

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02
SINGAPORE 486443
TEL:65446671 FAX:62141511
CO. REG:200707743D GST REG:200707743D

Our Ref: **SHC6355B/SR**

WITHOUT PREJUDICE

13 November 2021

(By Email)

Attn: The Motor Claims Department

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#08-16
Singapore 079120

Dear Sir/Madam

ACCIDENT INVOLVING SHC6355B AND SMZ8788S ALONG NEW UPPER CHANGI ROAD // BEDOK NORTH ROAD ON 14/10/2021

We have been authorized by Premier Taxis Pte Ltd, the owner of Taxi vehicle number: **SHC6355B**, to claim against the party/parties responsible for the damages arising from the above-mentioned accident.

Our records show that you are the insurers of vehicle number: **SMZ8788S** at the material time of the accident with the driver of our client's vehicle, **Mr. Tan Chung (Chen Zhong) @ Mohamad Raziz Bin Abdullah**.

As a result of the accident caused by your Insured Driver's negligent driving and/or management of your insured's Vehicle Number: **SMZ8788S**, our client's vehicle was damaged and we have been put to loss and damage as follows:

(1) Cost of Repairs (Incl. GST)	\$ 948.02
(2) Loss of Rental – 3 Days @\$67.41 per day	\$ 202.23
(3) Loss of Income – 3 Days @\$100.00 per day	\$ 300.00
(4) GIA Search	\$ 2.00
	<u>\$1,452.25</u>

A copy of each of the following supporting documents is enclosed:

- (1) GIA report & sketch plan of **SHC6355B**
- (2) Final repair bill
- (3) Vehicle Registration card, Certificate of Insurance, Certificate Letter
- (4) Check In/Out Voucher
- (5) GIA search

AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, PREMIER TAXIS PTE LTD (the third party claimant") of 23 CHANGI SOUTH AVENUE 2 #03-02 SINGAPORE 486443 (address), owner of SHC 6355B (vehicle no.) hereby authorize PREMIER AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SHC 6355B that was damaged pursuant to the accident which occurred on 14/10/2021 (date) along NEW UPPER CHANGI ROAD// BEDOK NORTH ROAD (location) involving vehicle no/s SMZ 8788S ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 25 (day) of Jan (month) 20 22 (year)

A blue ink signature is written over a circular blue stamp. The stamp contains the text "Premier Taxis Pte Ltd" around the perimeter and a small star at the bottom.

Signed by "the third party claimant"
(with chop if applicable)

A blue ink signature is written over a circular blue stamp. The stamp contains the text "PREMIER AUTOMOTIVE SERVICES PTE LTD" around the perimeter and the acronym "ARC" in the center.

Signed by "the workshop"
(with chop)

This Settlement excludes any
bodily injuries arising out of the
above said accident and pertains
to property damage only

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **PREMIER AUTOMOTIVE SERVICES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,200.00** (Global Sum) for vehicle no. **SHC 6355B** that was damaged pursuant to the accident which occurred on **14/10/2021** (date) along **NEW UPPER CHANGI ROAD // BEDOK NORTH ROAD** (location) involving vehicle no/s **SMZ 8788S**.

This is pursuant to the inspection conducted on **19/10/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **PREMIER TAXIS PTE LTD** ("the third party claimant") of vehicle no. **SHC 6355B** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHC 6355B** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 25 (day) of JANUARY (month) 2022 (year)



TTK

Signed by appointed surveyor



Signed by "the workshop" (with chop)



PREMIER AUTOMOTIVE SERVICES PTE LTD
OFFICE: 23 Changi South Avenue 2 #01-02 S(486443)
TEL: 65436676 / 65436689 FAX: 62141511
CO. REG NO.: 200707743D GST. REG. NO.: 200707743D

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way #08-16
Singapore 079120

TAX INVOICE

DATE 12-Nov-2021
PAGE 1 OF 1

ITEM	Description	QTY	U.PRICE	AMOUNT
	FINAL REPAIR BILL FOR KIA OPTIMA REGN NO: SHC6355B			\$ 886.00
TOTAL LUMP SUM REPAIR COSTS AS RECOMMENDED BY SURVEYOR				\$ 886.00
GST @ 7%				\$ 62.02
GRAND TOTAL				\$ 948.02



for Premier Automotive Services Pte Ltd

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)



05 November 2021

To Whom It May Concern

Dear Sir/Madam

CERTIFICATION LETTER

This letter serves to inform that Tan Chung (Chen Zhong) @ Mohamad Raziz Bin Abdullah of NRIC Number S7240502A is a registered driver of SHC6355B. Tan Chung (Chen Zhong) @ Mohamad Raziz Bin Abdullah is paying a discounted daily rental rate of \$67.41 (Inclusive of GST) on 14 Oct 2021.

Should you require further information, please contact us at 6214 8880.

Thank you.

Yours sincerely

A handwritten signature in black ink, appearing to be "Chin Bee Lian".



Chin Bee Lian (Ms)
Assistant Vice President
Taxis Administration

Prepared by: Hasnah

PREMIER TAXIS PTE LTD
23 Changi South Avenue 2
#03-02
Singapore 486443
Telephone: +65 6214 8880 Fax: +65 6214 0330
www.premiertaxi.com.sg
Co. Reg. No. 200304975H

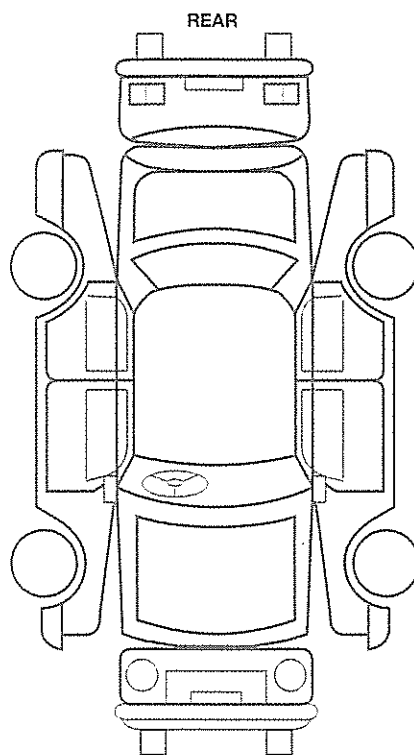
VEH NO. _____

JOB NO.

CHECK IN / OUT VOUCHER

DRIVER'S NAME		TAN CHUNH (CHEN ZHONG) (HIRER)	
NRIC S		HANDPHONE 94525665	
TAXI REGN NO. S H C6355B		MAKE / MODEL Ko2	
DATE IN	TIME IN	DATE OUT	TIME OUT
191021	1010	211021	1630
KILOMETRES IN	FUEL IN	KILOMETRES OUT	FUEL OUT
595294	E 1/4 1/2 3/4 F		E 1/4 1/2 3/4 F

INDICATE AREA OF DAMAGE HERE:



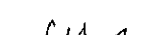
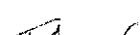


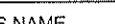
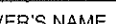
FRONT

BODY MARKINGS

- | | |
|---------------------|-------------|
| 1 – Light Dent | 5 – Damaged |
| 2 – Serious Dent | 6 – Chip |
| 3 – Light Scratch | 7 – Crack |
| 4 – Serious Scratch | 8 – Peeling |

TAXI METER DOWNLOADED		DATE / TIME TOWED IN TO WORKSHOP	
YES	NO	DATE / TIME CALL TO DRIVER FOR VEHICLE COLLECTION	

I ACKNOWLEDGE AND CONFIRM THAT I HAVE EXAMINED THE ABOVE SAID VEHICLE AND THAT THE SAME IS IN GOOD CONDITION AND TO MY SATISFACTION IN EVERY RESPECT TOGETHER WITH THE ACCESSORIES / ITEMS LIST ABOVE. THIS VOUCHER IS USED IN CONJUNCTION WITH THE TERM RENTAL AGREEMENT.

CHECK IN	CHECK OUT
 X	 X
DRIVER'S NAME	DRIVER'S NAME
 X	 X
DRIVER'S SIGNATURE / DATE / TIME	DRIVER'S SIGNATURE / DATE / TIME
	
CHECKED IN BY (PREMIER'S AUTHORISED WORKSHOP)	CHECKED OUT BY (PREMIER'S AUTHORISED WORKSHOP)

SERVICE / REPAIRS DONE	DRIVER'S REMARKS
<input type="checkbox"/> SERVICING <input type="checkbox"/> T / BELT <input type="checkbox"/> AIRCON SYSTEM <input type="checkbox"/> TURBO <input type="checkbox"/> BRAKE SYSTEM <input type="checkbox"/> CLUTCH SYSTEM <input type="checkbox"/> BULB <input type="checkbox"/> UNDER CARRIAGE <input type="checkbox"/> CPF <input type="checkbox"/> BATTERY	<input type="checkbox"/> OTHERS: / ACCIDENT: DATE / TIME of ACCIDENT: 141021 0800 TP/BK


INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

SMZ8788S

Date of Accident

14/10/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**Period of Insurance **03/03/2021 - 02/03/2022**Requested By **NG BOON KAI (PREMIER AUTO...**Requested Date **14/10/2021 11:09****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 3 November 2021 10:24 AM
To: danchanwk@gmail.com
Subject: Claim Notification - ACCIDENT INVOLVING SMZ8788S(AIG) AND SHC6355B AT/ALONG BEDOK NORTH ROAD ON 14/10/2021
Attachments: SHC6355B Video Screenshot.pdf

03 Nov 2021

Mr Chan Wei Keong Daniel

[By Email Only]

Driver: Chan Wei Lock

Dear Sir/Madam,

You Ref: SMZ8788S

Our Ref: CC4/AIG21010607/pa3

ACCIDENT INVOLVING SMZ8788S(AIG) AND SHC6355B AT/ALONG BEDOK NORTH ROAD ON 14/10/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SHC6355B against your insurance policy.

Based on the accident report and accident scenario, we are of the view that we do not have a good defense towards the claim submitted by SHC6355B as your vehicle had encroached into third party lane while making a turn and collided with third party taxi. We attached herewith a copy of video screenshot from SHC6355B for your easy reference. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost. Please be assured that we will do our due diligence to mitigate the cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	14 Oct 2021 21:07	Clm Dtl Modified	Claimant's Name: -> PREMIER TAXIS PTE LTD.	[A] HOW MEI KWAN
2	14 Oct 2021 21:07	Clm Veh Model Changed	(204023) KIA OPTIMA 1.7 D (A).	[A] HOW MEI KWAN
3	14 Oct 2021 21:07	Clm Created	Reg No: SHC6355B. Acct Date: 2021/10/14. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). Workshop: Premier Automotive Services Pte Ltd (HQ)	[A] HOW MEI KWAN
4	14 Oct 2021 21:07	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	14 Oct 2021 21:07	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/10/25	[A] HOW MEI KWAN
6	14 Oct 2021 21:07	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	14 Oct 2021 21:07	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	14 Oct 2021 21:07	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	14 Oct 2021 21:07	Label Added	(23):Express.	[A] HOW MEI KWAN
10	14 Oct 2021 21:07	Adj Adjuster Assigned	[None] -> Thevan Thomas Karthikesavan	[A] HOW MEI KWAN
11	02 Nov 2021 09:08	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
12	03 Nov 2021 10:23	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
13	05 Dec 2021 23:44	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
14	05 Dec 2021 23:44	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
15	05 Dec 2021 23:44	Clm Dtl Modified	JPJ Reg. Date: -> 2015/01/20.	[A] JOANNE LEE KHANG MIN
16	05 Dec 2021 23:44	Clm Details Notified		[A] JOANNE LEE KHANG MIN
17	07 Dec 2021 10:45	Adj Mandate Request	Cur.Req:1302.25:Liability: 100%(OID encroached into TP's lane while making right turn) *Quantum: (a) CORw/GST: \$948.02 + (b)LOUR(3days x \$67.41): \$202.23+(c)LOI(3daysx\$50):\$150 + (c)Search fee: \$2.00 = Total: \$1,302.25 *2 recommendation repair days	[A] CHEW HSIAO TONG
18	20 Jan 2022 16:07	Video Downloaded	Downloaded Video - Accident	[I] Ler, Bernard-JQ
19	20 Jan 2022 16:22	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/10/25. Mandate Remarks: subject to all docs in place.	[I] Ler, Bernard-JQ
20	20 Jan 2022 16:22	Adj Mandate Set	Approved:1302.25:subject to all docs in place.	[I] Ler, Bernard-JQ

Date From   Date To   Audit Type None 

ACTIVITY

[03/11/2021 10:20] CHEW HSIAO TONG:
Called OI Mr Daniel Chan. Confirm accident. Advise him that TP submitted a copy of video footage which can see his car encroached into TP's lane. To send him an email with video screenshot. OI email is danchanwk@gmail.com
[15/10/2021 16:27] HOW MEI KWAN:
OINR. To send out first letter.

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2733281	14 Oct 2021 21:12:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHC6355B	SMZ8788S	11.00

2733573	15 Oct 2021 18:32:54	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHC6355B	HOW MEI KWAN	xx.xx
2746618	05 Dec 2021 23:44:16	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHC6355B	SMZ8788S	11.00