

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Wednesday, 30 November 2022 5:18 PM
To: 'Lee, Ming-Yao'
Cc: Admin A; CS A Team
Subject: RE: Our Ref : 5844047618SG | Accident Involving EY34L & GBB1674P on 09/10/2021 ***
LKK REF: CC6/AIG21010528/ra3
Attachments: AIG-LKKInvoice1 -AC2207412.PDF
Categories: HMK

Hi Ming Yao,

Please see attached our invoice.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lee, Ming-Yao <MingYao.Lee@aig.com>
Sent: Tuesday, 29 November 2022 3:51 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: Our Ref : 5844047618SG | Accident Involving EY34L & GBB1674P on 09/10/2021 *** LKK REF: CC6/AIG21010528/ra3

Hi Mei Kwan,

May forward me the merimen fee document once available.

Regards,

Lee Ming Yao, George

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1769
Ming-Yao.Lee@AIG.com | www.AIG.sg

From: Lee, Ming-Yao
Sent: 29 November 2022 15:51
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: Our Ref : 5844047618SG | Accident Involving EY34L & GBB1674P on 09/10/2021 *** LKK REF: CC6/AIG21010528/ra3

Hi Mei Kwan,

This is noted.

Thank you.

Lee Ming Yao, George

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1769
Ming-Yao.Lee@AIG.com | www.AIG.sg

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: 29 November 2022 15:26

To: Lee, Ming-Yao <MingYao.Lee@aig.com>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: [EXTERNAL] RE: Our Ref : 5844047618SG | Accident Involving EY34L & GBB1674P on 09/10/2021 *** LKK REF: CC6/AIG21010528/ra3

This message is from an external sender; be cautious with links and attachments.

Dear Ming Yao,

We refer to above matter.

No survey done till date. we will cancel this case and bill Merimen fee only.

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	13 Oct 2021 15:08	Clm Dtl Modified	Claimant's Name: -> CLEAN SOLUTIONS PTE LTD.	[A] Lee Su Li
2	13 Oct 2021 15:08	Clm Veh Model Changed	(201620) TOYOTA DYNA 100 3.0 D (M).	[A] Lee Su Li
3	13 Oct 2021 15:08	Clm Created	Reg No: GBB1674P. Acct Date: 2021/10/09. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Jin Auto Services Pte Ltd (Defu)	[A] Lee Su Li
4	13 Oct 2021 15:08	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	13 Oct 2021 15:08	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/10/22	[A] Lee Su Li
6	13 Oct 2021 15:08	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	13 Oct 2021 15:08	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Expr ess)	[A] Merimen Administrator
8	13 Oct 2021 15:08	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	13 Oct 2021 15:09	Label Added	(19):Fastlane.	[A] Lee Su Li
10	13 Oct 2021 15:09	Adj Adjuster Assigned	[None] -> ACCUSER4	[A] Lee Su Li
11	19 Oct 2021 11:39	Video Downloaded	Downloaded Video - Accident	[A] HOW MEI KWAN
12	25 Oct 2021 13:00	Video Downloaded	Downloaded Video - Accident	[I] Abu Kassim, Noor Marlesa
13	31 Oct 2022 13:33	Video Downloaded	Downloaded Video - Accident	[I] Dally Amri, Mimi Zarina
14	01 Nov 2022 15:15	Video Downloaded	Downloaded Video - Accident	[I] Tan, Bennie-WZ
15	29 Nov 2022 11:36	Video Downloaded	Downloaded Video - Accident	[I] Lee, Ming-Yao
16	29 Nov 2022 15:24	Clm Cancelled	Cancelled:No survey done till date. we will cancel this case and bill Merimen only.	[A] HOW MEI KWAN

Date From Date To Audit Type

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2732827	13 Oct 2021 15:12:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	GBB1674P	EY34L	11.00
2733181	14 Oct 2021 15:31:33	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	GBB1674P	Low, Xianyu	xx.xx

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lee, Ming-Yao <MingYao.Lee@aig.com>

Sent: Tuesday, 29 November 2022 11:39 AM

To: Admin A <admin-a@lkkauto.com>

Subject: Our Ref : 5844047618SG | Accident Involving EY34L & GBB1674P on 09/10/2021

Hi Mei Kuan,

We refer to above mentioned case.

Please assit to forward to officer-in-charge for reviewing as it has been inactive since Oct 2021.

Thank you.

Regards,

Lee Ming Yao, George

Complex Claims Examiner – Auto Property Damage Claims

AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1769
Ming-Yao.Lee@AIG.com | www.AIG.sg

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