

Hsiao Tong (LKKAUTO)

From: Daniel Chan <danchanwk@gmail.com>
Sent: Wednesday, 3 November 2021 11:16 AM
To: Hsiao Tong (LKKAUTO)
Subject: Re: Claim Notification - ACCIDENT INVOLVING SMZ8788S(AIG) AND SHC6355B AT/ALONG BEDOK NORTH ROAD ON 14/10/2021
Attachments: SHC6355B Video Screenshot.pdf

Dear Ms Chew,

Thank you for your call and clarification.

Please proceed to settle the claim then, I now have a better understanding on details of the accident based on your screenshots.

By the way, my father's name is Chan Weng Lock.

Thank you!

Best Regards,
Daniel

On 3 Nov 2021, at 10:24 AM, Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

03 Nov 2021

Mr Chan Wei Keong Daniel
Driver: Chan Wei Lock

[By Email Only]

Dear Sir/Madam,

You Ref: SMZ8788S
Our Ref: CC4/AIG21010607/pa3
ACCIDENT INVOLVING SMZ8788S(AIG) AND SHC6355B AT/ALONG BEDOK NORTH ROAD ON 14/10/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SHC6355B against your insurance policy.

Based on the accident report and accident scenario, we are of the view that we do not have a good defense towards the claim submitted by SHC6355B as your vehicle had encroached into third party lane while making a turn and collided with third party taxi. We attached herewith a copy of video screenshot from SHC6355B for your easy reference. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost. Please be assured that we will do our due diligence to mitigate the cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
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