

ABWIN SERVICE PTE LTD

17 KAKI BUKIT ROAD 4
 #01-60 BARTLEY BIZ CENTRE SINGAPORE 417809
 Tel: 67139400 Fax: 67139415
 Email: servicecentre@abwinm9.com Website: www.abwinm9.com
 Company Reg. No: 201318685G GST Reg. No: 201318685G



23-NOV-2021

AIG ASIA PACIFIC INSURANCE PTE. LTD.

78 SHENTON WAY
 #09-16 SINGAPORE 079120
 SINGAPORE 079120

Dear Sirs,

ACCIDENT ON 12-Oct-2021 INVOLVING SJV629C & SMJ2231E AT IMM SHOPPING MALL CARPARK

We are authorised repair workshop for the owner of vehicle, SJV629C, which was involved in the captioned accident with your insured's vehicle. The vehicle owner has requested and authorised us to assist him/her in presenting his claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured, SMJ2231E, we are submitting these claims for your consideration on behalf of the owner/driver/claimant.

1. Cost of Repair	\$1,391.00
2. Car Rental	-
3. Loss of Use (5 x \$100.00)	\$500.00
4. Survey Fees	-
5. LTA Fees	-
6. TP/GIA Fees	\$2.00
7. Medical Fees	-
8. Others	-
	(E&OE) \$1,893.00

We enclosed the following documents to support the claims:-

<input checked="" type="checkbox"/> Repair/Excess Bill	<input checked="" type="checkbox"/> GIA/Police Report(s)	<input type="checkbox"/> Power of Attorney	<input type="checkbox"/> Medical Bill
<input type="checkbox"/> Surveyor Report	<input checked="" type="checkbox"/> GIA/TP Search	<input type="checkbox"/> Car Rental Bill	<input type="checkbox"/> Witness Statement
<input type="checkbox"/> Coloured Photographs	<input checked="" type="checkbox"/> Insurance Certificate	<input checked="" type="checkbox"/> Others : <u>LOA</u>	

Kindly look into the matter and let us hear from you on the settlement of our client's claim as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/driver/claimant.

Yours faithfully,

ABWIN SERVICE PTE LTD

HAZEL

Claim Department

Email :

ABWIN SERVICE PTE LTD

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Date : 13-Oct-2021

From : MUHAMMAD TAUFIQ BIN MOHD (Name of **Policyholder**)

My Vehicle No. : SJV629C

Other Vehicles : SMJ2231E

Accident Date : 12-Oct-2021

Location : IMM SHOPPING MALL CARPARK

LETTER OF AUTHORISATION

To : AIG ASIA PACIFIC INSURANCE PTE. LTD. (Third Party and/or Third Party Insurer)

I have authorised ABWIN SERVICE PTE LTD to proceed with the repairs to my accident damaged vehicle and to proceed with 3rd Party Insurance Claims against Third Party and / or its Insurer on my behalf for property damages, costs, and expenses, including loss of use, loss of rental, medical fees and legal costs.

To have absolute discretion to agree to any settlement of compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).

As ABWIN SERVICE PTE LTD will be handling the entire 3rd Party Claims, which includes signing / submission of all relevant documents and negotiation of my claims on my behalf, kindly forward and make payable all proceeds to my claims to **ABWIN SERVICE PTE LTD.**

I confirm that the payment of any negotiated settlement with and accepted by ABWIN SERVICE PTE LTD will serve as an effectual discharge of my claims against the Third Party and / or its Insurer for the damage caused.

Policyholder's Signature / Company's Stamp (if applicable)

Name : MUHAMMAD TAUFIQ BIN MOHD

NRIC No. / ROC No. :

Designation :



Witness's Signature

Name : HAZEL

NRIC No. :

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **ABWIN SERVICE PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,391.00** (Repair Cost), **S\$250.00** (Loss of Use/Rental), **S\$2.00** (Disbursement) for vehicle no. **SJV 629C** that was damaged pursuant to the accident which occurred on **12/10/2021** (date) along **IMM MSCP** (location) involving vehicle no/s **SMJ 2231E**.

This is pursuant to the inspection conducted on **15/10/2021** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **MUHAMMAD TAUFIQ BIN MOHD** (the third party claimant”) of vehicle no. **SJV 629C** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they ~~will or have already incurred in the event that~~ “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SJV 629C** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 06 (day) of JAN (month) 2022 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

*“The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document.”*

ABWIN SERVICE PTE LTD

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**INVOICE: HQPI00216****AIG ASIA PACIFIC INSURANCE PTE. LTD.**

78 SHENTON WAY
 #09-16 SINGAPORE 079120079120
 CONTACT : 64193000

DATE : 06-NOV-2021
 JOB SHEET NO : HQJS09105
 SERVICE ADVISOR : HAZEL
 JOB START : 2021-10-15 16:49:16
 JOB COMPLETED : 2021-10-18 12:01:20
 PAGE : 1 OF 1

VEHICLE NO : **SJV629C**
 MAKE : KIA
 MODEL : CERATO EX FORTE 1.6L M/T ABS AB 2WD
 4DR
 MILEAGE : 164374 KM

NO	STOCK CODE	DESCRIPTION	QTY	UNIT PRICE	SUM (SGD)
1	CLAIM	COST OF REPAIR RECOMMENDED BY LKK SURVEYOR TAUFIKH AT \$1300 ON A LUMP SUM BASIS	1	1,300.00	1,300.00

SGD : ONE THOUSAND THREE HUNDRED AND NINETY-ONE ONLY

SUB-TOTAL : 1,300.00
 GST - 7 % : 91.00
TOTAL : 1,391.00

ABWIN SERVICE PTE LTD

PREPARED BY 

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SMJ2231E

Date of Accident

12/10/2021 **Reset**% **RESULT & RECEIPT**

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**Period of Insurance **26/02/2021 - 25/02/2022**Requested By **Gerine Cheng (Abwin Service ...**Requested Date **13/10/2021 11:20****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Thursday, 14 October 2021 3:18 PM
To: ivansclu@gmail.com
Subject: <STANDARD NOTIFICATION LETTER> OUR REF: CC4/AIG21010585/ga3 *** ACCIDENT INVOLVING SMJ 2231E & SJV 629C ON 12/10/2021 ***

Importance: High

Our Ref: CC4/AIG21010585/ga3

14 OCTOBER 2021

LU SU CHIU

DRIVER: Steven Lu

Dear Sir/Madam,

ACCIDENT INVOLVING SMJ 2231E & SJV 629C ON 12/10/2021

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **SJV 629C**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us **within 3 days** from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

Print Received Message

This mail is associated with :

***SJV629C (4793911669SG)**
[SMJ2231E]

TP

MUHAMMAD TAUFIQ BIN MOHD

Oct 12 2021 7:00PM

[LU SU CHIU]

Abwin Service Pte Ltd -(17 Kaki Bukit Road 4)

From **AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS)**, sent on **04/01/2022 09:07 AM**.
To LKK_HQ
Subject **Alert - Adj Mandate Approved (\$\$1693.00) - SJV629C - Claim Handler: Syed-Yusoff, Saliha**

Approved:1693.00:please proceed with settlement @ \$1,693 [COR-\$1391 LOU-\$300 LTA-\$2] ** subject to final repair bill & ATA