

Re: DOA 13.10.2021 SHA964T with your insured YN7605P CLAIM NO : 21/21/21/VC00/025036 LKK REF : CC4/LPC21010560/Ves3

Su Li (LKK Auto) <suli@lkkauto.com>

Mon 10/25/2021 8:35 AM

To: ONG LI LI <llong@lonpac.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

 3 attachments (7 MB)

TP ESTIMATE-MARKED.pdf; Preliminary Advice.pdf; TP GIA REPORT.pdf;

Dear Li Li,

We refer to the above matter.

We have inspected third party vehicle SHA 964T at M/s COMFORTDELGRO ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **Preliminary advice**
- **TP GIA report**

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: ONG LI LI <llong@lonpac.com>

Sent: Friday, October 15, 2021 1:42 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: DOA 13.10.2021 SHA964T with your insured YN7605P CLAIM NO : 21/21/21/VC00/025036

Lonpac External - General

Dear Summer

Please see attached for our Insured's GIA report and above for our claim no.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Summer (LKK Auto) <admin-d@lkkauto.com>
Sent: Wednesday, 13 October 2021 4:38 PM
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; admin-a@lkkauto.com
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: DOA 13.10.2021 SHA964T with your insured YN7605P

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, 13 October, 2021 4:33 PM
To: Summer (LKK Auto) <admin-d@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: DOA 13.10.2021 SHA964T with your insured YN7605P

Lonpac External - General

Our Ref: TBA

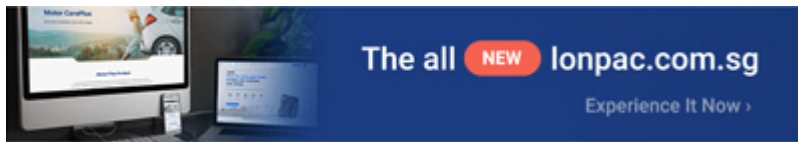
Dear Summer,

FYA. Insured has yet to lodge the report.

Thank you.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



“ In view of the revised measures for COVID-19 restrictions effective 27 September 2021, more than 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused” .

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Loke Wei Yieng <LokeWY@sparkcarcare.com>

Sent: Wednesday, 13 October 2021 4:25 pm

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: Jumanibm Masudin <jumanibm@cdge.com.sg>

Subject: [WARNING: ATTACHMENT UNSCANNED]DOA 13.10.2021 SHA964T with your insured YN7605P

Hi officer in-charge,

Herewith repair estimate and Insurance search of your client.

Save as to costs,

Kindly arrange to pre-inspection vehicle at 59 Loyang Drive (S)508969 4th floor ASAP, GIA report will be provided once it ready.

Best regards,

Ms. Loke YY
Loyang Accident Repair

ComfortDelgro Engineering Pte Ltd
DID: 62148355

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From: canon@comfortdelgro.com.sg <canon@comfortdelgro.com.sg>
Sent: Wednesday, 13 October 2021 4:10 PM
To: Loke Wei Yieng <LokeWY@sparkcarcare.com>
Subject: Scan Image

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