

Meng Yan (LKK Auto)

From: Chee So Chow <sochow.chee@sg.cntaiping.com>
Sent: Wednesday, 13 October, 2021 11:46 AM
To: 'Admin A'; Admin-D (LKKAuto)
Cc: Celine Fong (LKKAuto)
Subject: FW: 2ND REMINDER : REQUEST FOR PRI SURVEY SLJ7990B

[Confidential]

Hi Team

Please conduct PRS. Third party engaged their own surveyor.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6222 5879
Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Chee So Chow
Sent: Wednesday, October 13, 2021 11:34 AM
To: 'serence' <serence@esteemperv.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Carmen Lim <carmen@esteemperv.com.sg>; jenny chong <jaynee@esteemperv.com.sg>
Subject: RE: 2ND REMINDER : REQUEST FOR PRI SURVEY SLJ7990B

[Confidential]

Hi all

We refer to your email of 12/11/2021.

We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

We do not agree with your list of surveyors. We will appoint LKK Auto Consultants Pte Ltd.

As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

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From: serence <serence@esteemperf.com.sg>
Sent: Tuesday, October 12, 2021 3:04 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Carmen Lim <carmen@esteemperf.com.sg>; jenny chong <jaynee@esteemperf.com.sg>
Subject: 2ND REMINDER : REQUEST FOR PRI SURVEY SLJ7990B

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs / Madam,

ACCIDENT INVOLVING SLJ7990B & SKV7128Z ON 11.10.2021

We hereby give notice on behalf of the owner of motor vehicle registration no. **SLJ7990B** that this vehicle was involved in an accident on **11.10.2021** with motor vehicle registration no. **SKV7128Z** the driver of which was insured with **China Taiping Insurance(Singapore)Pte Ltd** and caused the accident by negligent driving/ control/ management. A copy of our client's Singapore Accident Statement filed is enclosed.

We propose the following surveyors:

1. JP Knights Pte Ltd – Mr Anthony Lim
2. Vicom Ltd – Mr Tommie Lim
3. Infiniti Appraisal Service - Mr Cedric Ng
4. Appraisals Associates Pte. Ltd - Nicholas Tey

5. Priority Services - Jeffrey Ong

Please be informed that the said vehicle can be inspected at :

Name of workshop : Esteem Performance Pte Ltd

Address : 385 sin ming drive (S) 575718

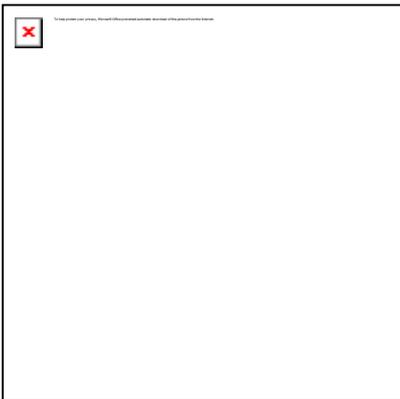
Tel : 8799 0066

Fax : 6484 7829

In the event, you are not agreeable to the above, you may appoint your independent surveyor to assess our client's car without delay. May we propose in line with the amicable and fair spirit of settlement for both surveyors to meet, appraise the vehicle in the repairer's presence and agree on a fair amount.

Take Further Notice that in the event you fail to respond within 2 working days (excluding Saturdays, Sundays and Public Holidays) of your receipt of this notice as to whether you wish to carry out or waive a pre-repair survey, the workshop will proceed to repair the vehicle and/ or have it surveyed as they deem fit, without further notice and without prejudice to the right to claim loss of use in accordance with the Pre-action Protocol for Non-Injury Motor Accident Cases.

Thank you



Freundliche Grüße / Best Regards

Serence Chee

Claims Assistant | Operation Division

(E) serence@esteemperf.com.sg

ESTEEM PERFORMANCE PTE LTD

**HEADQUARTERS (SHOWROOM /
WORKSHOP)**

385 Sin Ming Drive, Singapore 575718

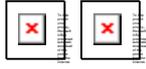
(T) +65 6753 2112 | (F) +65 6451 0394

BRANCH (WORKSHOP)

176 Sin Ming Drive, Sin Ming Autocare
#01-14/15/16, Singapore 575721

(T) +65 6484 1221 | (F) +65 6484 7829

www.esteemperformance.com



WE KEEP YOU DRIVING