

Re: PRS ASSIGNMENT for SJJ 8182 J // Accident on 14/10/2021 @ 14:29HR at along Blk 87 MSCP of Bedok North Street 4 involving Vehicle Number SJJ 8182 J & SFZ 200 G // EQ REF: DM21HO01537/MT

Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Mon 18/10/2021 2:19 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; 'Melody Teoh' <melody.teoh@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Dear Sir/Madam,

We had surveyed vehicle SJJ 8182JB on 15/10/2021 and are pending for estimate from repairer.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Monday, 18 October 2021 10:33 am

To: 'Melody Teoh' <melody.teoh@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: PRS ASSIGNMENT for SJJ 8182 J // Accident on 14/10/2021 @ 14:29HR at along Blk 87 MSCP of Bedok North Street 4 involving Vehicle Number SJJ 8182 J & SFZ 200 G // EQ REF: DM21HO01537/MT

Dear Melody,

Noted with thanks.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Melody Teoh <melody.teoh@eqinsurance.com.sg>

Sent: Monday, 18 October, 2021 10:29 AM

To: Summer (LKK Auto) <admin-d@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Subject: RE: PRS ASSIGNMENT for SJJ 8182 J // Accident on 14/10/2021 @ 14:29HR at along Blk 87 MSCP of Bedok North Street 4 involving Vehicle Number SJJ 8182 J & SFZ 200 G // EQ REF: DM21HO01537/MT

Dear Summer,

Please find both parties GIA report attached above.

Thank you.

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachable by phone or email.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Best Regards,

Melody Teoh

Executive | Claims

eqinsurance
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EQ Insurance Company Limited

5 Maxwell Road #17-00

Tower Block MND

Complex Singapore

069110

did 65 6496 9032 | tel 65

6223 9433 ext 032 | fax



65 6223 4190

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From: Summer (LKK Auto) [<mailto:admin-d@lkkauto.com>]

Sent: Friday, October 15, 2021 11:55 AM

To: Melody Teoh <melody.teoh@eqinsurance.com.sg>; 'assignments' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Subject: RE: PRS ASSIGNMENT for SJJ 8182 J // Accident on 14/10/2021 @ 14:29HR at along Blk 87 MSCP of Bedok North Street 4 involving Vehicle Number SJJ 8182 J & SFZ 200 G // EQ REF: DM21H001537/MT

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Melody Teoh <melody.teoh@eqinsurance.com.sg>

Sent: Friday, 15 October, 2021 11:33 AM

To: 'assignments' <assignments@lkkauto.com>

Subject: FW: PRS ASSIGNMENT for SJJ 8182 J // Accident on 14/10/2021 @ 14:29HR at along Blk 87 MSCP of Bedok North Street 4 involving Vehicle Number SJJ 8182 J & SFZ 200 G // EQ REF: DM21H001537/MT

Dear LKK,

Please assign your surveyor to conduct PRS on without prejudice basis.

Survey venue & details as below. Our insured has yet to report the said accident.

Thank you.

Announcement

-
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Best Regards,

Melody Teoh

Executive | Claims



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From: Melody Teoh

Sent: Friday, October 15, 2021 11:32 AM

To: 'Zoom Autowerks' <zoomautowerks@gmail.com>

Subject: RE: Pre-Repair Inspection for SJJ 8182 J // Accident on 14/10/2021 @ 14:29HR at along Blk 87 MSCP of Bedok North Street 4 involving Vehicle Number SJJ 8182 J & SFZ 200 G // EQ REF: DM21H001537/MT

WITHOUT PREJUDICE

Dear Elin,

We acknowledge receipt of your email of even date.

In compliance to Pre-Action Protocol for NIMA cases, we note that you have agreed to the appointment of our surveyor.

We have appointed our surveyor **LKK Auto Consultants Pte Ltd** to conduct the pre-repair survey on **15.10.2021** at **Zoom Autowerks Pte Ltd**. Please let us have your client's repair estimate for our appointed surveyor to conclude his report.

****ALL LOD PLEASE EMAIL TO EQIPRS@eqinsurance.com.sg**

Thank you.

Announcement

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Best Regards,

Melody Teoh

Executive | Claims



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From: Zoom Autowerks [<mailto:zoomautowerks@gmail.com>]

Sent: Friday, October 15, 2021 10:36 AM

To: Melody Teoh <melody.teoh@eqinsurance.com.sg>

Subject: Re: Pre-Repair Inspection for SJJ 8182 J // Accident on 14/10/2021 @ 14:29HR at along Blk 87 MSCP of Bedok North Street 4 involving Vehicle Number SJJ 8182 J & SFZ 200 G // EQ REF: DM21H001537/MT

Dear Melody,

Please arrange LKK for the survey.

On Fri, Oct 15, 2021, 08:47 Melody Teoh <melody.teoh@eqinsurance.com.sg> wrote:

WITHOUT PREJUDICE

Dear Elin,

We refer to your email of even date. Our insured has yet to report the said accident.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748	4) Priority Services Tel: 6293 4822 Fax: 6296 3283

Contact Person: Amy/ Grace	Contact Person: Sharon
5) RT Appraisal Pte Ltd Tel: 6748 6076 Fax: 6748 0361 Contact Person: Elson/Elgene	6) LKK Auto Consultants Pte Ltd Tel: 6256 3561 Fax: 6741 4108
7) JP Knights Pte Ltd Tel: 6345 0068 Fax: 6344 5328	8) Appraisals Associates Pte Ltd Tel : 6747 2822 Fax: 6747 0070
9) Infiniti Appraisal Service Tel : 9668 4818/9009 9001 Fax: 6458 7432	10) Formteam Adjusters Pte Ltd Tel: 6509 1788 Fax: 6509 6221

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before the vehicle is returned to the owner.

Thank you.

Announcement

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Best Regards,

Melody Teoh

[Executive](#) | [Claims](#)



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did 65 6496 9032 | tel 65

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From: Zoom Autowerks [mailto:zoomautowerks@gmail.com]

Sent: Thursday, October 14, 2021 22:38 PM

To: EQI PRS <EQIPRS@eqinsurance.com.sg>; Jaime Tay <jaime.tay@eqinsurance.com.sg>

Subject: Pre-Repair Inspection for SJJ 8182 J // Accident on 14/10/2021 @ 14:29HR at along Blk 87 MSCP of Bedok North Street 4 involving Vehicle Number SJJ 8182 J & SFZ 200 G

Dear Sir/Madam,

We are instructed by Png Hock Lye to notify you of a road traffic accident on 14/10/2021

at about 14:29HR along Blk 87 MSCP of Bedok North Street 4 involving our client's vehicle registration number SJJ 8182 J and vehicle registration number SFZ 200 G driven by your insured at the material time.

A copy of the Singapore Accident Statement/Traffic Police Report filed is enclosed. As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated time, our client shall proceed to repair the vehicle without further reference to you.

Please contact me @ 9450 7920, should you require more information.

Kindly arrange survey at Blk 15 Kaki Bukit Road 4, Bartley Biz Centre, #01-53, Singapore 4178 08.

Warmest Regards,
Elin Cai

Zoom Autowerks Pte Ltd

130 Bedok Reservoir Road

#08-1339 Singapore 470130

☎9450 7920

 zoomautowerks@gmail.com

- Please note our change in mailing/registered address with effect from 1st July 2018 -