

Meng Yan (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Wednesday, 13 October, 2021 11:39 AM
To: Serene Lim; 'SUR'; assignments
Cc: Claims Dept of CTI; Alfred Toh
Subject: RE: SNM21D205809/C02/SMX1533S/TOHHS / FW: SKU5620L,SMX1533S & SKJ6361H ALONG PIE TOWARD JURONG ON 11.10.2021
Attachments: GIA REPORT SKU5620L.pdf

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please proceed to survey the vehicle.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Serene Lim <serene@limyewboo.com>
Sent: Wednesday, 13 October 2021 11:33 am
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: SNM21D205809/C02/SMX1533S/TOHHS / FW: SKU5620L,SMX1533S & SKJ6361H ALONG PIE TOWARD JURONG ON 11.10.2021

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Hi Jenny

Pls arrange LKK to contact us.

Hi Alfred- pls establish liability clearance for direct settlement purpose.

Serene LIM

Lim Yew Boo Spray Paint Co

Tel: +65 64545011 | Fax: +65 64593724 | Hp: +65 96852332

E-mail: serene@limyewboo.com

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Wednesday, 13 October 2021 11:16 am

To: Serene Lim <serene@limyewboo.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: SNM21D205809/C02/SMX1533S/TOHHS / FW: SKU5620L,SMX1533S & SKJ6361H ALONG PIE TOWARD JURONG ON 11.10.2021

Without Prejudice

Our reference: SNM21D205809/C02/SMX1533S/tohhs

Your reference: SKU5620L

Dear Sirs / Madam,

ACCIDENT INVOLVING SMX1533S & SKU5620L on 11/10/2021

We refer to your email of 12/10/2021.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Alfred Toh 6389 6183 and email us at claimsdept@sg.cntaiping.com

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew
Executive
Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 13 October 2021 10:51 am
To: serene@limyewboo.com; Jenny Lew <jenny.lew@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D205809/C02/SMX1533S/TOHHS / FW: SKU5620L,SMX1533S & SKJ6361H ALONG PIE TOWARD JURONG ON 11.10.2021

Without Prejudice

Dear Jenny,

Please conduct PRS for SKU5620L.

Note: officer in charge Alfred Toh 63896183.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Serene Lim <serene@limyewboo.com>
Sent: Tuesday, 12 October 2021 4:12 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: SKU5620L,SMX1533S & SKJ6361H ALONG PIE TOWARD JURONG ON 11.10.2021

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To : Motor Claims Dept (Arrangement of Surveyor Unit)

**RE: NOTICE TO THIRD PARTY INSURERS TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKINGS DAY
PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NON-INJURY MOTOR ACCIDENT CLAIMS (NIMA)
ACCIDENT INVOLVING SKU5620L,SMX1533S & SKJ6361H ALONG PIE TOWARD JURONG ON 11.10.2021**

We are the repairer for Mr Eng Yan Tian the owner of vehicle no. SKU5620L.

Please be informed that the said vehicle can be inspected at the following venue:

Lim Yew Boo Spray Paint Co
Blk 10, Sin Ming Industrial Estate, #01-10, Sector C, Singapore 575645
Tel: 64534177 Fax: 64593724 Email: serene@limyewboo.com

Contact Person: Serene Lim Hp : +65 96852332

Please also provide us a list of 10 surveyors as your nominated SJE (Single Joint Expert)

PLEASE ARRANGE OFFICER-IN-CHARGE TO LET US KNOW ASAP IF WE COULD DO DIRECT SETTLEMENT FOR THIS CASE

I/ We enclosed herewith a copy of our client **SAS Statement** for your reference. Looking forward to your kind assistance and co-operative in this matter.

Please note that if you fail to conduct the pre-repair inspection within the next 2 days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you

Regards
Serene LIM
Lim Yew Boo Spray Paint Co
Direct : +65 64545011
Mobile : +65 96852332

