sg>; Jobi Thomas <jobi.thomas@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Stephanie Loke <stephanie.loke@eurokars.com.sg>; Randell Goon <randell.goon@eurokars.com.sg>; Ng Mei Yen <meiyen.ng@eurokars.com.sg>; Derek Oh <derek.oh@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>; Yvonne Chew <yvonne.chew@eurokars.com.sg>; Tan Wei Cin <weicin.tan@eurokars.com.sg>; Eva Kok Wai Kee <eva.kok.wk@eurokars.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: [EXTERNAL] - RE: INDIA ref - SLT3261X (GRAB)/ Our ref - SMC2692U Mazda / doa 11-10-2021 / TP Claim Grab Car /

Hi,

Yes.

Thank you.

Jess Francis Carlos
Insurance Claims Executive
Trans Eurokars Pte Ltd
27A Tanjong Penjuru
Singapore 609042
Tel no.: 8128 9802

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From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: 15 October 2021 3:56 PM
To: Jess Francis Carlos <jess.carlos@eurokars.com.sg>

Cc: Ronald Yap <ronald.yap@eurokars.com.sg>; Jobi Thomas <jobi.thomas@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Stephanie Loke <stephanie.loke@eurokars.com.sg>; Randell Goon <randell.goon@eurokars.com.sg>; Ng Mei Yen <meiyen.ng@eurokars.com.sg>; Derek Oh <derek.oh@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>; Yvonne Chew <yvonne.chew@eurokars.com.sg>; Tan Wei Cin <weicin.tan@eurokars.com.sg>; Eva Kok Wai Kee <eva.kok.wk@eurokars.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: [EXTERNAL] - RE: INDIA ref - SLT3261X (GRAB)/ Our ref - SMC2692U Mazda / doa 11-10-2021 / TP Claim Grab Car /

Hi,

May I know, Do u agree with LKK ? If so pls let me know. I have to inform LKK.

Thank you,

Bhuvaneswari
Motor & Work Injury Claims Department
India International Insurance Pte Ltd

64 Cecil Street #04-02 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 231 Fax: 6224 4174



From: Jess Francis Carlos <jess.carlos@eurokars.com.sg>

Sent: Friday, 15 October 2021 3:30 pm

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Ronald Yap <ronald.yap@eurokars.com.sg>; Jobi Thomas <jobi.thomas@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Stephanie Loke <stephanie.loke@eurokars.com.sg>; Randell Goon <randell.goon@eurokars.com.sg>; Ng Mei Yen <meiyen.ng@eurokars.com.sg>; Derek Oh <derek.oh@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>; Yvonne Chew <yvonne.chew@eurokars.com.sg>; Tan Wei Cin <weicin.tan@eurokars.com.sg>; Eva Kok Wai Kee <eva.kok.wk@eurokars.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: [EXTERNAL] - RE: INDIA ref - SLT3261X (GRAB)/ Our ref - SMC2692U Mazda / doa 11-10-2021 / TP Claim Grab Car /

Hi,

Thank you.

Jess Francis Carlos
Insurance Claims Executive
Trans Eurokars Pte Ltd
27A Tanjong Penjuru
Singapore 609042
Tel no.: 8128 9802

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From: Motor Claim - III <motorclaim@iii.com.sg>

Sent: 15 October 2021 3:26 PM

To: Jess Francis Carlos <jess.carlos@eurokars.com.sg>

Cc: Ronald Yap <ronald.yap@eurokars.com.sg>; Jobi Thomas <jobi.thomas@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Stephanie Loke <stephanie.loke@eurokars.com.sg>; Randell Goon <randell.goon@eurokars.com.sg>; Ng Mei Yen <meiyen.ng@eurokars.com.sg>; Derek Oh <derek.oh@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>; Yvonne Chew <yvonne.chew@eurokars.com.sg>; Tan Wei Cin <weicin.tan@eurokars.com.sg>; Eva Kok Wai Kee <eva.kok.wk@eurokars.com.sg>

Subject: RE: [EXTERNAL] - RE: INDIA ref - SLT3261X (GRAB)/ Our ref - SMC2692U Mazda / doa 11-10-2021 / TP Claim Grab Car /

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using the following motor surveyor:

- LKK Auto Consultants Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Bhuvaneswari
Motor & Work Injury Claims Department
India International Insurance Pte Ltd

64 Cecil Street #04-02 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 231 Fax: 6224 4174



From: Jess Francis Carlos <jess.carlos@eurokars.com.sg>

Sent: Friday, 15 October 2021 3:05 pm

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Ronald Yap <ronald.yap@eurokars.com.sg>; Jobi Thomas <jobi.thomas@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Stephanie Loke <stephanie.loke@eurokars.com.sg>; Randell Goon <randell.goon@eurokars.com.sg>; Ng Mei Yen <meiyen.ng@eurokars.com.sg>; Derek Oh <derek.oh@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>; Yvonne Chew <yvonne.chew@eurokars.com.sg>; Tan Wei Cin <weicin.tan@eurokars.com.sg>; Eva Kok Wai Kee <eva.kok.wk@eurokars.com.sg>

Subject: [EXTERNAL] - RE: INDIA ref - SLT3261X / Our ref - SMC2692U Mazda / doa 11-10-2021 / TP Claim Grab Car /

Hi,

Referring to our email below.

May we know the appointed surveyor for this case please.

Thank you.

Jess Francis Carlos
Insurance Claims Executive
Trans Eurokars Pte Ltd
27A Tanjong Penjuru
Singapore 609042
Tel no.: 8128 9802

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From: Jess Francis Carlos
Sent: 13 October 2021 5:20 PM
To: INDIA INT'L INS <motorclaim@iii.com.sg>
Cc: Ronald Yap <ronald.yap@eurokars.com.sg>; Jobi Thomas <jobi.thomas@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Stephanie Loke <stephanie.loke@eurokars.com.sg>; Randell Goon <randell.goon@eurokars.com.sg>; Ng Mei Yen <meiyen.ng@eurokars.com.sg>; Derek Oh <derek.oh@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>; Yvonne Chew <yvonne.chew@eurokars.com.sg>; Tan Wei Cin <weicin.tan@eurokars.com.sg>; Eva Kok Wai Kee <eva.kok.wk@eurokars.com.sg>
Subject: INDIA ref - SLT3261X / Our ref - SMC2692U Mazda / doa 11-10-2021 / TP Claim Grab Car /

To whom it may concern,

Kindly arrange the TP Claim Survey to our client's vehicle.

Survey type : (New Survey / Resurvey)	New Survey
Vehicle to be surveyed :	SMC2692U
INDIA Insured Vehicle :	SLT3261X
Date of Accident :	Monday, 11 October 2021
Date of Survey :	Friday, 15 October 2021
Name of Workshop :	Trans Eurokars Pte Ltd
Address of Survey Location :	27A Tanjong Penjuru
Name of Contact Person :	Jess Carlos

Contact Number :	8128 9802
Any Undercarriage involved : (please indicate Yes / No)	NO

Thank you.

Jess Francis Carlos
Insurance Claims Executive
Trans Eurokars Pte Ltd
27A Tanjong Penjuru
Singapore 609042
Tel no.: 8128 9802

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