
GOH LEE HWA AUTOMOBILE PTE LTD

Block 5033 Ang Mo Kio Industrial Park 2

#01-255 Singapore 569536

Tel No: (65) 6482 5168

Fax No. (65) 6482 4452

Email: glhauto66@gmail.com

Co.reg no. 200808259H

ORIGINAL**LETTER OF DEMAND****[WITHOUT PREJUDICE, SAVE AS TO COST]****Date:** 11.11.2021**Your Ref:** SJV6766A**AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way #09-16 AIG Building
Singapore 079120.
(Motor Claim Department)****Re: Property Damage Direct Settlement Claim****Accident involving SMC7075T and SJV6766A on 10th October 2021 @ 15:00 (SGT).**

Part by Part Repair	6,119.44
Rental (8 days @ 200.00/day)	1,600.00
LTA Search Fee	7.45
Cost & Disbursements & Report @ 321.00	Waived

Grand Total: 7,726.89 (SGD)

Please also note that you or your insurer should send us an acknowledgement of receipt of this letter within **7 days** of your receipt of this letter, failing which our client will have no alternative but to commence proceedings without further notice to you or your insurer.

For payment.

- 1. PAYNOW: UEN 200808259H**
- 2. BANK TRANSFER: Maybank Singapore Acct. No. 04141090974**

ACKNOWLEDGED BY	DATE	GOH LEE HWA AUTOMOBILE PTE LTD
		Alfred Quah

Note: Full payment must be completed 7 days from the invoice date. There will be an interest of 1.5% imposed per month on overdue invoice. Thank you.

ORIGINAL

Date: 12/10/2021

To The Motor Claims Manager

M/s AIR Asia Pacific Insurance Pte Ltd

11E Building

09-16

Singapore 079120

Dear Sirs,

ACCIDENT ON 10/10/2021 15.00 SGT INVOLVING VEHICLES NOS:

SMC7075 T AND 8JU6766A

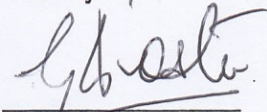
ALONG / AT 25 Li Hwan Close

I/We, Glen Morgan D Costa of NRIC NO: 82745709 F

Am/are registered owner of motorcar no: SMC7075 T. I/We, hereby authorise you to release all compensation monies pertaining to the above-mentioned accident, directly to my repairer, M/s GOH LEE HWA AUTOMOBILE PTE LTD.

I/We, hereby authorise the said repairer, M/s GOH LEE HWA AUTOMOBILE PTE LTD to collect all compensation monies due to me from you or any other party, regarding the said accident.

Thank you,



Signature

Owner: GLEN MORGAN D COSTA



Signature

Witness By: Quah Hock Wah

NRIC NO: 81748849/2

Date : 12/10/2021

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **GOH LEE HWA AUTOMOBILE PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$7,300.00** (Global Sum) for vehicle no. **SMC 7075T** that was damaged pursuant to the accident which occurred on **10/10/2021** (date) along **25 LI HWAN CLOSE** (location) involving vehicle no/s **SJV 6766A**.

This is pursuant to the inspection conducted on **14/10/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **GLEN MORGAN D COSTA** (the third party claimant") of vehicle no. **SMC 7075T** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SMC 7075T** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 09 (day) of Dec (month) **20**21 (year)



ABT

Signed by appointed surveyor

[Handwritten signature]



Signed by "the workshop" (with chop)

GOH LEE HWA AUTOMOBILE PTE LTD

Block 5033 Ang Mo Kio Industrial Park 2

#01-255 Singapore 569536

Tel No: (65) 6482 5168

Fax No. (65) 6482 4452

Co.reg no. 200808259H

ORIGINAL**Tax Invoice: 121021****[WITHOUT PREJUDICE SAVE AS TO COSTS]****Date: 11.11.2021**

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way #09-16 AIG Building
Singapore 079120.
(Motor Claim Department)

Cc:**Glen Morgan D Costa****49 Li Hwan Close****Singapore 557171.****Subaru Forester 2.0 I-L CVT AWD SR****Final Repair Cost for Vehicle Reg. No: SMC 7075 T**

Part by Part Repair

6,119.44

Grand Total: 6,119.44 (SGD)**For payment.**

- 1. PAYNOW: UEN 200808259H**
- 2. BANK TRANSFER: Maybank Singapore Acct. No. 04141090974**

ACKNOWLEDGED BY	DATE	GOH LEE HWA AUTOMOBILE PTE LTD
		<i>Alfred Quah</i>

Note: Full payment must be completed 7 days from the invoice date. There will be an interest of 1.5% imposed per month on overdue invoice. Thank you.

STAR AUTOMOBILE SERVICES PTE. LTD.

This car rental agreement is made this 13th day of OCTOBER 2021

BETWEEN

Star Automobile Services Pte. Ltd. [Hereinafter referred to as the "Lessor" which article shall wherever the context so admits include its assigns and successor in title] of the one part;

AND

Name: GLEN MORGAN D COSTA NRIC: S2745709F of Address: 41 LI HWAN CLOSE
[hereinafter referred to as the "Lessee" which article shall wherever the context so admits include its assigns and successor in title];

RECITALS;

1. Whereas the Lessor is the owner of a make and model of vehicle motor vehicle of the following description :
2. **Registration Number: SMC 7075 T**
3. **Model: SUBARU FORESTER**
4. **Chassis number: JF1 SJ5KC5 JG111292**
5. Whereas the Lessor is desirous of leasing and the Lessee has agreed to lease the aforesaid motor vehicle on the terms and conditions herein contained

NOW THEREFORE THE PARTIES AGREE AS FOLLOWS:

1. **RENTAL Vehicle Details: Registration Number: SKD 4832 M;**
Chassis Number: DBA-ACR50W-GFXSK;
Make: TOYOTA
Model: ESTIMA 2.4

The motor vehicle is hereby leased at a yearly rate of S \$ 200/- payable daily/weekly/monthly on **Total 08 Day**.

2. THE LESSORS OBLIGATIONS

The Lessor hereby agrees:

- 2.1 To grant the Lessee exclusive use and possession of the motor vehicle during the duration of this agreement, save as is provided for by the agreement;
- 2.2 To keep the motor vehicle comprehensively insured with a reputable insurance company throughout the duration of this agreement;
- 2.3 To be responsible for the normal service, repair, fair wear and tear of the motor vehicle.

3. THE LESSEE'S OBLIGATIONS

The Lessee hereby agrees:

- 4.1 To ensure that the motor vehicle is used in a skilful and proper manner and only driven by persons that bear a valid driving permit;
- 4.2 To ensure that no alterations are made to the motor vehicle or any component removed unless it is immediately replaced by the same component or by one of the same like, make and model or an improved or advanced version;

STAR AUTOMOBILE SERVICES PTE. LTD.

4.3 To report to the nearest Police and inform the Lessor within **24 hours of any damage to or loss of the motor vehicle;**

4.4 To be responsible for costs relating to fuel, tyre puncture and oil topping up between services as well as any costs of parking fines and towing expenses for illegal parking.

4.5 Insurance Excess will be S\$3,000 for damages caused by 3rd party or own accidents

5. TERMINATION OF THE AGREEMENT

5.1 The Lessee shall have the right to terminate this Agreement, upon it giving the Lessor 1 (one) month's notice in writing.

5.2 The Lessor shall have the option to terminate this Agreement upon giving the Lessee 1 (one) month's notice in writing and upon the Lessor refunding any rental fees paid in advance, given the fact that rent is payable 1 year in advance, over and above the notice period.

6. GOVERNING LAW

This Agreement shall in all respects be governed and construed in accordance with the Laws of Singapore.

SIGNED BY HIRER

Signature: _____

Name: _____

Date & Time Out: 13th OCT 2021 11am

Date & Time In: 20th OCT 2021 4pm

SIGNED for and on behalf of STAR AUTOMOBILE SERVICES PTE LTD

Signature: _____

Name: _____

Date & Time Out: _____

Date & Time In: _____



STAR AUTOMOBILE SERVICES PTE. LTD.

OFFICIAL RECEIPT

Received from Glen Morgan D Coffe.

the sum of Dollars One thousand six hundred only

Being payment of Rental. 13/10/2021 to 20/10/2021

\$ 1600⁰⁰/₁₀₀
CASH / CHEQUE NO

G. B. Coffe
Authorised Signature

Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

ORIGINAL

Print Date/Time : 12 Oct 2021 / 17:32:08

Receipt Date/Time : 12 Oct 2021 / 17:31:26

Tax Invoice/Receipt

Receipt No. : ITNET-00000-211012-003228

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - SJV6766A				
As at 10 Oct 2021/15:00:01				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SJV6766A			
	Enquiry Fee	7.00	0.49	7.49
	20211012173049601279			
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	hcsvzhwz--			
	1V9663769R3604156		Credit Card	7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 18 October 2021 10:54 AM
To: YIEUWF@GMAIL.COM
Subject: Claim Notification - ACCIDENT INVOLVING SJV 6766A(AIG) AND SMC 7075T AT/ALONG NEAR 25 LI HWAN CLOSE ON 10/10/2021

18 Oct 2021

Mr Yieu Wing Fock

[By Email Only]

Dear Sir/Madam,

You Ref: SJV6766A

Our Ref: CC4/AIG21010559/Dpa3

ACCIDENT INVOLVING SJV 6766A(AIG) AND SMC 7075T AT/ALONG NEAR 25 LI HWAN CLOSE ON 10/10/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SMC7075T against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as your vehicle reversed and collided onto third party vehicle. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	13 Oct 2021 18:00	Clim Dtl Modified	Claimant's Name: -> GLEN MORGAN D COSTA.	[A] HOW MEI KWAN
2	13 Oct 2021 18:00	Clim Veh Model Changed	(204753) SUBARU FORESTER 2.0 I-L CVT AWD SR (A).	[A] HOW MEI KWAN
3	13 Oct 2021 18:00	Clim Created	Reg No: SMC7075T. Acct Date: 2021/10/10. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). TP Insurer: Auto & General Insurance (Singapore) Pte. Limited. (HQ). Workshop: Alfred Auto Services & Supplies (HQ)	[A] HOW MEI KWAN
4	13 Oct 2021 18:00	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	13 Oct 2021 18:00	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/10/22	[A] HOW MEI KWAN
6	13 Oct 2021 18:00	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	13 Oct 2021 18:00	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	13 Oct 2021 18:00	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	13 Oct 2021 18:01	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	13 Oct 2021 18:01	Adj Adjuster Assigned	[None] -> BRYAN TANI	[A] HOW MEI KWAN
11	30 Nov 2021 15:21	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	30 Nov 2021 15:21	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	30 Nov 2021 15:21	Clim Dtl Modified	JPJ Reg. Date: -> 2018/07/18.	[A] JOANNE LEE KHANG MIN
14	30 Nov 2021 15:21	Clim Details Notified		[A] JOANNE LEE KHANG MIN
15	30 Nov 2021 21:50	Adj Mandate Request	Cur.Req:7566.89:Liability: 100%(OI reversed) *Quantum: (a)COR: \$6,119.44 + (b)LOR(8days x \$160.00): \$1,440.00 + (c)Search fee: \$7.45 = Total: \$7,566.89 *6 recommendation repair days +1Sunday +1PRS = 8days *For your approval please.	[A] CHEW HSIAO TONG
16	30 Nov 2021 21:51	Adj Mandate Request Cancelled		[A] CHEW HSIAO TONG
17	30 Nov 2021 21:51	Clim Registration Modified	Rep:201075->201538.	[A] CHEW HSIAO TONG
18	30 Nov 2021 21:51	Adj Mandate Request	Cur.Req:7566.89:Liability: 100%(OI reversed) *Quantum: (a)COR: \$6,119.44 + (b)LOR(8days x \$160.00): \$1,440.00 + (c)Search fee: \$7.45 = Total: \$7,566.89 *6 recommendation repair days +1Sunday +1PRS = 8days *For your approval please.	[A] CHEW HSIAO TONG
19	01 Dec 2021 15:02	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/10/22. Mandate Remarks: mandate approved. offer LOR at 6 days @ \$120/day first.	[I] Goh, Jeremy-CX
20	01 Dec 2021 15:02	Adj Mandate Set	Approved:7566.89:mandate approved. offer LOR at 6 days @ \$120/day first.	[I] Goh, Jeremy-CX

Date From   Date To   Audit Type 

ACTIVITY

[22/10/2021 16:25] CHEW HSIAO TONG:
YIEUWF@GMAIL.COM

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2733034	14 Oct 2021 10:29:55	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMC7075T	SJV6766A	11.00
2745036	30 Nov 2021 15:21:18	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants	LKK Auto Consultants	SMC7075T	SJV6766A	11.00

				Pte Ltd	Pte Ltd (HQ)			
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