

**Veron Chen (LKKAuto)**

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**From:** Veron Chen (LKKAuto)  
**Sent:** Monday, 18 October 2021 9:33 AM  
**To:** Admin-D (LKKAuto); 'Teo, Grace'; 'Chan, Shu Hui Agnes'; assignments; SUR  
**Subject:** RE: LKK/MC \ CMTD2103033/AGC - PRI FOR SMQ 6449G ACCIDENT INVOLVING SMQ 6449G / SMZ3325C ON 10.10.2021 OUR REF: CL/211021/T/AB  
**Attachments:** LKKPhotosIn6\_compressed.pdf; SMQ 6449G MARK EST.pdf; SMQ 6449G LTA.pdf; SMQ 6449G PRELI ADVISED.pdf

Dear Agnes,

Enclosed preliminary revised of vehicle SMQ 6449G  
Date of survey: 13/10/21  
Number of days (estimated) : 3 days

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Veron Chen (LKKAuto)  
**Sent:** Thursday, 14 October 2021 4:17 PM  
**To:** Admin-D (LKKAuto) <admin-d@lkkauto.com>; 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Chan, Shu Hui Agnes' <agnes.chan@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>  
**Subject:** RE: LKK/MC \ CMTD2103033/AGC - PRI FOR SMQ 6449G ACCIDENT INVOLVING SMQ 6449G / SMZ3325C ON 10.10.2021 OUR REF: CL/211021/T/AB

Dear Agnes,

Please be informed that we have inspected the vehicle SMQ 6449G on 13/10/21.

We are pending estimate from repairer.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)

**Sent:** Tuesday, 12 October 2021 4:39 PM

**To:** 'Teo, Grace' <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>; 'info' <[info@catherinelimllc.com](mailto:info@catherinelimllc.com)>; 'Chan, Shu Hui Agnes' <[agnes.chan@sompo.com.sg](mailto:agnes.chan@sompo.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: LKK/MC \ CMTD2103033/AGC - PRI FOR SMQ 6449G ACCIDENT INVOLVING SMQ 6449G / SMZ3325C ON 10.10.2021 OUR REF: CL/211021/T/AB

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>

**Sent:** Tuesday, 12 October, 2021 3:40 PM

**To:** info <[info@catherinelimllc.com](mailto:info@catherinelimllc.com)>; Chan, Shu Hui Agnes <[agnes.chan@sompo.com.sg](mailto:agnes.chan@sompo.com.sg)>; 'admin-d@lkkauto.com' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; 'assignments@lkkauto.com' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** LKK/MC \ CMTD2103033/AGC - PRI FOR SMQ 6449G ACCIDENT INVOLVING SMQ 6449G / SMZ3325C ON 10.10.2021 OUR REF: CL/211021/T/AB

Without Prejudice

Our Reference : CMTD2103033/AGC

Your Reference: CL/211021/T/AB

Hi Sally,

We refer to your email of even date and agreed to appoint **Mr. Marcus of LKK Auto** to conduct the survey.

Hi LKK Auto,

Please arrange **Mr. Marcus** to survey for **SMQ6449G** on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Ms. Agnes**.

Thank you.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



**SOMPO**  
INSURANCE

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**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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**From:** info <[info@catherinelimllc.com](mailto:info@catherinelimllc.com)>

**Sent:** Tuesday, October 12, 2021 3:06 PM

**To:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>; Chan, Shu Hui Agnes <[agnes.chan@sompo.com.sg](mailto:agnes.chan@sompo.com.sg)>

**Subject:** RE: PRI \ CMTD2103033/AGC - PRI FOR SMQ 6449G ACCIDENT INVOLVING SMQ 6449G / SMZ3325C ON 10.10.2021 OUR REF: CL/211021/T/AB

**EXTERNAL SENDER:** Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Mdm (Without Prejudice)

We refer to your email appended below.

Our client agrees to LKK AUTO – MARCUS CHUA. Please arrange.

Regards  
Sally Goh  
(For and on behalf of Catherine Lim )  
Catherine Lim LLC  
(Advocates & Solicitors)  
20 Havelock Road  
#03-01 Central Square  
Singapore 059765  
Tel: 6438 5500  
(UEN No. 201310922K & GST Registration No: 201310922K)

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**From:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>  
**Sent:** Tuesday, 12 October 2021 2:42 pm  
**To:** info <[info@catherinelimllc.com](mailto:info@catherinelimllc.com)>; Chan, Shu Hui Agnes <[agnes.chan@sompo.com.sg](mailto:agnes.chan@sompo.com.sg)>  
**Subject:** PRI \ CMTD2103033/AGC - PRI FOR SMQ 6449G ACCIDENT INVOLVING SMQ 6449G / SMZ3325C ON 10.10.2021 OUR REF: CL/211021/T/AB

Our Reference : CMTD2103033/AGC  
Your Reference: CL/211021/T/AB

Date: 12/10/2021

**Without Prejudice**  
**EMAIL ONLY**  
OUR Email: [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)

**Attention:**  
**M/S CATHERINE LIM LLC**

Dear Sally,

**ACCIDENT INVOLVING SMZ3325C & SMQ6449G ON 09.10.2021**

We refer to your Notice of Accident dated 12/10/2021.

Please be informed that **Ms. Agnes Chan** is the handler of this case who can be contacted at 63295 327/  
[agnes.chan@sompo.com.sg](mailto:agnes.chan@sompo.com.sg)

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

**Pre-Repair Survey**

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
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	FormTeam Consultancy	Frankie Pang	
	LKK Auto Consultants	Adrian Ling	
		Kenneth Kong	
		Marcus Chua	
	Priority Services	Jimmy Lee	
	Raleigh Services	Andrew Ow Yong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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**From:** info <[info@catherinelimllc.com](mailto:info@catherinelimllc.com)>

**Sent:** Tuesday, October 12, 2021 10:55 AM

**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>

**Subject:** PRI FOR SMQ 6449G ACCIDENT INVOLVING SMQ 6449G / SMZ 3325C ON 10.10.2021 OUR REF: CL/211021/T/AB

**EXTERNAL SENDER:** Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir

**RE: NOTICE TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PRE-ACTION PROTOCOL FOR NON-INJURY MOTOR ACCIDENT CLAIMS (NIMA)**

**ACCIDENT INVOLVING SMQ 6449G / SMZ 3325C ON 10.10.2021 ALONG SERVICE ROAD OF BLK 879A TAMPINES STREET 86 TOWARDS THE CAR PARK EXIT**

We are instructed by NGO WAN YET to notify you of a road traffic accident involving our client's vehicle No. SMQ 6449G and vehicle No. SMZ 3325C driven by you at the material time.

As a result of the accident, our client's motor vehicle has been damaged. Before our client proceed to repair the damaged motor vehicle, please let us know within **2 working days** of your receipt of this notice whether you/your insurer would like to conduct a pre-repair survey of the motor vehicle. If we do not receive any reply from you/your insurer within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Please let us know your appointed surveyor.

Venue: AutoBay Pte Ltd  
1 Kaki Bukit Ave 6 #02-11 Autobay @Kaki Bukit  
Singapore 417883

Mr Lim , Tel: 93716693

Regards  
Sally Goh  
(For and on behalf of Catherine Lim )  
Catherine Lim LLC  
(Advocates & Solicitors)  
20 Havelock Road  
#03-01 Central Square  
Singapore 059765  
Tel: 6438 5500  
(UEN No. 201310922K & GST Registration No: 201310922K)