

# **PREMIER AUTOMOTIVE SERVICES PTE LTD**

23 CHANGI SOUTH AVE 2 #01-02

SINGAPORE 486443

TEL: 65446671 FAX: 62141511

CO. REG: 200707743D GST REG: 200707743D

Our Ref: **SHC6727L/BK**

**WITHOUT PREJUDICE**

6 November 2021

**(By Email Only)**

Attn: **The Motor Claims Department**

China Taiping Insurance (Singapore) Pte Ltd

3 Anson Road #16-00

Springleaf Tower

Singapore 079909

Dear Sir/Madam

## **ACCIDENT INVOLVING SHC6727L & GX8558X ALONG VICTORIA STREET ON 12.10.21**

We have been authorized by Premier Taxis Pte Ltd, the owner of Taxi vehicle number: **SHC6727L** to claim against the party/parties responsible for the damages arising from the above-mentioned accident.

Our records show that you are the insurers of vehicle number: **GX8558X** at the material time of the accident with the driver of our client's vehicle, **Mr Podisingho Mathew**

As a result of the accident caused by your Insured Driver's negligent driving and/or management of your insured's Vehicle Number: **GX8558X**, our client's vehicle was damaged and we have been put to loss and damage as follows:

|                                               |                          |
|-----------------------------------------------|--------------------------|
| (1) Cost of repair (Incl. GST)                | \$ 6420.00               |
| (2) Loss of Rental – 14 Days @\$67.41 per day | \$ 943.74                |
| (3) LTA Search fee                            | \$ 7.45                  |
|                                               | <b><u>\$ 7371.19</u></b> |

A copy of each of the following supporting documents is enclosed:

- (1) GIA report & sketch plan of **SHC6727L**
- (2) Final repair bill
- (3) Vehicle Registration card, Certificate of Insurance, Certification Letter
- (4) Check In/Out Voucher
- (5) LTA search

**PREMIER AUTOMOTIVE SERVICES PTE LTD**

23 CHANGI SOUTH AVE 2 #01-02  
SINGAPORE 486443  
TEL:65446671 FAX:62141511  
CO. REG:200707743D GST REG:200707743D

Our Ref: SHC6727L/BK

We would appreciate if you could look into the subject matter and let us have your favorable offer within 14 days. If you are agreeable to the settlement of the above said claims, please forward us your discharge voucher as for our client's signature and payment made to "Premier Automotive Services Pte Ltd".

Please note that if we do not hear from you within the stipulated 14 days, we will have no alternative but to appoint our solicitor to act on our behalf to commence proceedings against you without further notice to you.

Yours faithfully,

**Claims Department – Boon Kai**

Email: [boonkai.ng@premierauto.com.sg](mailto:boonkai.ng@premierauto.com.sg)

DID: 65446689

NB: We encourage all parties to liaise with us via email to expedite all matters

PS: Please quote our reference no when replying

c.c. Client – Premier Taxis Pte Ltd

This is a computer-generated letter. No signature is required.

**WITHOUT PREJUDICE**

China Taiping Insurance (Singapore) Pte Ltd  
3 Anson Road #16-00  
Springleaf Tower  
Singapore 079909

Attn: **The Motor Claims Department**

Dear Sir/Madam,

**ACCIDENT INVOLVING SHC6727L & GX8558X ON 12.10.2021**

We, the registered owner of vehicle No: **SHC6727L**. Hereby authorize the said workshop, M/s Premier Automotive Services Pte Ltd to execute sign discharge voucher/Indemnity forms and all necessary documents in connection with and arising out of the above claim, and collect all compensation monies due to us from you or any other party, regarding the said accident.

Thank You.

  
Premier Taxis Pte Ltd  
Authorized Signatory

Date 11/2/22

This Settlement excludes any  
bodily injuries arising out of the  
above said accident and pertains  
to property damage only

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNA00069252101

Claim No : SNM21D205861/LKKDS

Claimant : PREMIER TAXIS PTE LTD

Amount : S\$ 6,899.32

SINGAPORE DOLLARS SIX THOUSAND EIGHT HUNDRED NINETY NINE  
AND CENTS THIRTY TWO ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full &  
final settlement of all claims, costs & disbursements for injuries / damages  
sustained by me/us through an accident involving

Claimant Vehicle No. : SHC 6727L

Insured Vehicle No. : GX 8558X

Date of Loss : 12/10/2021

Place of Accident : VICTORIA STREET

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by  
CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to  
discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : ABWIN LEASING PTE LTD

Driver Name : ISHAM BIN ABU BAKAR

from all claims, present or future in respect of all loss, injury or damage  
sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the  
part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

|                                   |       |          |
|-----------------------------------|-------|----------|
| (1) General Damages               | S\$   |          |
| (2) Cost of Repair/Excess         | S\$   | 6,420.00 |
| (3) Loss of Use/Rental/Earning    | S\$   | 471.87   |
| Investigation Results/Search Fees | S\$   | 7.45     |
| (5) Medical Reports/Expenses      | S\$   |          |
| (6) Survey Fees/P.T. Fees         | S\$   |          |
| (7) Cost including Disbursement   | S\$   |          |
|                                   | ===== |          |
| TOTAL . . . . .                   | S\$   | 6,899.32 |
|                                   | ===== |          |

Claimant Name : PREMIER TAXIS PTE LTD

CO. NRIC No : 20030497JH

Signature :

Date :

11/2/22





PREMIER AUTOMOTIVE SERVICES PTE LTD  
OFFICE: 23 Changi South Avenue 2 #01-02 S(486443)  
TEL: 65436676 / 65436689 FAX: 62141511  
CO. REG NO.: 200707743D GST. REG. NO.: 200707743D

## TAX INVOICE

China Taiping Insurance (Singapore) Pte Ltd  
3 Anson Road # 16-00 Springleaf Tower  
SINGAPORE 079909

DATE 5-Nov-2021  
PAGE 1 OF 1

| ITEM                                                   | Description                                             | QTY | U.PRICE | AMOUNT      |
|--------------------------------------------------------|---------------------------------------------------------|-----|---------|-------------|
|                                                        | FINAL REPAIR BILL FOR KIA OPTIMA<br>REGN NO: SHC 6727 L |     |         | \$ 6,000.00 |
| TOTAL LUMP SUM REPAIR COSTS AS RECOMMENDED BY SURVEYOR |                                                         |     |         | \$ 6,000.00 |
| GST @ 7%                                               |                                                         |     |         | \$ 420.00   |
| GRAND TOTAL                                            |                                                         |     |         | \$ 6,420.00 |



for Premier Automotive Services Pte Ltd

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)



05 November 2021

To Whom It May Concern

Dear Sir/Madam

**CERTIFICATION LETTER**

This letter serves to inform that Podisingho Mathew of NRIC Number S0192515F is a registered driver of SHC6727L. Podisingho Mathew is paying a discounted daily rental rate of \$67.41 (Inclusive of GST) on 12 Oct 2021.

Should you require further information, please contact us at 6214 8880.

Thank you.

Yours sincerely

A handwritten signature in black ink, appearing to be "Chin Bee Lian".



Chin Bee Lian (Ms)  
Assistant Vice President  
Taxis Administration

Prepared by: Hasnah

PREMIER TAXIS PTE LTD  
23 Changi South Avenue 2  
#03-02  
Singapore 486443  
Telephone: +65 6214 8880 Fax: +65 6214 0330  
[www.premiertaxi.com.sg](http://www.premiertaxi.com.sg)  
Co. Reg. No. 200304975H

## CHECK IN / OUT VOUCHER

|                                            |                                                    |                             |                                                    |
|--------------------------------------------|----------------------------------------------------|-----------------------------|----------------------------------------------------|
| DRIVER'S NAME <u>Podisigho Mathew (Mr)</u> |                                                    | HANDPHONE <u>91998327</u>   |                                                    |
| NRIC <u>S</u>                              |                                                    | MAKE / MODEL <u>K02</u>     |                                                    |
| TAXI REGN NO. <u>S H C 6727L</u>           |                                                    |                             |                                                    |
| DATE IN<br><u>12/10/21</u>                 | TIME IN<br><u>0340</u>                             | DATE OUT<br><u>25/10/21</u> | TIME OUT<br><u>1630</u>                            |
| KILOMETRES IN                              | FUEL IN                                            | KILOMETRES OUT              | FUEL OUT                                           |
|                                            | <u>E</u> <u>1/4</u> <u>1/2</u> <u>3/4</u> <u>F</u> |                             | <u>E</u> <u>1/4</u> <u>1/2</u> <u>3/4</u> <u>F</u> |

TAXI METER DOWNLOADED

YES

NO

DATE / TIME TOWED IN TO WORKSHOP

000000

DATE / TIME CALL TO DRIVER FOR VEHICLE COLLECTION

000000

I ACKNOWLEDGE AND CONFIRM THAT I HAVE EXAMINED THE ABOVE SAID VEHICLE AND THAT THE SAME IS IN GOOD CONDITION AND TO MY SATISFACTION IN EVERY RESPECT TOGETHER WITH THE ACCESSORIES / ITEMS LIST ABOVE. THIS VOUCHER IS USED IN CONJUNCTION WITH THE TERM RENTAL AGREEMENT.

CHECK IN

P. Mathew

DRIVER'S NAME [Signature] x

DRIVER'S SIGNATURE / DATE / TIME [Signature]

CHECK OUT

P. Mathew x

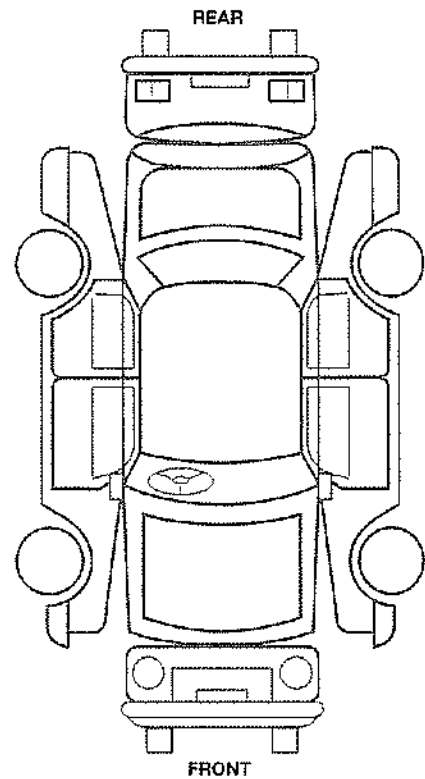
DRIVER'S NAME [Signature] x

DRIVER'S SIGNATURE / DATE / TIME [Signature]

CHECKED IN BY  
(PREMIER'S AUTHORISED WORKSHOP)

CHECKED OUT BY  
(PREMIER'S AUTHORISED WORKSHOP)

INDICATE AREA OF DAMAGE HERE:



BODY MARKINGS

- |                     |             |
|---------------------|-------------|
| 1 - Light Dent      | 5 - Damaged |
| 2 - Serious Dent    | 6 - Chip    |
| 3 - Light Scratch   | 7 - Crack   |
| 4 - Serious Scratch | 8 - Peeling |

|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                  |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------|
| SERVICE / REPAIRS DONE                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | DRIVER'S REMARKS |
| <input type="checkbox"/> SERVICING <input type="checkbox"/> OTHERS:<br><input type="checkbox"/> T / BELT<br><input type="checkbox"/> AIRCON SYSTEM <input type="checkbox"/> ACCIDENT: DATE / TIME of ACCIDENT:<br><input type="checkbox"/> TURBO <u>12/10/21 0000</u><br><input type="checkbox"/> BRAKE SYSTEM<br><input type="checkbox"/> CLUTCH SYSTEM<br><input type="checkbox"/> BULB <u>TP/K</u><br><input type="checkbox"/> UNDER CARRIAGE<br><input type="checkbox"/> CPF<br><input type="checkbox"/> BATTERY |                  |

> Back to OneMotoring



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 12 Oct 2021 / 16:06:44

Receipt Date/Time : 12 Oct 2021 / 16:06:44

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-211012-002818

Previous Receipt No. :

| S/N                                                       | Item Description/<br>Business Transaction Reference<br>No.         | Amount<br>Before<br>GST (S\$) | GST<br>Amount<br>(S\$) | Amount<br>After GST<br>(S\$) |
|-----------------------------------------------------------|--------------------------------------------------------------------|-------------------------------|------------------------|------------------------------|
| Result of Insurance Enquiry - GX8558X                     |                                                                    |                               |                        |                              |
| As at 12 Oct 2021/00:00:00                                |                                                                    |                               |                        |                              |
| Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD |                                                                    |                               |                        |                              |
| 1                                                         | Insurance Enquiry - GX8558X<br>Enquiry Fee<br>20211012160501480300 | 7.00                          | 0.49                   | 7.49                         |
| Sub-Total                                                 |                                                                    | 7.00                          | 0.49                   | 7.49                         |
| Total Before Rounding                                     |                                                                    | 7.00                          | 0.49                   | 7.49                         |
| Rounding Difference                                       |                                                                    |                               |                        | 0.04                         |
| Total Amount Payable                                      |                                                                    |                               |                        | 7.45                         |
| Paid By                                                   |                                                                    |                               |                        |                              |
| 526471XXXXXX3527                                          |                                                                    | eNETS Credit Card             |                        | 7.45                         |
| Total                                                     |                                                                    |                               |                        | 7.45                         |
| Cash Change                                               |                                                                    |                               |                        | 0.00                         |
| Tendered Amount                                           |                                                                    |                               |                        | 7.45                         |
| Excess Refundable Amount                                  |                                                                    |                               |                        | 0.00                         |

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

**ACCIDENT INVOLVING GX 8558X & SHC 6727L ALONG/AT VICTORIA STREET ON 12/10/2021**

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Fri 10/22/2021 10:08 PM

To: ENQUIRY@ABWINLEASING.SG <ENQUIRY@ABWINLEASING.SG>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref: CC3/CTI21010553/rs3

**ABWIN LEASING PTE LTD- BY EMAIL ONLY**  
[POLICY HOLDER]

Dear Sir/Madam,

**ACCIDENT INVOLVING GX 8558X & SHC 6727L ALONG/AT VICTORIA STREET ON 12/10/2021**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SHC 6727L against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favor as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please call us if you have further queries.

*c.c. China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)*

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Jaslin Kok (LKK Auto)

---

**From:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Sent:** Friday, 11 February 2022 2:20 PM  
**To:** Jaslin Kok (LKK Auto); Admin A  
**Cc:** Claims Dept of CTI; Alfred Toh  
**Subject:** RE: SNM21D205861/C02/GX8558X/TOHHS FW: Direct Settlement - Accident Involving GX 8558X and SHC 6727L (TP : LKK REF - CC3/CTI21010553/bs3) on 12/10/2021

LKK REF - CC3/CTI21010553/bs3  
CTI REF - SNM21D205861/C02/GX8558X/TOHHS

Dear Jaslin

Please proceed to resolve the property damage claim up to \$6,966.73.

**Best Regards**

Alfred Toh  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 TaipingSG

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**From:** Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>  
**Sent:** Friday, 11 February 2022 2:13 pm  
**To:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: SNM21D205861/C02/GX8558X/TOHHS FW: Direct Settlement - Accident Involving GX 8558X and SHC 6727L (TP : LKK REF - CC3/CTI21010553/bs3) on 12/10/2021

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Alfred

We refer to our mandate request on 23/12/2021.

**Kindly let us have your approval / instruction.**

*"Wishing You Happiness & Prosperity Chinese New Year 2022"*

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Jaslin Kok (LKK Auto)

**Sent:** Thursday, 23 December 2021 12:16 PM

**To:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SNM21D205861/C02/GX8558X/TOHHS FW: Direct Settlement - Accident Involving GX 8558X and SHC 6727L (TP : LKK REF - CC3/CTI21010553/bs3) on 12/10/2021

Dear Sirs/Mdm,

**ACCIDENT INVOLVING GX 8558X (CTI) AND SHC 6727L (TP) ON 12/10/2021**

We refer to the above matter.

We seek your approval to offer repairer **"PREMIER AUTOMOTIVE SERVICES PTE LTD"** at **\$6,966.73 (all-in).**

The summary is as follows: -

|                                       | Amount Claimed | Amount Revised                    |
|---------------------------------------|----------------|-----------------------------------|
| 1. Cost of Repair                     | \$ 15,702.80   | \$ 6,420.00 (\$6,000.00 + 7% GST) |
| 2. Loss of Rental (14 days x \$67.41) | \$ 943.74      | \$ 539.28 ( 8 days x \$67.41)     |
| 3. LTA / GIA Search Fee               | \$ 7.45        | \$ 7.45                           |

Surveyor recommended 5 days for repair + 2 PRS +1SUN=8 DAYS

Enclosed here with all the relevant documents for your perusal.

**Kindly let us have your approval / instruction.**

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>

**Sent:** Thursday, 28 October 2021 4:49 PM

**To:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: SNM21D205861/C02/GX8558X/TOHHS FW: Direct Settlement - Accident Involving GX 8558X and SHC 6727L (TP : LKK REF - CC3/CTI21010553/bs3) on 12/10/2021

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHC 6727L at M/s PREMIER AUTOMOTIVE SERVICES PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

**Enclosed for your perusal is:**

- **TP estimated cost of repair**
- **TP GIA report**
- **Preliminary advice**

Kindly take note that the case handler in-charge is Jaslin.

***To check availability of the case handler, you may contact the undersigned.***

***\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Su Li** | Admin Support

## LKK Auto Consultants Pte Ltd

---

**From:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Sent:** Friday, October 15, 2021 2:56 PM

**To:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>; Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Subject:** RE: SNM21D205861/C02/GX8558X/TOHHS FW: Direct Settlement - Accident Involving GX 8558X and SHC 6727L (TP : LKK REF - CC3/CTI21010553/bs3) on 12/10/2021

**LKK REF - CC3/CTI21010553/bs3**

**CTI REF - SNM21D205861/C02/GX8558X/TOHHS**

Dear Sirs

We refer to the above matter.

Attach herewith mutual client's SAS report for your attention and necessary action.

Please let us have a copy of the Preliminary advice.

### **NOTICE :**

**In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com). Any inconvenience caused is much regretted.**

**Best Regards**

**Alfred Toh**  
**Senior Executive**  
**Claims Department**  
**China Taiping Insurance (Singapore) Pte. Ltd.**  
**3 Anson Road #15-00 Springleaf Tower Singapore 079909**  
**DID: 65 6389 6183**  
**Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)**  
**[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)**

**W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 TaipingSG**

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---

**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Thursday, October 14, 2021 10:48 AM

**To:** [suli@lkkauto.com](mailto:suli@lkkauto.com); [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com); [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com); Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM21D205861/C02/GX8558X/TOHHS FW: Direct Settlement - Accident Involving GX 8558X (OI : CTI - TBA) and SHC 6727L (TP : LKK REF - CC3/CTI21010553/bs3) on 12/10/2021

Dear all,

Please note that officer in charge for this case is Alfred Toh.

Claim no SNM21D205861/C02/GX8558X/TOHHS.

Dear Alfred,

Pls revert LKK.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

**Chong Boon Sen**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>

**Sent:** Wednesday, 13 October 2021 6:04 pm

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving GX 8558X (OI : CTI - TBA) and SHC 6727L (TP : LKK REF - CC3/CTI21010553/bs3) on 12/10/2021

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Dear Sir / Madam,

We refer to the above matter.

We have received a new assignment from M/s PREMIER AUTOMOTIVE SERVICES PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

**Enclosed for your perusal is:**

**- TP GIA report**

Note : no survey done yet.

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jasper.

*To check availability of the case handler, you may contact the undersigned.*

*\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**