

## Meng Yan (LKK Auto)

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**From:** Chee So Chow <sochow.chee@sg.cntaiping.com>  
**Sent:** Wednesday, 13 October, 2021 2:17 PM  
**To:** 'Admin A'; Admin-D (LKKAuto); SUR  
**Cc:** 'Celine Fong (LKKAuto)'  
**Subject:** FW: SNM21D205832C02 - Alleged accident involving our vehicle GX8558X and SLG7767X on 11/10/2021; YOUR REF: TCMG/SLG 7767 X/1021/SPA - PRE REPAIR INSPECTION NOTICE FOR SLG 7767 X

[Confidential]

Hi Team

Third party rejected our panel of surveyors.

Please proceed to arrange PRS.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

**Chee So Chow**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Main: (65) 6389 6116 | F: (65) 6222 5879  
Email : [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Chee So Chow  
**Sent:** Wednesday, October 13, 2021 2:14 PM  
**To:** 'Rachel Ling' <jin@tcmg.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** 'Ling Leong Hui' <lhling@tcmg.com.sg>; 'Gerald' <gerald@tcmg.com.sg>; calvin@tcmg.com.sg; sunday\_plusauto@hotmail.com; Pauline Tham <pauline.tham@sg.cntaiping.com>  
**Subject:** RE: SNM21D205832C02 - Alleged accident involving our vehicle GX8558X and SLG7767X on 11/10/2021; YOUR REF: TCMG/SLG 7767 X/1021/SPA - PRE REPAIR INSPECTION NOTICE FOR SLG 7767 X

Hi Rachel

We reject your list of surveyors.

We shall nominate **LKK Auto Consultants Pte Ltd** as the Single Joint Expert.

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**From:** Rachel Ling <[jlin@tcmg.com.sg](mailto:jlin@tcmg.com.sg)>  
**Sent:** Wednesday, October 13, 2021 12:20 PM  
**To:** Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** 'Ling Leong Hui' <[lhling@tcmg.com.sg](mailto:lhling@tcmg.com.sg)>; 'Gerald' <[gerald@tcmg.com.sg](mailto:gerald@tcmg.com.sg)>; [calvin@tcmg.com.sg](mailto:calvin@tcmg.com.sg);  
[sunday\\_plusauto@hotmail.com](mailto:sunday_plusauto@hotmail.com); Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>  
**Subject:** RE: SNM21D205832C02 - Alleged accident involving our vehicle GX8558X and SLG7767X on 11/10/2021; YOUR REF: TCMG/SLG 7767 X/1021/SPA - PRE REPAIR INSPECTION NOTICE FOR SLG 7767 X

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WITHOUT PREJUDICE

Dear Madam,

We refer to your mail of even date.

Our client is not agreeable to any of your appointed panel of surveyors as the Single Joint Expert.

Our client's panel of surveyors nominated as the Single Joint Expert is as attached.

Regards,  
Rachel Ling on behalf of Mr. Ling Leong Hui

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**From:** Chee So Chow [<mailto:sochow.chee@sg.cntaiping.com>]  
**Sent:** Wednesday, 13 October, 2021 12:12 PM  
**To:** 'Rachel Ling' <[jlin@tcmg.com.sg](mailto:jlin@tcmg.com.sg)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** 'Ling Leong Hui' <[lhling@tcmg.com.sg](mailto:lhling@tcmg.com.sg)>; Gerald <[gerald@tcmg.com.sg](mailto:gerald@tcmg.com.sg)>; [calvin@tcmg.com.sg](mailto:calvin@tcmg.com.sg);  
[sunday\\_plusauto@hotmail.com](mailto:sunday_plusauto@hotmail.com); Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>  
**Subject:** SNM21D205832C02 - Alleged accident involving our vehicle GX8558X and SLG7767X on 11/10/2021; YOUR REF: TCMG/SLG 7767 X/1021/SPA - PRE REPAIR INSPECTION NOTICE FOR SLG 7767 X

[Confidential]

Dear Rachel

We refer to your email of 12/10/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. MARCUS CHUA	6. BEN CHUA
2. GARY SOON	7. MOHD TAUFIKH
3. KENNETH KONG	8. NG YOU HAN
4. CHOW BO XIONG	9. STEVE CHEN
5. ADRIAN LING	10. HENRY NG

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

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Thanks and Best Regards

Chee So Chow  
Claims Department

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**From:** Rachel Ling <[jin@tcmg.com.sg](mailto:jin@tcmg.com.sg)>  
**Sent:** Tuesday, October 12, 2021 4:13 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** 'Ling Leong Hui' <[lhling@tcmg.com.sg](mailto:lhling@tcmg.com.sg)>; Gerald <[gerald@tcmg.com.sg](mailto:gerald@tcmg.com.sg)>; [calvin@tcmg.com.sg](mailto:calvin@tcmg.com.sg);  
[sunday\\_plusauto@hotmail.com](mailto:sunday_plusauto@hotmail.com)  
**Subject:** PRE REPAIR INSPECTION NOTICE FOR SLG 7767 X | OUR REF: TCMG/SLG 7767 X/1021/SPA YOUR REF: GX 8558 X

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

**Our Ref:** TCMG/SLG 7767 X/0821/SPA  
**Your Ref:** GX 8558 X

Dear Sirs,

## PRE-REPAIR INSPECTION NOTICE

We act for **Ng Lip Nin**, the owner and/or driver of motor vehicle no. **SLG 7767 X**, which was involved in an accident along PIE towards Airport (Eunos flyover) on 11 October 2021 at 21:18 hrs.

We hereby give you **NOTICE** that we are claiming against your insured motor vehicle no. **GX 8558 X** for damages and/or injuries, costs and disbursements as a result of your insured's negligence.

Kindly let us know if you wish to conduct a pre-repair inspection on our client's motor vehicle at M/s Sunday Plus Auto Computerised Service Centre Pte Ltd, 4003 Ang Mo Kio Industrial Park 1 Avenue 10 #01-116/118, S569624 - (Mr. Jeffrey Yeo @ 9476 7808).

If we do not hear from you within the next **two (2) working days**, we shall deem that you have waived the requirement for the pre-repair inspection.

Regards,  
Rachel Ling on behalf of Mr. Ling Leong Hui

TOMMY CHOO, MARK GO LLC  
51 Chin Swee Road #03-91  
Singapore 160051

Tel: 6532 2455  
Fax: 6538 9850