

Our Ref: CT1021/SHC2233X/CK(st)
Date: 12.11.2021

CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

Attn : Motor Claims Department

Without Prejudice

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

ACCIDENT ON 10.10.2021 INVOLVING SHC2233X & SJK1345Y ALONG JURONG EAST AVE 1 & JURONG EAST ST24

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHC2233X, which was involved in the captioned accident with your insured vehicle No SJK1345Y.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	2,568.00
2. Loss of Rental	4 days x S\$ 125.40	S\$	501.60
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	4 days x S\$ 80.00	S\$	320.00
2. Others		S\$	0.00

[E&OE]	Total Claims	S\$	3,391.60
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A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: 62141843

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING TOYOTA PRIUS SHC2233X , SJK1345Y ON 10-Oct-21 13:10
ALONG JURONG EAST AVE 1 & JURONG EAST ST24

I / We **LOW YUN KEONG** (Hirer) NRIC No.: **SXXXX100E**

and/or **KHONG KOK WEE** (Relief) NRIC No.: **SXXXX578A**

Taxi Number **SHC2233X**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **11-Oct-2021**

Name of Hirer **LOW YUN KEONG**

Hirer NRIC **SXXXX100E**

Signature :



Address **612 YISHUN ST 61 #08-183**
760612

Contact No. **82985544**

Name of Relief **KHONG KOK WEE**

Relief NRIC **SXXXX578A**

Signature :



Address **289 YISHUN AVENUE 6 08-24**
760289

Contact No.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00193642101

Claim No : SNM21D205763C02

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : S\$3,180.00

SINGAPORE DOLLARS THREE THOUSAND ONE HUNDRED AND EIGHTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC 2233X

Insured Vehicle No. : SJK 1345Y

Date of Loss : 10/10/2021

Place of Accident : TOWARDS JURONG EAST STREET 24 JUNCTION

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : NEDUNCHERALATHAN S/O RAMAKRISHNA THEVAR

Driver Name : NEDUNCHERALATHAN S/O RAMAKRISHNA THEVAR

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 3,180.00
	=====
TOTAL	S\$ 3,180.00
	=====

Claimant Name : COMFORT TRANSPORTATION PTE LTD

NRIC No : 1XXXXX821R

Signature : 

Date : 18.2.2022

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Please forward your payment to
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to
vehicle damages only. All personal injuries
and damages arising therefrom are excluded
from the ambit and application of this document"

GST REG. NO. M2-8921817-3

TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO
SHC2233X

MAKE
TOYOTA

MODEL
PRIUS HYBRID(G4)

DATE OF REG
03.10.2017

CHASSIS CODE
JTDKB3FU403565154

NO/DATE
91610144 29.10.2021

JOB NO.
305490146

ODOMETER READING

JOB TYPE

Description : 3P 10.10.2021

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt		2,400.00
Add GST @ 7.000 %		168.00
Total Invoice amount		2,568.00

Issued by : CHEWBEELING 29.10.2021 10:45:17
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS RESPONSIBILITY FOR CARE ON OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT21100120

Date: 29 October 2021



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 10/10/2021 @ 13:10 hrs
ALONG JURONG EAST AVE 1 and JURONG EAST ST24
INVOLVING SJK1345Y

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC2233X** (the "Taxi"). The Taxi was hired to **LOW YUN KEONG IC NO SXXXX100E** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.40** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

HOURS OPERATED (TIME)		MILEAGE TRAVELLED (KM)	NAME OF DRIVER	MILEAGE READING		HOURS OPERATED (TIME)	
FROM	TO			DATE	TO	FROM	TO
16.55	23.7	110/21	008	546755	146	17.00	23.55
800	15	8/10/21	B	546745	180	800	1610
17.15	23.8	8/10/21	008	547039	95	17.10	23.43
800	1640	9/10/21	P	547205	167	800	1600
0530	1900	10/10/21	008	547645	467	0500	1600
800	1600	11/10/21	Accident Repair			08:50	
800	1605	14/10/21	@ Ly				1130
16.50	22.1						
800	1600						
17.10	0.3						
800	1605						


INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SJK1345Y

Date of Accident

10/10/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **China Taiping Insurance (Sing...**Period of Insurance **07/10/2021 - 06/10/2022**Requested By **Janet Lim Siang Gek (COMFOR...**Requested Date **11/10/2021 09:56****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Thursday, 18 November 2021 3:23 PM
To: NEDUNCHERAN@YAHOO.COM
Subject: ACCIDENT INVOLVING SJK 1345Y AND SHC 2233X ON 10/10/2021

Our Ref: CC3/CTI21010505/T1es3

18 NOV 2021

NEDUNCHERALATHAN S/O RAMAKRISHNA THEVAR

Dear Sir/Madam,

ACCIDENT INVOLVING SJK 1345Y AND SHC 2233X ON 10/10/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
Email: ashersng@lkkauto.com

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Asher Sng (LKKAuto)

From: Chee So Chow <sochow.chee@sg.cntaiping.com>
Sent: Wednesday, 16 February 2022 17:01
To: Asher Sng (LKKAuto)
Cc: Admin A; Claims Dept of CTI
Subject: RE: [MANDATE REQUEST] RE: SNM21D205763C02 : Direct Settlement - Accident Involving SJK 1345Y (OI : CTI - TBA) and SHC 2233X (TP : LKK REF - CC3/CTI21010505/T1es3) on 10/10/2021

Follow Up Flag: Follow up
Flag Status: Flagged

[Confidential]

Hi Asher

Please proceed to offer as proposed at

Amount Revised

\$ 2,568.00

\$ 438.90 (3.5days x \$125.40)

\$ 175.00 (3.5days x \$50)

\$ 2.00

\$ 3,183.90

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6222 5879
Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Monday, January 3, 2022 10:39 AM
To: Chee So Chow <sochow.chee@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: [MANDATE REQUEST] RE: SNM21D205763C02 : Direct Settlement - Accident Involving SJK 1345Y (OI : CTI - TBA) and SHC 2233X (TP : LKK REF - CC3/CTI21010505/T1es3) on 10/10/2021

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Your ref : SNM21D205763C02

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured make a right turn into the main road and hit third party vehicle.

We are of the opinion that liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **COMFORTDELGRO ENGINEERING PTE LTD**" at **\$3,183.90(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 4,484.85	\$ 2,568.00
2. Loss of Rental (4days x \$125.40)	\$ 501.60	\$ 438.90 (3.5days x \$125.40)
3. Loss of Income (4days x \$80)	\$ 320.00	\$ 175.00 (3.5days x \$50)
4. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 5,308.45	\$ 3,183.90

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Chee So Chow <sochow.chee@sg.cntaiping.com>
Sent: Tuesday, 19 October 2021 10:27 AM
To: Su Li (LKK Auto) <suli@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: SNM21D205763C02 : Direct Settlement - Accident Involving SJK 1345Y (OI : CTI - TBA) and SHC 2233X (TP : LKK REF - CC3/CTI21010505/T1es3) on 10/10/2021

[Confidential]

Hi Team

Password - 21-5763A

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Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6222 5879
Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Chee So Chow
Sent: Tuesday, October 19, 2021 10:26 AM
To: 'Su Li (LKK Auto)' <suli@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: SNM21D205763C02 : Direct Settlement - Accident Involving SJK 1345Y (OI : CTI - TBA) and SHC 2233X (TP : LKK REF - CC3/CTI21010505/T1es3) on 10/10/2021

Hi Team

Please see attached for our insured's SAS.

Note – Encrypted SAS. Password will be given in the next e-mail.

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Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Wednesday, October 13, 2021 8:31 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Direct Settlement - Accident Involving SJK 1345Y (OI : CTI - TBA) and SHC 2233X (TP : LKK REF - CC3/CTI21010505/T1es3) on 10/10/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHC 2233X at M/s COMFORTDELGRO ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **TP GIA report**
- **Preliminary advice**

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

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email!

<https://crypted.co/en/>