

## Meng Yan (LKK Auto)

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**From:** Juliana . <juliana@apautomotive.services>  
**Sent:** Tuesday, 12 October, 2021 4:51 PM  
**To:** Alfred Toh  
**Cc:** assignments@lkkauto.com; Admin AP Automotive Services; John Ong; Claims Dept of CTI; Chong Boon Sen  
**Subject:** Re: SNM21D205790/C02/SLM4728Y/TOHHS / ARRANGE PRI FOR SLS 8343R (YOUR REF: SLM 4728Y)  
**Attachments:** WhatsApp Video 2021-10-10 at 11.59.17 PM.mp4; WhatsApp Video 2021-10-10 at 11.59.17 PM (1).mp4

Hi Alfred

Attached scene video for your reference

Please do not hesitate to contact me should you have any queries thereof.

Best Regards,



**Ms Juliana**

**AP Automotive Services Pte Ltd  
(CLAIMS DEPARTMENT)**

ROC / GST REG NO : 202022890H

9006 Tampines Street 93 #01-202 Tampines Industrial Park A

Singapore 528840

TEL : 6970 4786

FAX : 6787 4886

On Tue, 12 Oct 2021 at 16:43, Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)> wrote:

**WITHOUT PREJUDICE**

**YOUR REF: SLS8343R**

**OUR REF: SNM21D205790/C02/SLM4728Y/TOHHS – ACCIDENT NOT REPORTED**

Dear Sirs

We refer to your email of 11 October 2021 at 4.56 pm.

**While waiting for our Insured to file Accident Report, we shall be appointing M/s LKK Auto Consultants Pte Ltd to survey SL8343R.**

Aside to M/s LKK Auto Consultants Pte Ltd., please assist to arrange for the survey.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com). Any inconvenience caused is much regretted.

Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: 65 6389 6183

Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 TaipingSG

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Tuesday, October 12, 2021 10:49 AM

**To:** Admin AP Automotive Services <[mota@apautomotive.services](mailto:mota@apautomotive.services)>; Juliana . <[juliana@apautomotive.services](mailto:juliana@apautomotive.services)>; John Ong <[john@apautomotive.services](mailto:john@apautomotive.services)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM21D205790/C02/SLM4728Y/TOHHS / FW: ARRANGE PRI FOR SLS 8343R (YOUR REF: SLM 4728Y)

Without Prejudice

Dear Alfred,

Please conduct PRS for SLS8343R. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Alfred Toh 63896183.

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Thank you

**Chong Boon Sen**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

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**From:** Admin AP Automotive Services <[mota@apautomotive.services](mailto:mota@apautomotive.services)>  
**Sent:** Monday, 11 October 2021 4:56 pm  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Juliana . <[juliana@apautomotive.services](mailto:juliana@apautomotive.services)>; John Ong <[john@apautomotive.services](mailto:john@apautomotive.services)>  
**Subject:** ARRANGE PRI FOR SLS 8343R (YOUR REF: SLM 4728Y)

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Dear Sir / Madam

**"WITHOUT PREJUDICE"**

Kindly arrange your surveyor to inspect our vehicle at

**56 Loyang Way,**

**#04-04 Loyang Enterprise Building,**

**Singapore 508775**

Contact Person : ELF 8749 6614

Please do not hesitate to contact me should you have any queries thereof.

Best regards,

***Zaleha***

**AP Automotive Services Pte Ltd**

ROC: 202022890H

BLK 9006 TAMPINES ST 93

#01-202 TAMPINES INDUSTRIAL PARK A

SINGAPORE 528840

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