

Asher Sng (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Friday, 17 December 2021 19:18
To: chan pick yuen; Asher Sng (LKKAUTO)
Cc: Hsiao Tong (LKKAUTO); Admin A
Subject: RE: SMQ9442E & SGW3055T DOA 9.10.21 *** LKK REF : CC6/CTI21010595/Aea3
Attachments: Full_accident_report_8118753_11-10-2021_145319_PW_SMQ9442E5507J.PDF;
INVOICE.PDF; LTA FEE.PDF; LOA.PNG; PHOTO-2021-10-12-10-20-14.jpg;
PHOTO-2021-10-12-10-20-12.jpg

Follow Up Flag: Follow up
Flag Status: Flagged

From: chan pick yuen [mailto:chris_chanbebe@hotmail.com]
Sent: Friday, December 17, 2021 6:08 PM
To: Admin A <admin-a@lkkauto.com>
Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: Fwd: SMQ9442E & SGW3055T DOA 9.10.21

Dear Sir / Mdm ,

Your refer : SGW3055T -China taiping
Our GIA report password : SMQ9442E5507J
Enclosed is our client's GIA , LOA , LTA fee & invoice .
As request following :

RC \$ 8200.00 -As agreed
loss of use \$1320.00 (\$120 -2800cc X 11 Days -9 Days recommend + 1 day waiting PRS + 1 days weekend -
total 11 days)
LTA \$7.45
@ 100% (direct from behind with scene photos)

Total \$ 9527.45

Please let us have your offer & reply soon . Thanks

Best Regards
Chris Chan
SIN FATT DIESEL MOTOR
HP: 92712214



Virus-free. www.avg.com

LETTER OF AUTHORISATION

SIN FATT DIESEL MOTOR
BLOCK 3020A UBI
ROAD 1 # 01-33
05-441 SINGAPORE 408714

Dear Sir,

Accident on

9/10/21 @ 1345hrs

Involving Vehicle Nos

SMQ 9442E & SGW 3055 T

Along

CTE Serangoon

I/We, the registered owner /driver of vehicle registration no: _____
have involved in the above accident.

SMQ 9442E

I/We hereby authorize M/S SIN FATT DIESEL MOTOR to commence repairs of the said vehicle
forthwith.

I/We agree to assign the whole proceeds of my/our comprehensive/third party claim to you and our
solicitors _____ to act on my/our behalf in respect of the above
matter. And if applicable, my/our solicitors shall accept this as my/our irrevocable authority to pay
the amount as deemed compensated direct to you after deduction of their costs on a Solicitor and
client basis.

I/We undertake to co-operate fully with you and our solicitors to ensure that claim is successful.

I/We also authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in
relation with the above claim in my/our absence.

Your kind co-operation in this matter will be much appreciated.
Thank you.

Yours truly,


Owner's Signature
(Company's stamp if applicable)

Name: NG Kok Chan

NRIC No: 579255075

Date: 12/10/2021

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNA00134132101 Claim No : SNM21D205798/C02/SGW3055T/TANKL

Claimant : NG KOK CHUAN

Amount : S\$9,307.45
DOLLARS NINE THOUSAND THREE HUNDRED SEVEN AND CENTS FORTY FIVE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SMQ 9442E

Insured Vehicle No. : SGW 3055T

Date of Loss : 09/10/2021

Place of Accident : CTE TO CITY

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : OOI SOON LIM

Driver Name : LOUIS OOI SI JIE

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	8,200.00
(3) Loss of Use/ Rental/Earning	S\$	1,100.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.45
(5) Medical Reports/Expenses	S\$	
(6) Survey Fee /Towing Fee	S\$	
(7) Cost including Disbursement	S\$	
		=====
TOTAL	S\$	9,307.45
		=====

Claimant Name : NG KOK CHUAN

NRIC No : SXXXX989I

Signature : 

Date : 18/02/2022

SIN FATT DIESEL MOTOR

Blk 3020A #01-33 Ubi Road 1 Singapore 408714
Business Reg.No: 377435/00K

INVOICE

CHINA TAIPING INSURANCE (S) PTE LTD
3 ANSON ROAD #16-00
SPRINGLEAF TOWER
SINGAPORE 079909

Date: 17th DEC 21

Accident date: 09th OCT 2021
Final Bill For Vehicle No: SMQ9442E TOYOTA ALPHARD

Descriptions	AMOUNT
Lump Sum repair cost as recommended by LKK AUTO CONSULTANTS PTE LTD	\$8,200.00
Total	\$8,200.00

S/ DLRS : EIGHT THOUSAND TWO HUNDRED ONLY



Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 11 Oct 2021 / 16:06:20

Receipt Date/Time : 11 Oct 2021 / 16:06:19

Tax Invoice/Receipt

Receipt No. : ITNET-00000-211011-002780

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SGW3055T As at 09 Oct 2021/13:45:00 Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - SGW3055T Enquiry Fee 20211011160506890293	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	20211011160533287	Direct Debit: eNETS Debit (Internet Banking)		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Thursday, 18 November 2021 3:39 PM
To: ooisoonlyim@yahoo.com
Subject: ACCIDENT INVOLVING SGW 3055T AND SMQ 9442E ON 09/10/2021

Our Ref: CC6/CTI21010595/Aea3

18 NOV 2021

OOI SOON LIM

Dear Sir/Madam,

ACCIDENT INVOLVING SGW 3055T AND SMQ 9442E ON 09/10/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
Email: ashersng@lkkauto.com

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Asher Sng (LKKAUTO)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Tuesday, 15 February 2022 17:06
To: Asher Sng (LKKAUTO)
Cc: Claims Dept of CTI; Admin A
Subject: RE: [MANDATE REQUEST] RE: SNM21D205798/C02/SGW3055T/TANKL / FW: Direct Settlement - Accident Involving SGW3055T (OI : CTI - TBA) AND SMQ9442E (TP : LKK REF - CC6/CTI21010595/Aea3) on 09/10/2021

Follow Up Flag: Follow up
Flag Status: Completed

[Confidential]

Dear Asher,

We refer to your email below.

Please proceed to offer up to \$9,307.45(all-in) for third party property claim.

Please keep us posted for us to act accordingly.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Monday, February 7, 2022 4:41 PM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: [MANDATE REQUEST] RE: SNM21D205798/C02/SGW3055T/TANKL / FW: Direct Settlement - Accident Involving SGW3055T (OI : CTI - TBA) AND SMQ9442E (TP : LKK REF - CC6/CTI21010595/Aea3) on 09/10/2021

[Confidential]

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref : SNM21D205798/C02/SGW3055T/TANKL

Our ref : CC6/CTI21010595/Aea3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle. We are of the opinion that BOLA scenario 27 is applicable for this matter. Liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **SIN FATT DIESEL MOTOR COMPANY**" at **\$9,307.45 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs	\$ 20,092.40	\$ 8,200.00
2. Loss of Use (11days x \$120)	\$ 1,320.00	\$ 1,100.00 (11days x \$100)
3. LTA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 21,419.85	\$ 9,307.45

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Friday, 15 October 2021 12:23

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D205798/C02/SGW3055T/TANKL / FW: Direct Settlement - Accident Involving SGW3055T (OI : CTI - TBA) AND SMQ9442E (TP : LKK REF - CC6/CTI21010595/Aea3) on 09/10/2021

[Confidential]

Dear Mei Kwan,

We refer to your email below.

Attached is our insured's accident report for claim settlement and your necessary action.

Please seek our mandate before any settlement.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong

Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, October 15, 2021 10:07 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D205798/C02/SGW3055T/TANKL / FW: Direct Settlement - Accident Involving SGW3055T (OI : CTI - TBA) AND SMQ9442E (TP : LKK REF - CC6/CTI21010595/Aea3) on 09/10/2021

Dear all,

Please note that officer in charge for this case is Tan Kah Leong.

Claim no SNM21D205798/C02/SGW3055T/TANKL.

Dear Kah Leong,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅
城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, 14 October 2021 5:29 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SGW3055T (OI : CTI - TBA) AND SMQ9442E (TP : LKK REF - CC6/CTI21010595/Aea3) on 09/10/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMQ 9442E at M/s Sin Fatt Diesel Motor Company on 12/10/2021 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.