

China Taiping Insurance (Singapore) Pte Ltd
No. 3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

14/12/2021

Attn: CECILIA CHONG
Motor Claims Dept

LETTER OF DEMAND

Our Ref : SMF6920U (1002) Your Ref : -

Dear Sir,

VEHICLE # : SMF6920U
ACCIDENT INVOLVING : SMF6920U & GBE9589J ALONG WOODLANDS AVE 3 ON 12/10/21

COST OF REPAIR	\$7,328.32	(As agreed)
LOSS OF USE	\$960.00	{5 work days + 2 weekends + 1 day prs} x \$120
LTA & GIA SEARCH	\$43.90	

COST OF REPAIR ADD GST 7% \$512.98

TOTAL \$8,845.20

Eight Thousand Eight Hundred Forty-Five Singapore Dollars and
Twenty Cents Only

Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter of authorisation (see note 5) .

For your prompt payment.
Thank you.

Yours faithfully,
Ryder Auto Pte Ltd



Chan San Choon
Director
DipEng, AAE MIMI, MSAE(Aust)



LETTER OF AUTHORISATION

To: **Ryder Auto Pte Ltd**

Re: ACCIDENT ON 12/10/2021 INVOLVING SMF6920U GBE9589J

ALONG / AT

WOODLANDS AVE 3

MITSUBISHI HC CAPITAL ASIA PACIFIC PTE LTD

MITSUBISHI HC CAPITAL ASIA PACIFIC PTE LTD.

Kevin Chang (Mr)
Manager
Total Vehicle Solutions Department

I/We MITSUBISHI HC CAPITAL ASIA PACIFIC PTE LTD (NRIC No. 199400399N)

of 111 SOMERSET ROAD #14-05-15 TRIPLEONE SOMERSET S(238164)

1. The owner of motor vehicle no. SMF6920U hereby authorise **Ryder Auto Pte Ltd** to commence repairs of the said vehicle forthwith. I/We agree to assign the whole proceeds of my/our third party claim to **Ryder Auto Pte Ltd** including any claim for Loss of Use if a vehicle had been provided by **Ryder Auto Pte Ltd** during the period of repairs to my/our vehicle if applicable. ~~I/We authorise (to be appointed by Ryder Auto Pte Ltd on my/our behalf) shall accept the sole and irrevocable authority to pay the amount compensated direct to Ryder Auto Pte Ltd after deduction of solicitors' costs and disbursements. I/We undertake to co-operate fully with Ryder Auto Pte Ltd and/or my/our solicitors and also with a true Motor Accident Report/Police Report until the claim to a successful conclusion including court proceedings, failing which, I/We undertake to bear repair costs, rental, legal costs and any other incidents incurred.~~

~~2. If for any reason my/our insurer's are not willing to settle the repair costs either in part or in whole then I/We undertake to pay Ryder Auto Pte Ltd the repair cost.~~

2. If the 3rd party claim is unsuccessful or partly successful as the case may be, I/we hereby instruct and authorise **Ryder Auto Pte Ltd** to claim direct from my/our insurance company on my/our vehicle immediately without any delay.

~~3. If for any reason my/our insurer's are not willing to settle the repair costs either in part or in whole then I/We undertake to pay Ryder Auto Pte Ltd the repair cost.~~

~~4. In alternative to serial number 2 and 3 above if the 3rd party claim fails or is only partly successful then I/We undertake to pay Ryder Auto Pte Ltd the difference in amount of the repair cost.~~

~~5. I/We authorise Ryder Auto Pte Ltd to sign all discharge voucher/indemnity forms and all necessary papers on my/our behalf in connection with the above claim. We confirm full discharge of all property damage claims upon signing of the discharge voucher by my/our repairer, Ryder Auto Pte Ltd.~~

~~6. I/We also authorise Ryder Auto Pte Ltd to appoint such a firm of solicitors on my/our behalf as Ryder Auto Pte Ltd deem fit for the purpose of third party/own insurance claims.~~

~~7. I/We undertake to inform Ryder Auto Pte Ltd and/or the solicitors appointed by Ryder Auto Pte Ltd on my/our behalf in the event the third party's insurance company communicate with me/us directly by telephone or in writing and I/We further undertake not to accept any monies or other or settlement from the third party's insurers without first communicating with you.~~

8. In the event that third party insurer issued the **Agreed Settlement Cheque** to me/us, I/We undertake to either give the said cheque to **Ryder Auto Pte Ltd**, or bank into my/our account and re-issue the cheque amount to **Ryder Auto Pte Ltd**.

DATED THIS _____ DAY OF 12/10/2021

MITSUBISHI HC CAPITAL ASIA PACIFIC PTE LTD.

Kevin Chang (Mr)
Manager
Total Vehicle Solutions Department

Signature of owner

(Company's stamp - if any)

Signature of Witness

Name of Witness

Ryder Auto Pte Ltd

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00044032100

Claim No : SNM21D205872

Claimant : MITSUBISHI HC CAPITAL ASIA PACIFIC PTE. LTD.

Amount : S\$ 8,305.20

DOLLARS EIGHT THOUSAND THREE HUNDRED AND FIVE CENTS TWENTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SMF 6920U

Insured Vehicle No. : GBE 9589J

Date of Loss : 12/10/2021

Place of Accident : Woodlands Ave 3

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : METTLER TOLEDO (S) PTE LTD

Driver Name : MOHAMED KHALID S/O NIZAMUDIN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	7,841.30
(3) Loss of Use/ Rental /Earning	S\$	420.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	43.90
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
TOTAL	S\$	8,305.20

Claimant Name : MITSUBISHI HC CAPITAL ASIA PACIFIC PTE. LTD. NRIC No : 199400399N

MITSUBISHI HC CAPITAL ASIA PACIFIC PTE. LTD.

Signature :

Kevin Chang (Mr)
Manager
Total Vehicle Solutions Department

Date :

13/6/22

my execution of this Discharge Voucher is only
for my claim for property damage and not prejudicial
to any other claims arising from the same accident.

China Taiping Insurance (Singapore) Pte Ltd
No. 3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

14/12/2021

Attn: CECILIA CHONG
Motor Claims Dept

TAX INVOICE

Our Ref : SMF6920U (1002) Your Ref : -

Dear Sir,

VEHICLE # : SMF6920U
ACCIDENT INVOLVING : SMF6920U & GBE9589J ALONG WOODLANDS AVE 3 ON 12/10/21

COST OF REPAIR \$7,328.32 (As agreed)

COST OF REPAIR ADD GST 7% \$512.98

TOTAL \$7,841.30

Seven Thousand Eight Hundred Forty-One Singapore Dollars and
Thirty Cents Only

Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter of authorisation (see note 5) .

For your prompt payment.
Thank you.

Yours faithfully,
Ryder Auto Pte Ltd



Chan San Choon
Director
DipEng, AAE MIMI, MSAE(Aust)





GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE
9 Temasek Boulevard #42-01b, Singapore 038989
Email: gears-support@shift-technology.com
GST Reg No: M400017735
UEN: S66SS0020G

TAX INVOICE

RYDER AUTO PTE LTD - KHNG EN
NING (KANG ENNING)

Invoice Number
GR-2021-003812

Invoice Issue Date
15 Oct 2021

Invoice Due Date
22 Oct 2021

Total Amount (S\$) 27.10
Total GST 7.00% (S\$) 1.90
Total Amount Incl. of GST (S\$) 29.00

Bill Type	Reference	Amount (S\$)	GST 7.00% (S\$)	Amount Incl. of GST (S\$)
Sale of Accident Report - Publ	15/10/2021,12/10/2021,SMF6920U,GBE9589J	27.10	1.90	29.00
Total Amount (S\$)				27.10
Total GST 7.00% (S\$)				1.90
Total Amount Incl. of GST (S\$)				29.00

This is a computer generated document.
No signature is required.



Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 13 Oct 2021 / 10:38:42

Receipt Date/Time : 13 Oct 2021 / 10:38:41

Tax Invoice/Receipt

Receipt No. : ITNET-00000-211013-000863

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - GBE9589J As at 13 Oct 2021/09:00:00 Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - GBE9589J Enquiry Fee 20211013103818393270	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	cgayz1ss		Credit Card	7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 13 Oct 2021 / 12:17:24

Receipt Date/Time : 13 Oct 2021 / 12:17:24

Tax Invoice/Receipt

Receipt No. : ITNET-00000-211013-001363

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - SMF6920U As at 12 Oct 2021/15:30:00 Insurance Co: EQ INSURANCE COMPANY LTD				
1	Insurance Enquiry - SMF6920U Enquiry Fee 20211013121611704379	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	467871XXXXXX5629	eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Wednesday, 9 March 2022 12:13 pm
To: julia.lim@mt.com
Cc: khalid.nizamudin@mt.com
Subject: <STANDARD NOTIFICATION LETTER> OUR REF: CC6/CTI21010535/Ags3 *** ACCIDENT INVOLVING GBE 9589J & SMF 6920U ON 12/10/2021 ***

Importance: High

Our Ref: CC6/CTI21010535/Ags3

BY EMAIL ONLY

09 MARCH 2022

METTLER TOLEDO (S) PTE LTD
DRIVER: MOHAMED KHALID S/O NIZAMUDIN

Dear Sir/Madam,

ACCIDENT INVOLVING GBE 9589J & SMF 6920U ON 12/10/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us **within 3 days** from the date of this letter.

Please call us if you have further queries.

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: CeciliaChong@lkkauto.com FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

Cecilia Chong (LKK Auto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Thursday, 9 June 2022 9:12 am
To: Cecilia Chong (LKK Auto)
Subject: RE: SNM21D205872/C02/GBE9589J/CHNGPW / FW: Direct Settlement - Accident Involving GBE 9589J (OI : CTI - TBA) and SMF 6920U (TP : LKK REF - CC6/CTI21010535/Ags3) on 12/10/2021

[Strictly Confidential]

Without Prejudice, Save as to Costs

Dear Cecilia

Please proceed to resolve claim at \$ 8,305.20 (all-in) as per your proposal.

Note: please send offer to TP in breakdown and try to avoid offering global sum.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Sent: Friday, 27 May 2022 2:08 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D205872/C02/GBE9589J/CHNGPW / FW: Direct Settlement - Accident Involving GBE 9589J (OI : CTI - TBA) and SMF 6920U (TP : LKK REF - CC6/CTI21010535/Ags3) on 12/10/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref : **SNM21D205872**

Our ref : CC6/CTI21010535/Ags3

Dear Sirs/Madam,

ACCIDENT INVOLVING GBE 9589J (OI) & SMF 6920U (TP) ON 12/10/2021

We refer to the above matter.

It is a head-to-rear collision. Liability is not in our driver's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer **"RYDER AUTO PTE LTD"** at **\$8,305.20(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$11,103.52	\$ 7,841.30
2. Loss of Use (8days x \$120.00)	\$ 960.00	\$ 420.00 (7days x \$60.00)
3. LTA/ GIA Search Fee	\$ 43.90	\$ 43.90
Total	\$12,107.42	<u>\$ 8,305.20</u>

****05 days recommendation for repair + 1PRS + 1WEEKEND = 7 DAYS**

Enclosed here with all the relevant documents for your perusal.

MITSUBISHI HC CAPITAL ASIA PACIFIC

Date: 01 July 2021

Dear Sir/ Mdm,

RE: CHANGE OF COMPANY NAME TO MITSUBISHI HC CAPITAL ASIA PACIFIC PTE. LTD.

We wish to inform you that there has been a business integration of our parent company, Hitachi Capital Corporation, with Mitsubishi UFJ Lease & Finance Company Limited. The business integration was in the form of an absorption-type merger in which Mitsubishi UFJ Lease was the surviving company and Hitachi Capital was the merged company, and the trade name of our new integrated parent company has been changed to Mitsubishi HC Capital Kabushiki Kaisha. The business integration has taken place on 1 April 2021.

To reflect the changes to our parent company, our legal entity name has been changed from "Hitachi Capital Asia Pacific Pte. Ltd." to "**MITSUBISHI HC CAPITAL ASIA PACIFIC PTE. LTD.**" with effect from **1 July 2021**.

Other aspects of our company, such as GST registration number, Unique Entity Number (UEN), telephone numbers, addresses, etc. remains the same. Please note that bank details such as bank branch and account number remained unchanged, but the account beneficiary name is now reflected as **MITSUBISHI HC CAPITAL ASIA PACIFIC PTE. LTD.**

Our stationery, notices, letters, and collaterals have been changed to reflect the new company name. We would like to encourage you to update your records and all future business correspondence to reflect the new company name. Our email domain has been changed to mitsubishi-hc-capital.com.sg.

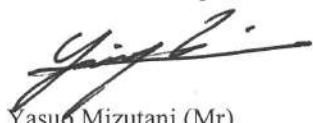
We value our business relationship with you and seek your understanding as we endeavour to have a smooth transition to our new legal name. If you have any further queries, please contact your regular contact person or the following email addresses:

Information on payment matters	:	hcs_admin@mitsubishi-hc-capital.com.sg
Settlement/outstanding balance/invoice	:	hcs_ccd@mitsubishi-hc-capital.com.sg
Automotive workshop enquiries	:	automotiveworkshop@mitsubishi-hc-capital.com.sg
General enquiries	:	contacthcs@mitsubishi-hc-capital.com.sg enquiries@mitsubishi-hc-capital.com.sg

Please be reminded when making any payment after **1 July 2021** to indicate our new name of **MITSUBISHI HC CAPITAL ASIA PACIFIC PTE. LTD.** as well as your contract number, name, and invoice number (if any). GIRO payments would be preferred, and no action is required on your part should you have a GIRO arrangement with us.

Thank you.

Yours sincerely,
For and on behalf of
Mitsubishi HC Capital Asia Pacific Pte. Ltd.



Yasuo Mizutani (Mr)
Managing Director

MITSUBISHI HC CAPITAL ASIA PACIFIC Pte. Ltd. (Main Office) Co. Reg. No. 199400399N

111 Somerset Road #14-05 Singapore 238164 Tel: (65) 6734 1222 Fax: (65) 6734 8835
www.mitsubishi-hc-capital.com.sg

Automotive Workshop
8 Fourth Lok Yang Road Singapore 629705 Tel: (65) 6466 3022 Fax: (65) 6896 6591