

## Shiau Chan (LKKAuto)

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**From:** Shiau Chan (LKKAuto)  
**Sent:** Friday, 15 October 2021 2:44 pm  
**To:** 'Teo, Grace'; SUR; 'Chua, Gek Tiang Ruth'  
**Subject:** RE: LKK/KK \ CMTD2103050/RUC(nr) - Our Ref GX 5996 J (D.O.A. 12/10/2021) Your Ref GBG2324S - PRI  
**Attachments:** GX5996J IA.pdf; GX5996J PARF\_COE Rebate Enquiry.pdf; GX5996J Photos.pdf; GX5996J ESTIMATE.pdf

Dear Ruth,

Enclosed herewith preliminary advice of GX 5996J.

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) <admin-d@lkkauto.com>  
**Sent:** Wednesday, 13 October 2021 1:31 pm  
**To:** 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** 'Chua, Gek Tiang Ruth' <ruth.chua@sompo.com.sg>  
**Subject:** RE: LKK/KK \ CMTD2103050/RUC(nr) - Our Ref GX 5996 J (D.O.A. 12/10/2021) Your Ref GBG2324S - PRI

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>  
**Sent:** Wednesday, 13 October, 2021 1:03 PM  
**To:** Bernard Yeow <[bernardyeow@cartimes.com.sg](mailto:bernardyeow@cartimes.com.sg)>; 'admin-d@lkkauto.com' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; 'assignments@lkkauto.com' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** [claims@cartimes.com.sg](mailto:claims@cartimes.com.sg); Chua, Gek Tiang Ruth <[ruth.chua@sompo.com.sg](mailto:ruth.chua@sompo.com.sg)>  
**Subject:** LKK/KK \ CMTD2103050/RUC(nr) - Our Ref GX 5996 J (D.O.A. 12/10/2021) Your Ref GBG2324S - PRI

Without Prejudice

Our Reference: CMTD2103050/RUC  
Your Reference: GX5996J

Hi Bernard,

We refer to your email reply of today and agreed to appoint **Mr. Kenneth Kong** of **LKK Auto** to conduct the survey.

Hi **LKK Auto**,

Please arrange **Mr. Kenneth** to survey **GX5996J** on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Ms. Ruth**.

Please be informed that we have yet to receive our insured's accident report.

Thank you.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020.  
Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards  
**Grace Teo**  
Claims Division  
D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: [www.sompo.com.sg](http://www.sompo.com.sg) | Facebook: [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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**From:** Bernard Yeow <[bernardyeow@cartimes.com.sg](mailto:bernardyeow@cartimes.com.sg)>

**Sent:** Wednesday, October 13, 2021 12:59 PM

**To:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>

**Cc:** [claims@cartimes.com.sg](mailto:claims@cartimes.com.sg); Chua, Gek Tiang Ruth <[ruth.chua@sompo.com.sg](mailto:ruth.chua@sompo.com.sg)>

**Subject:** RE: PRI \ CMTD2103050/RUC(nr) - Our Ref GX 5996 J (D.O.A. 12/10/2021) Your Ref GBG2324S - PRI

Hi Grace,

We choose LKK Kenneth.

Best Regards,

Bernard Yeow

Hp: 90939090



**CarTimes Autolution Pte Ltd**

160 Sin Ming Drive AutoCity #02-04 Singapore 575722

Tel 6471 5111

[www.cartimes.com.sg](http://www.cartimes.com.sg)

*Journey Together*

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**From:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>

**Sent:** Wednesday, 13 October 2021 12:56

**To:** [claims@cartimes.com.sg](mailto:claims@cartimes.com.sg); Chua, Gek Tiang Ruth <[ruth.chua@sompo.com.sg](mailto:ruth.chua@sompo.com.sg)>

**Cc:** Bernard Yeow <[bernardyeow@cartimes.com.sg](mailto:bernardyeow@cartimes.com.sg)>

**Subject:** PRI \ CMTD2103050/RUC(nr) - Our Ref GX 5996 J (D.O.A. 12/10/2021) Your Ref GBG2324S - PRI

Our Reference: CMTD2103050/RUC

Your Reference: GX5996J

Date: 13/10/2021

**Without Prejudice**

**EMAIL ONLY**

OUR Email: [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)

**Attention:**

**M/S CARTIMES AUTOLUTION PTE LTD**

Dear Huey Qi,

**ACCIDENT INVOLVING GBG2324S & GX5996J ON 12.10.2021**

We refer to your Notice of Accident dated 13/10/2021.

Please be informed that **Ms. Ruth Chua** is the handler of this case who can be contacted at 63295 153/  
[ruth.chua@sompo.com.sg](mailto:ruth.chua@sompo.com.sg)

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

**Pre-Repair Survey**

|  | <b>Motor Surveyor</b> | <b>Surveyor</b> | <b>Selection (Indicate as tick)</b> |
|--|-----------------------|-----------------|-------------------------------------|
|  | FormTeam Consultancy  | Frankie Pang    |                                     |
|  | LKK Auto Consultants  | Adrian Ling     |                                     |
|  |                       | Kenneth Kong    |                                     |
|  |                       | Marcus Chua     |                                     |
|  | Priority Services     | Jimmy Lee       |                                     |
|  | Raleigh Services      | Andrew Ow Yong  |                                     |

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

**[Working From Home with effect from 06 April 2020]**

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



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50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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**From:** [claims@cartimes.com.sg](mailto:claims@cartimes.com.sg) <[claims@cartimes.com.sg](mailto:claims@cartimes.com.sg)>

**Sent:** Wednesday, October 13, 2021 11:27 AM

**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>

**Cc:** Bernard Yeow <[bernardyeow@cartimes.com.sg](mailto:bernardyeow@cartimes.com.sg)>

**Subject:** Re: Our Ref GX 5996 J (D.O.A. 12/10/2021) Your Ref GBG 2324 S - PRI

**EXTERNAL SENDER:** Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Claims,

PRI have attached and kindly arrange survey the vehicle at level #07-17.

Thank You.

Regards,

Huey Qi



**CarTimes Autolution Pte Ltd**

160 Sin Ming Drive AutoCity #02-04 Singapore 575722

Tel 6471 5111

[www.cartimes.com.sg](http://www.cartimes.com.sg)

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