

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Tuesday, 26 October 2021 4:48 pm
To: 'Ng, Jeffreysaykiat'
Cc: SUR
Subject: RE: AIG ref: 1631134037SG003 PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKM9696J AND FBJ2187E ON 24/12/2020
Attachments: AIG_LKKInvoice_AC2107378.pdf; LKKInspection.pdf; LKKAdjustment.pdf

Dear Jeffery,

Enclosed herewith our final survey report.

Please be informed that we have finalised with TP workshop at repair cost Lump Sum \$700 and 3 repair days.

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAUTO)
Sent: Thursday, 21 October 2021 12:19 pm
To: Ng, Jeffreysaykiat <Jeffreysaykiat.Ng@aig.com>
Cc: Celine Fong (LKKAUTO) <celinefong@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: AIG ref: 1631134037SG003 PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKM9696J AND FBJ2187E ON 24/12/2020

Dear Jeffrey,

Please find the attachment with our final report.

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Friday, 1 October 2021 11:41 am
To: Ng, Jeffreysaykiat <Jeffreysaykiat.Ng@aig.com>
Cc: Celine Fong (LKKAUTO) <celinefong@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: AIG ref: 1631134037SG003 PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKM9696J AND FBJ2187E ON 24/12/2020

Dear Jeffrey,

We have checked with our surveyor and TP workshop, they did not finalise any repair cost with each other.

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Celine Fong (LKKAuto) <celinefong@lkkauto.com>

Sent: Tuesday, 28 September 2021 6:22 pm

To: Ng, Jeffreysaykiat <Jeffreysaykiat.Ng@aig.com>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: AIG ref: 1631134037SG003 PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKM9696J AND FBJ2187E ON 24/12/2020

Dear Jeffrey,

Thank you for the email.

Dear Shiau Chan,

Please assist. Your Ref: CS3/AIG21000057/R1qd3e2

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng, Jeffreysaykiat <Jeffreysaykiat.Ng@aig.com>

Sent: Tuesday, 28 September 2021 5:15 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: AIG ref: 1631134037SG003 PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKM9696J AND FBJ2187E ON 24/12/2020

Dear LKK,

Kindly acknowledge receipt of my email below and let me know if you need further documents.

Thank you.

If you have received this message outside of your usual work hours, I do not expect that you will read it, respond to it or act on it until appropriate for you.

Jeffrey Ng

Senior Complex Claims Examiner
Auto Bodily Injury Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1916
Jeffreysaykiat.ng@aig.com | www.aig.sg

AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards.
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From: Ng, Jeffreysaykiat
Sent: Friday, September 17, 2021 10:10 AM
To: Summer (LKK Auto) <admin-d@lkkauto.com>
Cc: 'assignments' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>
Subject: AIG ref: 1631134037SG003 PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKM9696J AND FBJ2187E ON 24/12/2020

Dear LKK,

Jayed of Centro-Legal Law Corporation called and informed that the cost of repair \$1,177.00 has been agreed by LKK and there was no survey report.

Based on your pre-repair survey report, we note there was no agreed cost of repair.

Kindly confirm the repair costs and if not agreeable, please proceed to advise on the recommended cost of repair.

Thank you.

If you have received this message outside of your usual work hours, I do not expect that you will read it, respond to it or act on it until appropriate for you.

Jeffrey Ng
Senior Complex Claims Examiner
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
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Singapore 079120
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From: Teo, Ericweihong <Ericweihong.Teo@aig.com>
Sent: Monday, January 4, 2021 9:08 AM
To: PRDSG.WORKLIST <PRDSG.WORKLIST@aig.com>
Subject: #8110731399SG003#027,027,027#FW: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKM9696J AND FBJ2187E ON 24/12/2020

From: Teo, Ericweihong
Sent: Monday, January 4, 2021 9:06 AM
To: 'admin-a@lkkauto.com' <admin-a@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>
Cc: Hor, Yinrul <Yinrul.Hor@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>
Subject: FW: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKM9696J AND FBJ2187E ON 24/12/2020

Hi LKK,

Kindly assist on attached PRI.

Thank you.

Kind regards,

Eric Teo Wei Hong
AIG

Claim Adjuster II,
Singapore– Auto Express & FNOL
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.
Tel 8001206556 | Ext: 1002213

Ericweihong.Teo@aig.com | www.aig.com

From: Teo, Ericweihong
Sent: Monday, January 4, 2021 9:05 AM
To: 'mazli@centrollc.com.sg' <mazli@centrollc.com.sg>
Cc: sainthan@centrollc.com.sg; kamala@centrollc.com.sg; Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>
Subject: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKM9696J AND FBJ2187E ON 24/12/2020

Without Prejudice

Your Reference: CLLC.PD.153.2020

Our Reference : 8110731399SG003

Dear Sir/Madam,

We refer to your email below. We disagree with the list of your nominated surveyors.

Pursuant to Appendix C of Pre-Action Protocol for NIMA cases, citation 2.9. We will proceed to appoint our appointed surveyor for the pre-repair inspection.

Thank you.

Kind regards,

Eric Teo Wei Hong
AIG

Claim Adjuster II,
Singapore– Auto Express & FNOL
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.
Tel 8001206556 | Ext: 1002213

Ericweihong.Teo@aig.com | www.aig.com

From: mazli@centrollc.com.sg <mazli@centrollc.com.sg>

Sent: Thursday, December 31, 2020 9:00 AM

To: Teo, Ericweihong <Ericweihong.Teo@aig.com>

Cc: sainthan@centrollc.com.sg; kamala@centrollc.com.sg; Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>; mazli@centrollc.com.sg

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKM9696J AND FBJ2187E ON 24/12/2020

WITHOUT PREJUDICE

Dear Sir,

We refer to the above matter and your email dated 30.12.2020.

Our client is not agreeable with your surveyors. However, our client would like to propose the surveyors as below:

1. PAL'S Appraiser Pte Ltd
2. LCW Appraiser Pte Ltd
3. MC-Coy Appraiser Pte Ltd
4. Treasure Appraiser Pte Ltd
5. United Appraisal and Management Pte Ltd
6. CL Appraiser Pte Ltd
7. ST Appraisal Services
8. Constant Appraiser Services
9. Aeon Auto Consultants LLP

Please let us know within two (2) working days whether you are agreeable to the appointment of any of the above motor surveyors as a single joint expert.

Also, we are instructed that the date and time of accident is on 24.12.2020. at 11.55pm.

Thank you.

Best Regards,

Mazli Abdullah

M/s Centro-Legal Law Corporation

151 Chin Swee Road

#02-21 Manhattan House

Singapore 169876

Tel: 6235 0633

Fax: 6235 6939

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From: Teo, Ericweihong

Sent: Wed, 30 Dec 2020 09:56:03 +0000

To: mazli@centrollc.com.sg

Cc: sainthan@centrollc.com.sg, Kamala, Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Hor, Yinrul, Subramaniam, Divyashni

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKM9696J AND FBJ2187E ON 24/12/2020

Without Prejudice

-

Your Reference: CLLC.PD.153.2020

Our Reference : 8110731399SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor

Company Name

Lawrence Ng Chun Kee

Priority Services

Jeffrey Ong Leng Kiat

Priority Services

Jimmy Lee

Priority Services

EC Looi

Automobile Inspection Services Pte Ltd

Pang Kiah Keen (Frankie)

Formteam Adjusters Pte Ltd

Ng You Han

Formteam Adjusters Pte Ltd

Soon HanXin (Gary)

Formteam Adjusters Pte Ltd

Chow Bo Xiong

Formteam Adjusters Pte Ltd

Chua Soo Teck (Benjamin)

Formteam Adjusters Pte Ltd

Steve Chen Tsue Yee

LKK Auto Consultants Pte Ltd

Xing Guo Qiang

LKK Auto Consultants Pte Ltd

Marcus Chua

LKK Auto Consultants Pte Ltd

Mohamad Taufikh

LKK Auto Consultants Pte Ltd

Adrian Ling

LKK Auto Consultants Pte Ltd

Mohammed Rasul

LKK Auto Consultants Pte Ltd

Kenneth Kong

LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Besides, kindly assist to confirm the correct DOA for this case as our insured reported the DOA to be on 25/12/2020 while the DOA stated in the PRI request stated as 24/12/2020

Thank you.

Kind regards,

Eric Teo Wei Hong

AIG

Claim Adjuster II,

Singapore– Auto Express & FNOL

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002213

Ericweihong.Teo@aig.com | www.aig.com

From: mazli@centrollc.com.sg <mazli@centrollc.com.sg>

Sent: Wednesday, 30 December, 2020 3:59 PM

To: Lim, Sheng Yang <ShengYang.Lim@aig.com>; KarYong.Loo@aig.com

Cc: Sainthan <sainthan@centrollc.com.sg>; Kamala <kamala@centrollc.com.sg>

Subject: [EXTERNAL] RE: NOTICE TO INSURANCE TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS - YOUR REF: TO BE ADVISED (VEHICLE no. SKM9696J), OUR REF: CLLC.PD.153.2020

This message is from an external sender; be cautious with links and attachments.

Dear Sirs,

NOTICE TO INSURANCE TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASE

We act for **Ahmad Azeem Bin Noordin**, the owner of motor vehicle FBJ2187E, who has appointed us to act on his behalf to claim against your insured's vehicle no. SKM9696J in regards to the road traffic accident on 24.12.2020.

Please be informed that the said motor vehicle can be inspected at:-

JL POWERSPORTS

1 SOON LEE STREET

#05-53, PIONEER CENTRE

SINGAPORE 627605

Kindly contact **Mr Chuah at Tel: 8163 3620 / 9776 0325 | Office: 6262 3395**

Please note that if you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Best regards,

Mazli Abdullah

M/s Centro-Legal Law Corporation

151 Chin Swee Road

#02-21 Manhattan House

Singapore 169876

Tel: 6235 0633

Fax: 6235 6939

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