RE: DOA 13.10.2021 SHA964T with your insured YN7605P CLAIM NO: 21/21/21/VC00/025036

ONG LI LI < llong@lonpac.com >

Fri 10/15/2021 1:42 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

1 attachments (2 MB) YN7605P OI GIA.pdf;

Lonpac External - General

Dear Summer

Please see attached for our Insured's GIA report and above for our claim no.

Regards, Ong Li Li Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel: (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Summer (LKK Auto) <admin-d@lkkauto.com>

Sent: Wednesday, 13 October 2021 4:38 PM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; admin-a@lkkauto.com

Cc: MT Claim SG <mt claim@lonpac.com>

Subject: RE: DOA 13.10.2021 SHA964T with your insured YN7605P

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards, Summer Lee | Admin LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN < geraldpoh@lonpac.com >

Sent: Wednesday, 13 October, 2021 4:33 PM To: Summer (LKK Auto) admin-d@lkkauto.com> Cc: MT Claim SG <mt claim@lonpac.com>

Subject: FW: DOA 13.10.2021 SHA964T with your insured YN7605P

Lonpac External - General

Our Ref: TBA

Dear Summer,

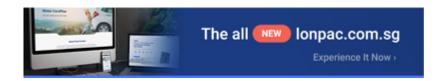
FYA. Insured has yet to lodge the report.

Thank you.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/07 The Concourse, Singapore 199555 Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



"In view of the revised measures for COVID-19 restrictions effective 27 September 2021, more than 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Loke Wei Yieng < LokeWY@sparkcarcare.com >

Sent: Wednesday, 13 October 2021 4:25 pm To: MT Claim SG <mt claim@lonpac.com>

Cc: Jumani Bin Masudin < jumanibm@cdge.com.sg>

Subject: [WARNING: ATTACHMENT UNSCANNED]DOA 13.10.2021 SHA964T with your insured YN7605P

Hi officer in-charge,

Herewith repair estimate and Insurance search of your client.

Save as to costs,

Kindly arrange to pre-inspection vehicle at 59 Loyang Drive (S)508969 4th floor ASAP, GIA report will be provided once it ready.

Best regards,

Ms. Loke YY Loyang Accident Repair ComfortDelgro Engineering Pte Ltd

DID: 62148355



From: canon@comfortdelgro.com.sg <canon@comfortdelgro.com.sg>

Sent: Wednesday, 13 October 2021 4:10 PM To: Loke Wei Yieng < LokeWY@sparkcarcare.com >

Subject: Scan Image

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]