

## Meng Yan (LKK Auto)

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**From:** Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>  
**Sent:** Thursday, 14 October, 2021 9:50 AM  
**To:** Lau; Winnie Chai (via Google Drive); assignments@lkkauto.com; sur@lkkauto.com  
**Cc:** Claims Dept of CTI; Tan Chew Chik Jacqueline  
**Subject:** RE: SNM21D205840/C02/YN6495X/TANCHC / FW: Request for pre repair inspection for accident involving YP4023C & YN6495X (yr Insured) on 13/10/2021  
**Attachments:** GIA REPORT.pdf

### Without Prejudice

Dear Sir/Madam

Thank you for your email.

We will appoint LKK as SJE.

Dear LKK

Please arrange Mr. Steve to conduct PRS on without prejudice basis.

Note: OIC – Jacqueline Tan

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,  
**Cecilia Lee**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6530 | F: (65) 6225 5879

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**From:** Lau <connect3lau@gmail.com>  
**Sent:** Thursday, 14 October 2021 9:35 am  
**To:** Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>; Winnie Chai (via Google Drive) <connect3winnie@gmail.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>  
**Subject:** Re: SNM21D205840/C02/YN6495X/TANCHC / FW: Request for pre repair inspection for accident involving YP4023C & YN6495X (yr Insured) on 13/10/2021

Hi,

We would like LKK Steve to survey the vehicle.

Thank you  
Ms Lau  
Tel: 8188 4136  
Connect 3  
566 Woodlands Road  
(Mandai Estate) S 728697

On Thu, Oct 14, 2021 at 9:32 AM Cecilia Lee Peng Geok <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)> wrote:

**Without Prejudice**

**Our reference: SNM21D205840/C02/YN6495X/TANCHC**

**Your reference: YP4023C**

Dear Sirs,

**ACCIDENT INVOLVING YN6495X & YP4023C ON 13/10/2021**

We refer to your email of 13/10/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Best Regards,

**Cecilia Lee**

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Thursday, 14 October 2021 9:16 am

**To:** Lau <[connect3lau@gmail.com](mailto:connect3lau@gmail.com)>; Cecilia Lee Peng Geok <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>;  
Tan Chew Chik Jacqueline <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM21D205840/C02/YN6495X/TANCHC / FW: Request for pre repair inspection for accident involving YP4023C & YN6495X (yr Insured) on 13/10/2021

Without Prejudice

Dear Cecilia,

Please conduct PRS for YP4023C.

Note: officer in charge Jacqueline Tan 63896185.

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Thank you

**Chong Boon Sen**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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**From:** Lau <[connect3lau@gmail.com](mailto:connect3lau@gmail.com)>

**Sent:** Wednesday, 13 October 2021 12:23 pm

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Winnie Chai (via Google Drive) <[connect3winnie@gmail.com](mailto:connect3winnie@gmail.com)>

**Subject:** Request for pre repair inspection for accident involving YP4023C & YN6495X (yr Insured) on 13/10/2021

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Hi,

Attached is the GIA report.

Pls kindly let us have the surveyor list for the PRI.

Thank you

Ms Lau

Tel: 8188 4136

Connect 3

566 Woodlands Road

(Mandai Estate) S 728697