

Meng Yan (LKK Auto)

From: Jerome Soh <jeromesoh@visionlawllc.com>
Sent: Friday, 15 October, 2021 11:08 AM
To: 'Pauline Tham'; 'Jacqueline Tan'; 'SUR'; 'Meng Yan (LKK Auto)'; assignments@lkkauto.com
Cc: 'Claims Dept of CTI'
Subject: RE: SNM21D205883/C02/SJA1684X/THAMYL / RE: Pre-Repair Survey on ACCIDENT INVOLVING SLX 2897 Y & SJA 1684 X ON 14 OCTOBER 2021 ALONG PIE TOWARDS TUAS BEFORE JALAN BAHAR EXIT AT ABOUT 0744 HOURS

Our Ref: C10.116291.21 (sj)
Your Ref: SNM21D205883/C02/SJA1684X/THAMYL

15 October 2021

CHINA TAIPING INSURANCE (S'PORE) PTE LTD
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909
Attention: Motor Claims Department

Dear Sirs,

ACCIDENT INVOLVING SLX 2897 Y & SJA 1684 X ON 14 OCTOBER 2021 ALONG PIE TOWARDS TUAS BEFORE JALAN BAHAR EXIT AT ABOUT 0744 HOURS
(NOTICE TO INSURER TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES)

We refer to your email dated 15 October 2021 informing that your wish to conduct a pre-repair survey on our client's vehicle .

Please be informed that the said vehicle can be inspected at:

Carport Auto Service
Blk 3 Pioneer Road North
#01-24
Singapore 628457
Contact Person: Mr Lawrence Lim (6268 5390)

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Jerome Soh (on behalf of Anjalli M)
Assistant Secretary
Vision Law LLC
133 New Bridge Road
#18-01/02 Chinatown Point
Singapore 059413
Tel: 6534-2811 Fax: 6535-6802

From: Pauline Tham [mailto:pauline.tham@sg.cntaiping.com]
Sent: Friday, 15 October, 2021 11:03 AM
To: Jerome Soh; 'Jacqueline Tan'; SUR; Meng Yan (LKK Auto); assignments@lkkauto.com

Cc: Claims Dept of CTI

Subject: RE: SNM21D205883/C02/SJA1684X/THAMYL / RE: Pre-Repair Survey on ACCIDENT INVOLVING SLX 2897 Y & SJA 1684 X ON 14 OCTOBER 2021 ALONG PIE TOWARDS TUAS BEFORE JALAN BAHAR EXIT AT ABOUT 0744 HOURS

Without Prejudice

Save as to Cost

Hi Jerome

We do not agree to your choice of surveyor.

We will be appointing LKK to conduct PRS.

Please let us have the workshop name and address.

Hi LKK

Please conduct PRS.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Jerome Soh <jeromesoh@visionlawllc.com>

Sent: Friday, October 15, 2021 10:55 AM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>; 'Jacqueline Tan' <jactan@visionlawllc.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D205883/C02/SJA1684X/THAMYL / RE: Pre-Repair Survey on ACCIDENT INVOLVING SLX 2897 Y & SJA 1684 X ON 14 OCTOBER 2021 ALONG PIE TOWARDS TUAS BEFORE JALAN BAHAR EXIT AT ABOUT 0744 HOURS

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Our Ref: C10.116291.21 (sj)

Your Ref: SNM21D205883/C02/SJA1684X/THAMYL

15 October 2021

CHINA TAIPING INSURANCE (S'PORE) PTE LTD
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909
Attention: Motor Claims Department

Dear Sirs,

ACCIDENT INVOLVING SLX 2897 Y & SJA 1684 X ON 14 OCTOBER 2021 ALONG PIE TOWARDS TUAS BEFORE JALAN BAHAR EXIT AT ABOUT 0744 HOURS
(NOTICE TO INSURER TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES)

We refer to your letter dated 15 October 2021 informing that you wish to conduct a pre-repair survey and your List of Surveyors.

TAKE NOTICE that we object to all your surveyors stated in your said List, for appointment as the Single Joint Expert.

Pursuant to Pre-Action Protocol for NIMA cases, we now propose for appointment as Single Joint Expert the following surveyors for your consideration:

1. Sebastian Lim from Constant Appraiser Services

Please reply within 2 working days.

Jerome Soh (on behalf of Anjalli M)
Assistant Secretary
Vision Law LLC
133 New Bridge Road
#18-01/02 Chinatown Point
Singapore 059413
Tel: 6534-2811 Fax: 6535-6802

From: Pauline Tham [<mailto:pauline.tham@sg.cntaiping.com>]

Sent: Friday, 15 October, 2021 10:51 AM

To: Jerome Soh; 'Jacqueline Tan'

Cc: Claims Dept of CTI

Subject: RE: SNM21D205883/C02/SJA1684X/THAMYL / RE: Pre-Repair Survey on ACCIDENT INVOLVING SLX 2897 Y & SJA 1684 X ON 14 OCTOBER 2021 ALONG PIE TOWARDS TUAS BEFORE JALAN BAHAR EXIT AT ABOUT 0744 HOURS

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

Marcus Chua (LKK)	Gary Soon (FTA)
Kenneth Kong (LKK)	Chow Bo Xiong (FTA)
Adrian Ling (LKK)	Ben Chua (FTA)
Mohd Taufikh (LKK)	Ng You Han (FTA)
Steve Chen (LKK)	Henry Ng (FTA)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, October 15, 2021 10:39 AM

To: Jerome Soh <jeromesoh@visionlawllc.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: 'Jacqueline Tan' <jactan@visionlawllc.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D205883/C02/SJA1684X/THAMYL / RE: Pre-Repair Survey on ACCIDENT INVOLVING SLX 2897 Y & SJA 1684 X ON 14 OCTOBER 2021 ALONG PIE TOWARDS TUAS BEFORE JALAN BAHAR EXIT AT ABOUT 0744 HOURS

Without Prejudice

Save as to costs

Dear Pauline,

Please conduct PRS for SLX2897Y. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Pauline Tham 63896541.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Jerome Soh <jeromesoh@visionlawllc.com>

Sent: Thursday, 14 October 2021 4:07 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: 'Jacqueline Tan' <jactan@visionlawllc.com>

Subject: Pre-Repair Survey on ACCIDENT INVOLVING SLX 2897 Y & SJA 1684 X ON 14 OCTOBER 2021 ALONG PIE TOWARDS TUAS BEFORE JALAN BAHAR EXIT AT ABOUT 0744 HOURS

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Our Ref: C10.SLX2897Y.21 (sj)

Your Ref: **SJA 1684 X**

14 October 2021

CHINA TAIPING INSURANCE (S'PORE) PTE LTD

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attention: Motor Claims Department

Dear Sirs,

**ACCIDENT INVOLVING SLX 2897 Y & SJA 1684 X ON 14 OCTOBER 2021 ALONG PIE TOWARDS TUAS BEFORE JALAN BAHAR EXIT AT ABOUT 0744 HOURS
(NOTICE TO INSURER TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES)**

We are instructed by Tan Jun Zheng Dennis to notify you of a road traffic accident on **14 OCTOBER 2021** at about **0744 HOURS** at/along **PIE TOWARDS TUAS BEFORE JALAN BAHAR EXIT** involving our client's vehicle registration number **SLX 2897 Y** and vehicle registration number **SJA 1684 X** driven by you/your insured at the material time

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Jerome Soh (on behalf of Anjalli M)
Assistant Secretary
Vision Law LLC
133 New Bridge Road
#18-01/02 Chinatown Point
Singapore 059413
Tel: 6534-2811 Fax: 6535-6802

VISION LAW LLC
Advocates & Solicitors
(Incorporated with limited liability)
Unique Entity No. 200721148H
Address : 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

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