



# Service Request Details

Claim

S1M03J02

Reference

CC4/ASM21010487/Apa3q2 

Loss Date

5 August 2021

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Report Date

30 Sep 2021 9:07:00 AM

Request Date

12 October 2021

Due Date

Services

Pending verification - Direct Settlement

## Actions

Next Step

Wait for: Approve invoice

Add Invoice

Incident Vehicle Registration #  
GBL1355H

Make  
TPVD TOYOTA

Model  
Hiace

Service Address

, , ,

Primary Contact/Insured

DNKH LOGISTICS PTE LTD  
18 JALAN BESUT, 619571, Singapore  
  
HONGYEN.CHONG@ALLINK.COM.SG

Claim Handler

HO Winnie  
  
winnie.ho@axa.com.sg

Additional Instructions

- Messages3
- Invoices
- History
- Documents
- Assessment
- Metrics
- Notes

Document Type

Document SubType

+ Upload Documents

Already Attached

|               |                                   |
|---------------|-----------------------------------|
| NAME          | LTA SEARCH                        |
| SUBTYPE       | Surveyor/ Assessor expense        |
| AUTHOR        | LKK AUTO CONSULTANTS PTE LTD (TP) |
| DATE UPLOADED | 12 July 2022                      |

|               |                                                                                                                      |
|---------------|----------------------------------------------------------------------------------------------------------------------|
| NAME          |  <a href="#">LTA SEARCH.pdf.pdf</a> |
| TYPE          | Forms / Claim Documents                                                                                              |
| SUBTYPE       | Others                                                                                                               |
| AUTHOR        | LKK AUTO CONSULTANTS PTE LTD (TP)                                                                                    |
| DATE UPLOADED | 12 July 2022                                                                                                         |

|               |                                                                                                                         |
|---------------|-------------------------------------------------------------------------------------------------------------------------|
| NAME          |  <a href="#">LKKInspection.pdf.pdf</a> |
| TYPE          | Forms / Claim Documents                                                                                                 |
| SUBTYPE       | Others                                                                                                                  |
| AUTHOR        | LKK AUTO CONSULTANTS PTE LTD (TP)                                                                                       |
| DATE UPLOADED | 12 July 2022                                                                                                            |

|               |                                                                                                                             |
|---------------|-----------------------------------------------------------------------------------------------------------------------------|
| NAME          |  <a href="#">LKKAdjustment1a.pdf.pdf</a> |
| TYPE          | Forms / Claim Documents                                                                                                     |
| SUBTYPE       | Others                                                                                                                      |
| AUTHOR        | LKK AUTO CONSULTANTS PTE LTD (TP)                                                                                           |
| DATE UPLOADED | 12 July 2022                                                                                                                |

|               |                                                                                                                                                       |
|---------------|-------------------------------------------------------------------------------------------------------------------------------------------------------|
| NAME          |  <a href="#">PAYMENT BREAKDOWN_EXPRESS SETTLEMENT FORM.pdf.pdf</a> |
| TYPE          | Forms / Claim Documents                                                                                                                               |
| SUBTYPE       | Satisfaction / Discharge Voucher                                                                                                                      |
| AUTHOR        | LKK AUTO CONSULTANTS PTE LTD (TP)                                                                                                                     |
| DATE UPLOADED | 12 July 2022                                                                                                                                          |

|      |                                                                                                                                       |
|------|---------------------------------------------------------------------------------------------------------------------------------------|
| NAME |  <a href="#">AUTHORISATION TO ACT FORM.pdf.pdf</a> |
| TYPE | Forms / Claim Documents                                                                                                               |

DATE UPLOADED 12 July 2022

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NAME  [TP-MANDATE IA dd 160622.pdf.pdf](#)

TYPE Forms / Claim Documents

SUBTYPE Assessment

AUTHOR LKK AUTO CONSULTANTS PTE LTD (TP)

DATE UPLOADED 16 June 2022

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NAME  [LKK Survey Photos.pdf.pdf](#)

TYPE Reports & Statement

SUBTYPE Others

AUTHOR LKK AUTO CONSULTANTS PTE LTD (TP)

DATE UPLOADED 16 June 2022

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NAME  [GBL1355H final ESTIMATE marked.pdf.pdf](#)

TYPE Reports & Statement

SUBTYPE Estimate / Quotation

AUTHOR LKK AUTO CONSULTANTS PTE LTD (TP)

DATE UPLOADED 16 June 2022

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NAME  [LKK Resurvey Photos\(After Repair\).pdf.pdf](#)

TYPE Reports & Statement

SUBTYPE Others

AUTHOR LKK AUTO CONSULTANTS PTE LTD (TP)

DATE UPLOADED 16 June 2022

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NAME  [LKK Resurvey Photos\(Dismantle\).pdf.pdf](#)

TYPE Reports & Statement

SUBTYPE Others

AUTHOR LKK AUTO CONSULTANTS PTE LTD (TP)

DATE UPLOADED 16 June 2022

|               |                                   |
|---------------|-----------------------------------|
| TYPE          | Letters and Correspondence        |
| SUBTYPE       | Policy Holders / Insured          |
| AUTHOR        | LKK AUTO CONSULTANTS PTE LTD (TP) |
| DATE UPLOADED | 16 June 2022                      |

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|               |                                                                                                                          |
|---------------|--------------------------------------------------------------------------------------------------------------------------|
| NAME          |  <a href="#">OID - VALID DL.pdf.pdf</a> |
| TYPE          | Forms / Claim Documents                                                                                                  |
| SUBTYPE       | Driver's License / IDP                                                                                                   |
| AUTHOR        | LKK AUTO CONSULTANTS PTE LTD (TP)                                                                                        |
| DATE UPLOADED | 13 June 2022                                                                                                             |

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|               |                                                                                                                                                |
|---------------|------------------------------------------------------------------------------------------------------------------------------------------------|
| NAME          |  <a href="#">AXA Immediate Advice - GBL1355H (TP).pdf.pdf</a> |
| TYPE          | Reports & Statement                                                                                                                            |
| SUBTYPE       | Others                                                                                                                                         |
| AUTHOR        | LKK AUTO CONSULTANTS PTE LTD (TP)                                                                                                              |
| DATE UPLOADED | 10 June 2022                                                                                                                                   |

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|               |                                                                                                                                     |
|---------------|-------------------------------------------------------------------------------------------------------------------------------------|
| NAME          |  <a href="#">YP5824B - OI GIA REPORT.pdf.pdf</a> |
| TYPE          | Reports & Statement                                                                                                                 |
| SUBTYPE       | Accident statement                                                                                                                  |
| AUTHOR        | HO Winnie                                                                                                                           |
| DATE UPLOADED | 15 October 2021                                                                                                                     |

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|               |                                                                                                                           |
|---------------|---------------------------------------------------------------------------------------------------------------------------|
| NAME          |  <a href="#">EMAIL FROM WS.msg.msg</a> |
| TYPE          | Letters and Correspondence                                                                                                |
| SUBTYPE       | Workshop                                                                                                                  |
| AUTHOR        | VISHNU BATHAM Shekhar                                                                                                     |
| DATE UPLOADED | 12 October 2021                                                                                                           |

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|      |                                                                                                                                |
|------|--------------------------------------------------------------------------------------------------------------------------------|
| NAME |  <a href="#">SURVEYOR APPOINTED.msg.msg</a> |
| TYPE | Letters and Correspondence                                                                                                     |

DATE UPLOADED 12 October 2021

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NAME  [LIST OF SURVEYOR SENT.msg.msg](#)

TYPE Letters and Correspondence

SUBTYPE Workshop

AUTHOR VISHNU BATHAM Shekhar

DATE UPLOADED 12 October 2021

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NAME  [GBL1355H - TP VIDEO FOOTAGE.mp4](#)

TYPE Evidence

SUBTYPE Videos

AUTHOR HO Winnie

DATE UPLOADED 30 September 2021

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NAME  [GIA TP GBL1355H.pdf.pdf](#)

TYPE Reports & Statement

SUBTYPE GIA Report

AUTHOR VISHNU BATHAM Shekhar

DATE UPLOADED 30 September 2021

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NAME  [GBL 1355H - GIA.pdf.pdf](#)

TYPE Reports & Statement

SUBTYPE GIA Report

AUTHOR VISHNU BATHAM Shekhar

DATE UPLOADED 30 September 2021

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