

## Mei Kwan (LKKAuto)

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**From:** Admin-D (LKKAuto)  
**Sent:** Wednesday, 13 October, 2021 5:37 PM  
**To:** 'Subramaniam, Divyashni'; Admin A; assignments  
**Cc:** 'Lim, Kok-Chong'; 'Low, Xianyu'; 'Teo, Ericweihong'; 'Hor, Yinrul'  
**Subject:** RE: aigencrypt PRE-REPAIR INSPECTION REQUEST – SMC7075T vs SJV6766A (OI) on D.O.A.: 10/10/2021

**Categories:** HMK

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,  
Summer Lee | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>  
**Sent:** Wednesday, 13 October, 2021 5:28 PM  
**To:** admin-a@lkkauto.com; assignments@lkkauto.com  
**Cc:** Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Low, Xianyu <Xianyu.Low@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>  
**Subject:** aigencrypt PRE-REPAIR INSPECTION REQUEST – SMC7075T vs SJV6766A (OI) on D.O.A.: 10/10/2021

Hi,

Please refer to the enclosed request from **Alfred Auto Services & Supplies**.  
Kindly carry out Policy coverage verification **first** before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.

Thanks & Regards,

**Divyashni Subramaniam**  
**AIG**

FNOL Adjuster I  
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.  
Tel: 8001206556 | Ext: 1012103  
[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** [alfredautoss@gmail.com](mailto:alfredautoss@gmail.com) <[alfredautoss@gmail.com](mailto:alfredautoss@gmail.com)>  
**Sent:** Wednesday, October 13, 2021 5:25 PM  
**To:** Subramaniam, Divyashni <[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com)>  
**Cc:** Lim, Kok-Chong <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>; Low, Xianyu <[Xianyu.Low@aig.com](mailto:Xianyu.Low@aig.com)>; Teo, Ericweihong <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>; Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>; [alfredautoss@gmail.com](mailto:alfredautoss@gmail.com)  
**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJV6766A AND SMC7075T ON 10/10/2021

DEAR SIRs

Can arrange LKK AUTO to survey our clients vehicle ASAP at the following address contact Mr Alfred quah @ 91454773 ...

thank you

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**From:** Subramaniam, Divyashni  
**Sent:** Wed, 13 Oct 2021 08:43:31 +0000  
**To:** Alfred Quah  
**Cc:** Lim, Kok-Chong, Low, Xianyu, Teo, Ericweihong, Hor, Yinrul  
**Subject:** PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJV6766A AND SMC7075T ON 10/10/2021

Without Prejudice

-

Your Reference: SMC7075T

Our Reference : SJV6766A

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

**Name of Surveyor**

**Company Name**

Lawrence Ng Chun Kee

Priority Services

Jeffrey Ong Leng Kiat

Priority Services

Jimmy Lee

Priority Services

EC Looi

Automobile Inspection Services Pte Ltd

Pang Kiah Keen (Frankie)

Formteam Adjusters Pte Ltd

Ng You Han

Formteam Adjusters Pte Ltd

Soon HanXin (Gary)

Formteam Adjusters Pte Ltd

Chow Bo Xiong

Formteam Adjusters Pte Ltd

Chua Soo Teck (Benjamin)

Formteam Adjusters Pte Ltd

You Jin Feng

Formteam Adjusters Pte Ltd

Li Lewei

Formteam Adjusters Pte Ltd

Henry Ng

Formteam Adjusters Pte Ltd

Kenji Tan

Formteam Adjusters Pte Ltd

Terrence Low

Formteam Adjusters Pte Ltd

Steve Chen Tsue Yee

LKK Auto Consultants Pte Ltd

Xing Guo Qiang

LKK Auto Consultants Pte Ltd

Marcus Chua

LKK Auto Consultants Pte Ltd

Mohamad Taufikh

LKK Auto Consultants Pte Ltd

Adrian Ling

LKK Auto Consultants Pte Ltd

Mohammed Rasul

LKK Auto Consultants Pte Ltd

Kenneth Kong

LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

**Divyashni Subramaniam**

**AIG**

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com) | [www.aig.sg](http://www.aig.sg)

**From:** Alfred Quah <[alfredautoss@gmail.com](mailto:alfredautoss@gmail.com)>

**Sent:** Wednesday, October 13, 2021 4:39 PM

**To:** ClaimsDocManagement <[ClaimsDocManagement@aig.com](mailto:ClaimsDocManagement@aig.com)>

**Subject:** [EXTERNAL] Fwd: AIG ASIA PACIFIC INSURANCE PTE LTD ( TP CLAIM )

This message is from an external sender; be cautious with links and attachments.

[WITHOUT PREJUDICE SAVE AS TO COSTS]

TP CLAIM URGENT

Thank you.

Best Regards,

Alfred QUAH (Mr)

Alfred Auto Services & Supplies

ACRA: 391089/00E

HP/WhatsApp: 9145-4773

Tel: 6483-4586

Fax: 6483-4882

Email: [alfredautoss@gmail.com](mailto:alfredautoss@gmail.com)

Address: 5035 Ang Mo Kio Industrial Park 2, #01-351,

Singapore 569538

----- Forwarded message -----

From: **Alfred Quah** <[alfredautoss@gmail.com](mailto:alfredautoss@gmail.com)>

Date: Tue, Oct 12, 2021 at 7:39 PM

Subject: AIG ASIA PACIFIC INSURANCE PTE LTD ( TP CLAIM )

To: AIG SGP, Claims-Survey <[aigsgp\\_claimssurvey@aig.com](mailto:aigsgp_claimssurvey@aig.com)>

AIG BUILDING

78 SHENTON WAY # 09-16 Singapore 079120

Motor Claim Department ( URGENT )

[WITHOUT PREJUDICE SAVE AS TO COSTS]

ACCIDENT INVOLVING SMC7075T AND SJV6766A ON 10/10/2021 15.00 ( SGT ) at 25 Li Hwan Close

DEAR SIRs

We act for GLEN MORGAN D COSTA whose vehicle SMC7075T Was damage in the above accident as a result of the accident our clients vehicle was damaged before our client proceeded to repair the damaged vehicle please let us know within 2 working days of your receipt of this notice whether you like to conduct a ( PRE -REPAIR SURVEY )

Our client vehicle is at the following address.

GOH LEE HWA AUTOMOBILE PTE LTD

BLK 5033 ANG MO KIO IND PK2 # 01-255

Singapore 569536

PERSON IN CHARGE Alfred Quah @ 91454773

IN COMPLIANCE WITH THE NIMA PROTOCOL PLEASE LET US HAVE YOUR 10 SURVEYORS

IF WE DO NOT RECEIVE ANY REPLY FROM YOU WITHIN THE STIPULATED TIME LINE OUR CLIENT SHALL PROCEED TO REPAIR THE VEHICLE WITHOUT FURTHER REFERENCE TO YOU .

Thank you.

Best Regards,

Alfred QUAH (Mr)

HP/WhatsApp: 9145-4773

Tel: 6483-4586

Fax: 6483-4882

Email: [alfredautoss@gmail.com](mailto:alfredautoss@gmail.com)

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