

RE: SNM21D205772/C02/GBL3497T/LEEPG / FW: Direct Settlement - Accident Involving GBL 3497T (OI : CTI - TBA) and SHA 7720J (TP : LKK REF - CC3/CTI21010504/T1bs3) on 09/10/2021

Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Wed 10/13/2021 2:16 PM

To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Hi Jasper

Attached OI's GIA. OI counter claim TP. Please obtain VF from CDGE.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,

Cecilia Lee

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 13 October 2021 2:01 pm

To: suli@lkkauto.com; admin-a@lkkauto.com; jasperchua@lkkauto.com; Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D205772/C02/GBL3497T/LEEPG / FW: Direct Settlement - Accident Involving GBL 3497T (OI : CTI - TBA) and SHA 7720J (TP : LKK REF - CC3/CTI21010504/T1bs3) on 09/10/2021

Dear all,

Please note that officer in charge for this case is Cecilia Lee.

Claim no SNM21D205772/C02/GBL3497T/LEEPG.

Dear Cecilia,

Pls revert LKK.

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Thank you

Chong Boon Sen

Claims Department

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Wednesday, 13 October 2021 8:24 am

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBL 3497T (OI : CTI - TBA) and SHA 7720J (TP : LKK REF - CC3/CTI21010504/T1bs3) on 09/10/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHA 7720J at M/s COMFORTDELGRO ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**

- **TP GIA report**
- **Preliminary advice**

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jasper.

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd