

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Monday, 8 November 2021 5:40 PM
To: 'Gnoh, Pau Loong'; Reports (LKKAuto)
Cc: SUR; Bryan Ang (LKKAuto); Huey Yon (LKKAuto)
Subject: Please advise status of report ; RE: Please provide complete survey report ; RE: Survey Report & Invoice of Vehicle SMH 1689K Ref: CMTD2101226/GPL
Attachments: SMH1689K - LOD.pdf; SMH1689K - Survey Report.pdf; LKKAdjustment.pdf
Importance: High

Dear Pau Loong,

Our surveyor opined that there is visibly damage to TP SMH 2689K during the inspection, it was observed that only a "touch contact" between two vehicles.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>
Sent: Wednesday, 3 November 2021 4:10 PM
To: Reports (LKKAuto) <report@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; Huey Yon (LKKAuto) <hueyyon@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>
Subject: Please advise status of report ; RE: Please provide complete survey report ; RE: Survey Report & Invoice of Vehicle SMH 1689K Ref: CMTD2101226/GPL
Importance: High

Dear Elaine,

With reference above and email below, please advise the status of your revised report, thank you.

Best Regards

Mr Gnoh Pau Loong

Claims Division

D: 6329 5217 | **T:** 6461 6555



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Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03, Singapore Land Tower, Singapore 048623

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From: Gnoh, Pau Loong

Sent: Monday, October 18, 2021 10:12 AM

To: Elaine (LKK Auto) <report@lkkauto.com>

Cc: 'SUR' <sur@lkkauto.com>; 'Huey Yon (LKKAuto)' <hueyyon@lkkauto.com>

Subject: RE: Please provide complete survey report ; RE: Survey Report & Invoice of Vehicle SMH 1689K

Ref: CMTD2101226/GPL

Dear Sir / madam,

With reference above and enclosed attachments, based from your report, there is no statement to state that there is no rear damage.

Please refer to M/s CHEW GOON own independent survey report for your reference and kindly state that our LKK surveyor to provide his opinion for this case, thank you.

Best Regards

Gnoh Pau Loong

Claims Division

D: 6329 5217 | T: 6461 6555



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From: Gnoh, Pau Loong
Sent: Friday, October 15, 2021 1:39 PM
To: Elaine (LKK Auto) <report@lkkauto.com>
Cc: 'SUR' <sur@lkkauto.com>; 'Huey Yon (LKKAuto)' <hueyyon@lkkauto.com>
Subject: RE: Please provide complete survey report ; RE: Survey Report & Invoice of Vehicle SMH 1689K
Ref: CMTD2101226/GPL

Dear Elaine,

In addition to the email below, we enclose the demand letter and surveyor report for your surveyor review for the final report, thank you.

Best Regards
Gnoh Pau Loong
Claims Division
D: 6329 5217 | T: 6461 6555



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From: Gnoh, Pau Loong
Sent: Friday, October 15, 2021 1:34 PM
To: Elaine (LKK Auto) <report@lkkauto.com>
Cc: 'SUR' <sur@lkkauto.com>; 'Huey Yon (LKKAuto)' <hueyyon@lkkauto.com>
Subject: Please provide complete survey report ; RE: Survey Report & Invoice of Vehicle SMH 1689K Ref: CMTD2101226/GPL

Dear Elaine,

With reference above, we note that your enclosed report is incomplete and please forward the complete report, thank you.

Best Regards
Gnoh Pau Loong
Claims Division
D: 6329 5217 | T: 6461 6555



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From: Elaine (LKK Auto) <report@lkkauto.com>

Sent: Wednesday, May 5, 2021 3:56 PM

To: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Cc: Claims - Motor Survey <MotorSurvey@sompo.com.sg>; 'SUR' <sur@lkkauto.com>; 'Huey Yon (LKKAuto)' <hueyyon@lkkauto.com>

Subject: Survey Report & Invoice of Vehicle SMH 1689K Ref: CMTD2101226/GPL

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Pau Loong,

Enclose Survey Report of SMH 1689K.

Thank you.

Best Regards,

Elaine | Reports

LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)