

## Veron Chen (LKKAuto)

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**From:** Admin-D (LKKAuto)  
**Sent:** Monday, 25 October 2021 5:30 PM  
**To:** 'Alfred Toh'; Veron Chen (LKKAuto)  
**Cc:** 'Claims Dept of CTI'; SUR; assignments  
**Subject:** RE: SNM21D205809/C02/SMX1533S/TOHHS / FW: SKU5620L,SMX1533S & SKJ6361H  
ALONG PIE TOWARD JURONG ON 11.10.2021

Dear Alfred,

Thank you for the email.

Dear Veron,

FYNA. Kindly assist, our ref : CS/CTI21010526/Kvy3

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Sent:** Monday, 18 October, 2021 12:05 PM  
**To:** Serene Lim <serene@limyewboo.com>; assignments <assignments@lkkauto.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Subject:** SNM21D205809/C02/SMX1533S/TOHHS / FW: SKU5620L,SMX1533S & SKJ6361H ALONG PIE TOWARD JURONG  
ON 11.10.2021

**WITHOUT PREJUDICE**

Dear Sirs

We are in receipt of the estimates.

Liability is clear and we agree to go for Direct Settlement, subject to consistency of damages, based on findings from M/s LKK Auto Consultants Pte Ltd., with supporting documents.

Aside to M/s LKK Auto Consultants Pte Ltd., please upload your report and bill in merimen at your earliest convenience.

### **NOTICE :**

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**Best Regards**

Alfred Toh  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

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**From:** Serene Lim <[serene@limyewboo.com](mailto:serene@limyewboo.com)>  
**Sent:** Monday, October 18, 2021 11:48 AM  
**To:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>  
**Subject:** RE: SNM21D205809/C02/SMX1533S/TOHHS / FW: SKU5620L,SMX1533S & SKJ6361H ALONG PIE TOWARD JURONG ON 11.10.2021

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Hi Jenny

As requested.

Please revert soonest for direct settlement purpose.

Serene LIM  
Lim Yew Boo Spray Paint Co  
Tel: +65 64545011 | Fax: +65 64593724 | Hp: +65 96852332  
E-mail: [serene@limyewboo.com](mailto:serene@limyewboo.com)

---

**From:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>  
**Sent:** Monday, 18 October 2021 11:05 am  
**To:** Serene Lim <[serene@limyewboo.com](mailto:serene@limyewboo.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>  
**Subject:** RE: SNM21D205809/C02/SMX1533S/TOHHS / FW: SKU5620L,SMX1533S & SKJ6361H ALONG PIE TOWARD JURONG ON 11.10.2021  
**Importance:** High

WITHOUT PREJUDICE

Dear Serene,

Please let us have the copy of estimated costs of repairs to review.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

**Jenny Lew**

Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Serene Lim <[serene@limyewboo.com](mailto:serene@limyewboo.com)>

**Sent:** Monday, 18 October 2021 10:46 am

**To:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Subject:** RE: SNM21D205809/C02/SMX1533S/TOHHS / FW: SKU5620L,SMX1533S & SKJ6361H ALONG PIE TOWARD JURONG ON 11.10.2021

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Hi Alfred

Pls advise liability status, Thank you

Serene LIM

Lim Yew Boo Spray Paint Co

Tel: +65 64545011 | Fax: +65 64593724 | Hp: +65 96852332

E-mail: [serene@limyewboo.com](mailto:serene@limyewboo.com)

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**From:** Serene Lim

**Sent:** Friday, 15 October 2021 2:21 pm

**To:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Subject:** RE: SNM21D205809/C02/SMX1533S/TOHHS / FW: SKU5620L,SMX1533S & SKJ6361H ALONG PIE TOWARD JURONG ON 11.10.2021

Hi Alfred

Pls advise liability status, Thank you

Serene LIM

Lim Yew Boo Spray Paint Co

Tel: +65 64545011 | Fax: +65 64593724 | Hp: +65 96852332

E-mail: [serene@limyewboo.com](mailto:serene@limyewboo.com)

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**From:** Serene Lim

**Sent:** Thursday, 14 October 2021 4:02 pm

**To:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

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Hi Alfred

Pls advise liability status, Thank you

Serene LIM

Lim Yew Boo Spray Paint Co

Tel: +65 64545011 | Fax: +65 64593724 | Hp: +65 96852332

E-mail: [serene@limyewboo.com](mailto:serene@limyewboo.com)

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**From:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Sent:** Wednesday, 13 October 2021 11:39 am

**To:** Serene Lim <[serene@limyewboo.com](mailto:serene@limyewboo.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Subject:** RE: SNM21D205809/C02/SMX1533S/TOHHS / FW: SKU5620L,SMX1533S & SKJ6361H ALONG PIE TOWARD JURONG ON 11.10.2021

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please proceed to survey the vehicle.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

**Jenny Lew**  
Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

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**From:** Serene Lim <[serene@limyewboo.com](mailto:serene@limyewboo.com)>

**Sent:** Wednesday, 13 October 2021 11:33 am

**To:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Subject:** RE: SNM21D205809/C02/SMX1533S/TOHHS / FW: SKU5620L,SMX1533S & SKJ6361H ALONG PIE TOWARD JURONG ON 11.10.2021

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Hi Jenny

Pls arrange LKK to contact us.

Hi Alfred- pls establish liability clearance for direct settlement purpose.

Serene LIM

Lim Yew Boo Spray Paint Co

Tel: +65 64545011 | Fax: +65 64593724 | Hp: +65 96852332

E-mail: [serene@limyewboo.com](mailto:serene@limyewboo.com)

---

**From:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Sent:** Wednesday, 13 October 2021 11:16 am

**To:** Serene Lim <[serene@limyewboo.com](mailto:serene@limyewboo.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Subject:** RE: SNM21D205809/C02/SMX1533S/TOHHS / FW: SKU5620L,SMX1533S & SKJ6361H ALONG PIE TOWARD JURONG ON 11.10.2021

**Without Prejudice**

**Our reference:** SNM21D205809/C02/SMX1533S/tohhs

**Your reference:** SKU5620L

Dear Sirs / Madam,

**ACCIDENT INVOLVING SMX1533S & SKU5620L on 11/10/2021**

We refer to your email of 12/10/2021.

**Take Notice that we shall not be accepting any of your surveyors as SJE.**

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Alfred Toh 6389 6183 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

**Jenny Lew**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Wednesday, 13 October 2021 10:51 am  
**To:** [serene@limyewboo.com](mailto:serene@limyewboo.com); Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** O/R: SNM21D205809/C02/SMX1533S/TOHHS / FW: SKU5620L,SMX1533S & SKJ6361H ALONG PIE TOWARD JURONG ON 11.10.2021

Without Prejudice

Dear Jenny,

Please conduct PRS for SKU5620L.

Note: officer in charge Alfred Toh 63896183.

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Thank you

**Chong Boon Sen**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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---

**From:** Serene Lim <[serene@limyewboo.com](mailto:serene@limyewboo.com)>

**Sent:** Tuesday, 12 October 2021 4:12 pm

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** SKU5620L,SMX1533S & SKJ6361H ALONG PIE TOWARD JURONG ON 11.10.2021

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To : Motor Claims Dept (Arrangement of Surveyor Unit)

**RE: NOTICE TO THIRD PARTY INSURERS TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKINGS DAY PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NON-INJURY MOTOR ACCIDENT CLAIMS (NIMA) ACCIDENT INVOLVING SKU5620L,SMX1533S & SKJ6361H ALONG PIE TOWARD JURONG ON 11.10.2021**

We are the repairer for Mr Eng Yan Tian the owner of vehicle no. SKU5620L.

Please be informed that the said vehicle can be inspected at the following venue:

Lim Yew Boo Spray Paint Co

Blk 10, Sin Ming Industrial Estate, #01-10, Sector C, Singapore 575645

Tel: 64534177

Fax: 64593724

Email: serene@limyewboo.com

**Contact Person: Serene Lim Hp : +65 96852332**

**Please also provide us a list of 10 surveyors as your nominated SJE (Single Joint Expert)**

**PLEASE ARRANGE OFFICER-IN-CHARGE TO LET US KNOW ASAP IF WE COULD DO DIRECT SETTLEMENT FOR THIS CASE**

I/ We enclosed herewith a copy of our client **SAS Statement** for your reference. Looking forward to your kind assistance and co-operative in this matter.

Please note that if you fail to conduct the pre-repair inspection within the next 2 days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you

Regards

Serene LIM

Lim Yew Boo Spray Paint Co

Direct : +65 64545011

Mobile : +65 96852332