

Celine Fong (LKKAuto)

From: Celine Fong (LKKAuto)
Sent: Wednesday, 3 May 2023 11:39 AM
To: Meng Yan (LKK Auto); 'MTPRI'; assignments; SUR
Cc: 'Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd)'
Subject: RE: PRI for SKE8942Y - Our Insured: SHC4940A on 03-10-2021

Dear Hua Yen,

Please be informed that we are unable to conduct the inspection for SKE 8942Y after some attempts to inform workshop to present the vehicle.

This case has been pending for a long time due to the unavailability of the owner, therefore we decided to temporarily close this case.

Kindly advise us if there is any arrangement made and will be glad to re-open the case accordingly.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Thursday, October 14, 2021 2:54 PM
To: 'MTPRI' <MTPRI@smrt.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd)' <Ana.Magnaye@strides.com.sg>
Subject: RE: PRI for SKE8942Y - Our Insured: SHC4940A on 03-10-2021

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: MTPRI <MTPRI@smrt.com.sg>
Sent: Thursday, 14 October, 2021 2:03 PM
To: assignments@lkkauto.com; SUR <sur@lkkauto.com>
Cc: MTPRI <MTPRI@smrt.com.sg>; Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd)

<Ana.Magnaye@strides.com.sg>

Subject: FW: PRI for SKE8942Y - Our Insured: SHC4940A on 03-10-2021

Ref: TAX/10/21/2005

Dear Ms Summer

Kindly survey on "Without Prejudice" basis.

TP: SKE8942Y
Insured: SHC4940A
Workshop: Premium Automobiles

Thank you.

Regards,

Hua Yen
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2650 | Fax: 6368 7421 | Email: HuaYen.Ong@strides.com.sg

From: Aini Binte [<mailto:Aini@msfirstcapital.com.sg>]

Sent: Thursday, October 14, 2021 12:37 PM

To: MTPRI

Cc: Ong Hua Yen (Strides Automotive Services Pte Ltd); 'claims@premiumauto.com.sg'; Rachel Wu

Subject: PRI for SKE8942Y - Our Insured: SHC4940A on 03-10-2021

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Dear Hua Yen

For PRI.

Thanks & Regards

Aini
Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House, #16-01 Singapore 068877 | TEL: 6507 3848
Fax: 6507 3849 | Company Reg. No. 195000106C

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As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

From: PAL Claim <claims@premiumauto.com.sg>
Sent: Thursday, 14 October 2021 11:24 am
To: Karen Tan <karentan@msfirstcapital.com.sg>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: RE: ACCIDENT INVOLVING SKE 8942 Y AND YOUR INSURED SHC 4940 A DATED 03/10/2021

Dear Karen,

Apologise for the typo, your insured vehicle no. is SHC 4940 A.

Please check again.

Thank you.

Best regards,
Chang Chee Sing
Claims Specialist

❖ **PREMIUM AUTOMOBILES**

(Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Karen Tan <karentan@msfirstcapital.com.sg>
Sent: Thursday, 14 October 2021 10:56 AM
To: claims@premiumauto.com.sg
Subject: ACCIDENT INVOLVING SKE 8942 Y AND YOUR INSURED SHC 4942 A DATED 03/10/2021

WITHOUT PREJUDICE
SAVE AS TO COSTS

Dear Sirs/Madam,

Vehicle no. SHC4942A is not insured with us.

Best Regards,

Karen Tan

Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID : 6507 3582 | Fax No. : 6507 3849 | Company Regn. No. 195000106C

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We appreciate your kind understanding. Stay safe.

From: PAL Claim <claims@premiumauto.com.sg>

Sent: Thursday, 14 October 2021 10:45 am

To: Motor_Claims <Motor_Claims@msfirstcapital.com.sg>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: RE: ACCIDENT INVOLVING SKE 8942 Y AND YOUR INSURED SHC 4942 A DATED 03/10/2021

Dear Motor Claims,

Kindly assist in the liability clearance for above mentioned case. We propose for a 100% direct settlement in our client's favour.

Please advise who the officer in-charge we shall liaise with.

Attached are the GIA report for your kind reference.

We will send you the repair estimate once it is available.

Please provide surveyor list for PRS.

Thank you.

Best regards,

Chang Chee Sing

Claims Specialist

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