

Hui Zhen (LKK Auto)

From: Hui Zhen (LKK Auto)
Sent: Thursday, 14 October 2021 1:34 PM
To: claims@premiumauto.com.sg
Cc: SUR
Subject: RE: OWN DAMAGED CLAIM FOR VEHICLE SMR 8181 J DOA 12/10/21 - VEHICLE IN

Dear Zoey,

As instructed by our client , please proceed to repair the **insured vehicle SMR 8181J, (Excess \$1,600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

To retake CLEAR photos for Front Fender RH

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.

Before paint photos for all NEW Panels and Parts required after repair.

Best Regards,

Hui Zhen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: huizhen@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [mailto:claims@premiumauto.com.sg]
Sent: Thursday, 14 October 2021 8:20 AM
To: claims@premiumauto.com.sg; Cecilia Chong (LKK Auto)
Cc: SUR; Admin A; Admin-D (LKKAuto)
Subject: RE: OWN DAMAGED CLAIM FOR VEHICLE SMR 8181 J DOA 12/10/21 - VEHICLE IN

Dear all,

Any update on repair approval ?

Thank you
Best Regards,
Zoey Kum
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Claims <claims@premiumauto.com.sg>

Sent: Wednesday, 13 October 2021 2:54 PM

To: 'Cecilia Chong (LKK Auto)' <CeciliaChong@lkkauto.com>

Cc: 'SUR' <sur@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'Summer (LKK Auto)' <admin-d@lkkauto.com>; claims@premiumauto.com.sg

Subject: RE: OWN DAMAGED CLAIM FOR VEHICLE SMR 8181 J DOA 12/10/21 - VEHICLE IN

Dear Cecilia ,

Attached revise estimate for your kind reference.

Kindly assist on repair approval.

Thank you

Best Regards,

Zoey Kum

Claims Advisor

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From: Claims <claims@premiumauto.com.sg>

Sent: Wednesday, 13 October 2021 8:51 AM

To: 'Summer (LKK Auto)' <admin-d@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OWN DAMAGED CLAIM FOR VEHICLE SMR 8181 J DOA 12/10/21 - VEHICLE IN

Dear all,

Attached estimate for your kind reference.

Thank you

Best Regards,

Zoey Kum

Claims Advisor

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From: Summer (LKK Auto) <admin-d@lkkauto.com>

Sent: Tuesday, 12 October 2021 5:42 PM

To: 'Claims' <claims@premiumauto.com.sg>; 'Admin A' <admin-a@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Subject: RE: OWN DAMAGED CLAIM FOR VEHICLE SMR 8181 J DOA 12/10/21 - VEHICLE IN

Dear Jennis,

Noted with thanks.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims <claims@premiumauto.com.sg>

Sent: Tuesday, 12 October, 2021 5:30 PM

To: 'Admin A' <admin-a@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'Summer (LKK Auto)' <admin-d@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: OWN DAMAGED CLAIM FOR VEHICLE SMR 8181 J DOA 12/10/21 - VEHICLE IN

Dear all,

Kindly register OD claim for this vehicle. Attached is the GIA report and video footage for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 13/10/21 @ 2PM @ Ubi. Vehicle in

We're claiming against AIG

Thank you.

**Best Regards,
Jennis Tan
Claims Administrator**

Premium Automobiles Pte Ltd (Reg No 199902271W)

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