

Our Ref: CT1021/SHA7720J/CK(st)
Date: 12.11.2021

CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

Attn : Motor Claims Department

Without Prejudice

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

ACCIDENT ON 09.10.2021 INVOLVING SHA7720J & GBL3497T ALONG MARYMOUNT RD

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHA7720J, which was involved in the captioned accident with your insured vehicle No GBL3497T.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	952.30
2. Loss of Rental	5 days x S\$ 125.19	S\$	625.95
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	5 days x S\$ 80.00	S\$	400.00
2. Others		S\$	0.00

[E&OE]	Total Claims	S\$	1,980.25
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A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: 62141843

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****Hyundai Ioniq SHA7720J , GBL3497T
MARYMOUNT RD****ON 09-Oct-21 10:00**

I / We

TAN THIAM KOON(Hirer) NRIC No.: **SXXXX430J**

and/or

(Relief) NRIC No.: **SXXXX430J**

Taxi Number

SHA7720J

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

09-Oct-2021

Name of Hirer

TAN THIAM KOON

Hirer NRIC

SXXXX430J

Signature :



Address

**533 ANG MO KIO AVENUE 5 #06-4...
560533**

Contact No.

91457145

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00063792100

Claim No : SNM21D205772

Claimant : Comfort Transportation Pte Ltd

Amount : S\$ 1,450.00

Singapore Dollars One Thousand Four Hundred Fifty Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHA 7720J

Insured Vehicle No. : GBL 3497T

Date of Loss : 09/10/2021

Place of Accident : MARYMOUNT RD B4 AMK AVE 1 JUNCTION

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : FACE OF THE ORIENT PTE LTD

Driver Name : YU JIN MENG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 1,450.00
	=====
TOTAL	S\$ 1,450.00
	=====

Claimant Name : Comfort Transportation Pte Ltd NRIC No : 1XXXXX821R

Signature :  _____ Date : 23.3.2022

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Please forward your payment to
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to
vehicle damages only. All personal injuries
and damages arising therefrom are excluded
from the ambit and application of this document"

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHA7720J

MAKE
HYUNDAI

MODEL
IONIQ(G3)

DATE OF REG
30.09.2020

CHASSIS CODE
KMHCB51CVLU189272

INV. NO/DATE
91609154 27.10.2021

JOB NO.
305490140

ODOMETER READING

DATE/TIME IN
09.10.2021 10:30

Description : 3P 09.10.2021

S/No	Part No.	Qty	Unit Price	%Disc	Net
PART REQUISITION					
0001	28-01-0302-2017 RR FENDER (PETROL ONLY) LH	1	40.00	0.00	40.00
SUB-TOTAL :					40.00

JOB NATURE

0001	PB	PANEL BEATING-SHA7720J	350.00	350.00
0002	SP	SPRAYPAINT-Rear Bumper Etc	500.00	500.00
SUB-TOTAL :				850.00

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TOWED AT OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SIGN WITHIN 7 DAYS FROM SUCH DELIVERY A NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND REMAINING DUE TO COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT I.E. AFTER 30 DAYS FROM THE INCIDENT FOR A PERIOD OF DEFAULT.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91609154	952.30	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Workshops

GST REG. NO. M2-8921817-3

TAX INVOICECOMPANY REG. NO.: 199506048W
Page: 2

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHA7720J**INV. NO/DATE**
91609154 27.10.2021**MAKE**
HYUNDAI**JOB NO.**
305490140**MODEL**
IONIQ(G3)**ODOMETER READING****DATE OF REG**
30.09.2020**DATE/TIME IN**
09.10.2021 10:30**CHASSIS CODE**
KMH851CVLU189272

Items total		890.00
Add GST @	7.000 %	62.30
Invoice amount		952.30

Issued by : KATHERINETAN 27.10.2021 10:09:58
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY, NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOLLOWING PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCY WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ N
8010012	91609154	952.30	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT21100114

Date: 27 October 2021



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 09/10/2021 @ 10:00 hrs
ALONG MARYMOUNT RD
INVOLVING GBL3497T

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA7720J** (the "Taxi"). The Taxi was hired to **TAN THIAM KOON IC NO SXXXX430J** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		DATE	NAME OF DRIVER	MILEAGE READING			MILEAGE TRAVELLED (KM)		HOURS OPERATED (TIME)	
	FROM	TO						FROM	TO	FROM	TO
195.8	07-30	19-00	7/10/21	Accident Repair	882	77		206.6		07-30	22-20
244.8	07-20	18-40	8/10/21		885	45		267.2		07-20	22-20
185.8	07-30	19-00	9/10/21		886	47		102.1		07-20	10-35
188.7	07-25	20-40	9/10					In		1030	
146.1	07-25	14-00	13/10					Out			1030
7.8	13-10	14-10									
199.7	07-15	19-00									
228.6	07-30	19-30									
177.5	07-25	19-00									
181.1	07-40	18-55									
189.6	07-25	20-10									

SHA 7720J

Op

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

GBL3497T

Date of Accident

09/10/2021



Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **China Taiping Insurance (Sing...**

Period of Insurance **04/06/2021 - 03/06/2022**

Requested By **Huang Xiao Yan (COMFORTDEL...**

Requested Date **09/10/2021 11:37**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Monday, 3 January 2022 1:44 pm
To: 'marcusyu6@naver.com'
Subject: RE: <STANDARD NOTIFICATION LETTER> OUR REF: CC3/CTI21010504/T1gs3 ***
ACCIDENT INVOLVING GBL 3497T & SHA 7720J ON 09/10/2021 ***

Dear Sir/Mdm,

We refer to our email dd 27/12/2021.

Till date we have yet to receive the requested documents.

Please let us have a copy of the following:

1. Accident video footage
2. Counter claim status against Third Party

Please do so within the **next 5 days**.

Thanks

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: CeciliaChong@lkkauto.com | FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Cecilia Chong (LKK Auto)
Sent: Monday, 27 December 2021 5:04 pm
To: marcusyu6@naver.com
Subject: <STANDARD NOTIFICATION LETTER> OUR REF: CC3/CTI21010504/T1gs3 *** ACCIDENT INVOLVING GBL 3497T & SHA 7720J ON 09/10/2021 ***

Our Ref: CC3/CTI21010504/T1gs3

27 DECEMBER 2021

FACE OF THE ORIENT PTE LTD
DRIVER: YU JIN MENG

Dear Sir/Madam,

ACCIDENT INVOLVING GBL 3497T & SHA 7720J ON 09/10/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us **within 3 days** from the date of this letter.

Please let us have a copy of the following:

- 1. Accident video footage**
- 2. Counter claim status against Third Party**

Please call us if you have further queries.

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: CeciliaChong@lkkauto.com | FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

Cecilia Chong (LKK Auto)

From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Sent: Monday, 21 March 2022 7:42 pm
To: Cecilia Chong (LKK Auto)
Subject: RE: SNM21D205772/C02/GBL3497T/LEEPG / FW: Direct Settlement - Accident Involving GBL 3497T (OI : CTI - TBA) and SHA 7720J (TP : LKK REF - CC3/CTI21010504/T1gs3) on 09/10/2021

Hi Cecilia

We opine that no BOLA scenario fits this case. Nonetheless, for settlement purpose, we agreed to your proposal of **\$ 1,479.87.**

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Sent: Wednesday, 9 February 2022 11:32 am
To: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Subject: RE: SNM21D205772/C02/GBL3497T/LEEPG / FW: Direct Settlement - Accident Involving GBL 3497T (OI : CTI - TBA) and SHA 7720J (TP : LKK REF - CC3/CTI21010504/T1gs3) on 09/10/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref : SNM21D205772

Our ref : CC3/CTI21010504/T1gs3

Dear Sirs/Madam,

ACCIDENT INVOLVING GBL 3497T (OI) & SHA 7720J (TP) ON 09/10/2021

We refer to the above matter.

Refer to TP video footage, OI changing lane. BOLA S15. Liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$1,479.87** **(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 1,112.80	\$ 952.30
2. Loss of Rental (5days x \$125.19)	\$ 625.95	\$ 375.57 (3days x \$125.19)
3. Loss of Income (5days x \$80.00)	\$ 400.00	\$ 150.00 (3days x \$50.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 2,140.75	<u>\$ 1,479.87</u>

**05 days recommendation for repair.

Enclosed here with all the relevant documents for your perusal.

For your approval/instruction please.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

"Wishing You Happiness & Prosperity Chinese New Year 2022"