#### Mei Kwan (LKKAuto)

From: Tan Kian Wei Billy <br/>
- billy.tan@sg.cntaiping.com

Sent: Thursday, October 14, 2021 10:28 AM

To: Claims Dept of CTI; Mei Kwan (LKKAuto); Asher Sng (LKKAuto); Admin A

Subject: RE: SNM21D205699/C02/SMV4729K/TANKW / FW: Direct Settlement - Accident

Involving SMV4729K (OI: CTI-TBA) and SHD7092Y (TP: LKK REF-

CC3/CTI21010484/Vea3) on 02/10/2021

**Attachments:** SA1C21A60001\_06-10-2021\_140013 (2).pdf

Categories: HMK

Hi Meikwan,

Attached is OI GIA report, OI state that your client actually lane change into OI lane.

**Thanks** 

## **NOTICE:**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a> or fax at <a href="mailto:6224.7175">6224.7175</a>. Any inconvenience caused is much regretted.

Thanks and Best Regards

#### **Billy Tan**

Claims Department

#### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 13 October 2021 11:37 AM

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D205699/C02/SMV4729K/TANKW / FW: Direct Settlement - Accident Involving SMV4729K (OI : CTI

- TBA) and SHD7092Y (TP: LKK REF - CC3/CTI21010484/Vea3) on 02/10/2021

Dear all,

Please note that officer in charge for this case is Billy Tan.

Claim no SNM21D205699/C02/SMV4729K/TANKW.

Dear Billy,

Pls revert LKK.

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Thank you

# **Chong Boon Sen**

Claims Department

## China Taiping Insurance (Singapore) Pte. Ltd.

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Tuesday, 12 October 2021 4:56 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com>; Admin A < admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SMV4729K (OI: CTI - TBA) and SHD7092Y (TP: LKK REF -

CC3/CTI21010484/Vea3) on 02/10/2021

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 7092Y at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

## To check availability of the case handler, you may contact the undersigned.

Thank you. Best Regards,

Mei Kwan | Admin

#### LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.