

## Meng Yan (LKK Auto)

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**From:** Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>  
**Sent:** Wednesday, 13 October, 2021 1:45 PM  
**To:** ANDY; 'Florence Loh'; francine.gail@falconair.com.sg; 'SUR'; 'assignments'  
**Cc:** Claims Dept of CTI  
**Subject:** RE: SNM21D205804/C02/SBN96B/TANCHC / FW: Accident Involving SGP205J and SBN96B on 11/10/2021  
**Attachments:** sas.pdf; tp search.pdf; 2021\_1011\_045836\_724 (online-video-cutter.com).mp4

### WITHOUT PREJUDICE

Dear Andy,

we will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange Mr. Taufikh conduct the PRS.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

### NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

*Jacqueline Tan*

Senior Executive  
Claims Department  
**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** ANDY <andy@falconair.com.sg>  
**Sent:** Wednesday, 13 October 2021 12:56 PM  
**To:** Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>; 'Florence Loh' <fa\_autoservices@falconair.com.sg>; francine.gail@falconair.com.sg

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D205804/C02/SBN96B/TANCHC / FW: Accident Involving SGP205J and SBN96B on 11/10/2021

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Dear Sir/Madam

Kindly assign

9 Mohd Taufikh (LKK)

Best regards,

Andy

Falcon Air Auto Services Pte Ltd

176 Sin Ming Drive #01-06

Sin Ming Autocare

Singapore 575721

Tel: 6452 0880 Fax: 6454 7862

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From: Tan Chew Chik Jacqueline [<mailto:jacqueline.tan@sg.cntaiping.com>]

Sent: Wednesday, October 13, 2021 10:32 AM

To: Florence Loh <[fa\\_autoservices@falconair.com.sg](mailto:fa_autoservices@falconair.com.sg)>; ANDY <[andy@falconair.com.sg](mailto:andy@falconair.com.sg)>;  
[francine.gail@falconair.com.sg](mailto:francine.gail@falconair.com.sg)

Cc: Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

Subject: RE: SNM21D205804/C02/SBN96B/TANCHC / FW: Accident Involving SGP205J and SBN96B on 11/10/2021

Without Prejudice

Our reference: **SNM21D205804/C02/SBN96B/TANCHC**

Your reference: SFP3088Y

Dear Sirs,

**ACCIDENT INVOLVING SGP205J & SBN96B ON 11/10/2021**

We refer to your email of 12/10/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)

3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

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From: Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

Sent: Wednesday, 13 October 2021 10:06 AM

To: Florence Loh <[fa\\_autoservices@falconair.com.sg](mailto:fa_autoservices@falconair.com.sg)>; ANDY <[andy@falconair.com.sg](mailto:andy@falconair.com.sg)>; [francine.gail@falconair.com.sg](mailto:francine.gail@falconair.com.sg); Tan Chew Chik Jacqueline <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

Cc: Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

Subject: O/R: SNM21D205804/C02/SBN96B/TANCHC / FW: Accident Involving SGP205J and SBN96B on 11/10/2021

Without Prejudice

Dear Jacqueline,

Please conduct PRS for SGP205J.

Note: officer in charge Jacqueline Tan 63896185.

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Thank you

**Chong Boon Sen**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Florence Loh <[fa\\_autoservices@falconair.com.sg](mailto:fa_autoservices@falconair.com.sg)>  
Sent: Tuesday, 12 October 2021 1:42 pm  
To: Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
Cc: andy <[andy@falconair.com.sg](mailto:andy@falconair.com.sg)>; Francine Ng <[francine.gail@falconair.com.sg](mailto:francine.gail@falconair.com.sg)>  
Subject: RE: Accident Involving SGP205J and SBN96B on 11/10/2021

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Dear Sir/Madam

We are assisting owner of vehicle SGP 205J with third party claim against your insured vehicle SBN 96B.

Attach SAS report, TP insurer search and video footage for your perusal.

Please advise liability.

Thank you.

Florence Loh  
Falcon Air Auto Services Pte Ltd  
176 Sin Ming Drive #01-06  
Sin Ming Autocare  
Singapore 575721

Tel: 6452 0880 Fax: 6454 7862