

Our Ref: CT1021/SH 6971R/CK(st)
Date: 26.10.2021

CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

Attn : Motor Claims Department

Without Prejudice

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

ACCIDENT ON 10.10.2021 INVOLVING SH 6971R & SMF6378K ALONG BLK 631 ANG MO KIO ST 61

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SH 6971R, which was involved in the captioned accident with your insured vehicle No SMF6378K.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	3,187.74
2. Loss of Rental	3 days x S\$ 125.19	S\$	375.57
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	7.49
5. GIA / Police Report Fee		S\$	0.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	3 days x S\$ 80.00	S\$	240.00
2. Others		S\$	0.00

[E&OE]	Total Claims	S\$	3,810.80
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A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: 62141843

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****Hyundai Ioniq SH6971R , SMF6378K
BLK 631 ANG MO KIO ST 61****ON 10-Oct-21 15:30**

I / We

NG HONG TUCK

(Hirer) NRIC No.:

SXXXX701B

and/or

(Relief) NRIC No.:

SXXXX701B

Taxi Number

SH6971R

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

11-Oct-2021

Name of Hirer

NG HONG TUCK

Hirer NRIC

SXXXX701B

Signature :



Address

**311D ANCHORVALE LANE #11-38
544311**

Contact No.

96311138

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00102022002 Claim No : SNM21D205831/C02/SMF6378K/CHEESC

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : S\$3,630.00
SINGAPORE DOLLARS THREE THOUSAND SIX HUNDRED AND THIRY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SH 6971R
Insured Vehicle No. : SMF 6378K

Date of Loss : 10/10/2021
Place of Accident : 631 ANG MO KIO STREET 61 LOT 19

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : LENTOR AMBULANCE PTE LTD
Driver Name : LIM FANG REN MANFRED

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 3,630.00
	=====
TOTAL	S\$ 3,630.00
	=====

Claimant Name : COMFORT TRANSPORTATION PTE LTD

NRIC No : 1XXXXX821R

Signature : 
CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Date : 18.2.2022

Please forward your payment to
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to
vehicle damages only. All personal injuries
and damages arising therefrom are excluded
from the ambit and application of this document"

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Repeat printout Page: 1

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SH 6971R

MAKE
HYUNDAI

MODEL
IONIQ(G3)

DATE OF REG
30.10.2019

CHASSIS CODE
KMH851CVLU188631

INV. NO/DATE
91607420 21.10.2021

JOB NO.
305490253

ODOMETER READING

DATE/TIME IN
11.10.2021 09:25

Description : 3P 10.10.2021

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0104-0578	COVER-FR BUMPER#	1	430.90	20.00	344.72
0002	04-01-0101-0111	BUMPER COVER CLIP REAR	10	2.20	20.00	17.60
0003	04-01-0104-2687	MOULDING-FRONT BUMPER CTR UPR	1	368.50	20.00	294.80
0004	04-01-0104-2686	MOULDING-FRONT BUMPER RH	1	93.45	20.00	74.76
0005	04-01-0104-2935	LAMP ASSY-HEAD RH#	1	1,993.65	20.00	1,594.92
0006	04-01-0104-3918	BRACKET-FR BUMPER SIDE RH	1	28.00	20.00	22.40
SUB-TOTAL				:		2,349.20

JOB NATURE

0001	PB	PANEL BEATING SH6971R	350.00	350.00
0002	SP	SPRAYPAINT CHARGE	250.00	250.00

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND USED AT OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 3 DAYS FROM SUCH DELIVERY, ADVISE THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND REMAINING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE DUE DATE FOR PAYMENT).
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91607420	3,187.74	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SH 6971R

MAKE
HYUNDAI

MODEL
IONIQ(G3)

DATE OF REG
30.10.2019

CHASSIS CODE
KMHC851CVLU188631

INV. NO/DATE
91607420 21.10.2021

JOB NO.
305490253

ODOMETER READING

DATE/TIME IN
11.10.2021 09:25

S/No	Part No.	Qty	Unit Price	%Disc	Net
0003	17-01				
	CHECK ALL LIGHTING		30.00		30.00
	SUB-TOTAL				630.00

Items total	2,979.20
Add GST @ 7.000 %	208.54
Invoice amount	3,187.74

Issued by : CHEWBEELENG 22.10.2021 08:27:02
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AT THE CUSTOMER'S OWNERS' RISK.
2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM DELIVERY ADVISE THE COMPANY BY NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS, OTHERWISE THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND UNPAID TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT I.E. AFTER 30 DAYS FROM THE INVOICE DATE.
4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR OMISSIONS WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91607420	3,187.74	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT21100132

Date: 21 October 2021



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 10/10/2021 @ 15:30 hrs
ALONG BLK 631 ANG MO KIO ST 61
INVOLVING SMF6378K

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SH6971R** (the "Taxi"). The Taxi was hired to **NG HONG TUCK IC NO SXXXX701B** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

[illegible]

Enquire Vehicle-Related Transaction History

Transaction History Details

Log Date/Time:	11 Oct 2021 / 11:48:16		
Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	SMF6378K		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ECENGCC0 - GOH CHENG CHUAN ANDREW CORNELIUS	Business Transaction Reference No.:	20211011114816094890

Search Date / Time: 10 Oct 2021 15:30:00
Insurance Company: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD
Information displayed is correct as at the log date and time.

Enquire Related Logs OK

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Sunday, 14 November 2021 5:41 PM
To: suhaimi@lentorambulance.com
Subject: ACCIDENT INVOLVING SMF 6378K AND SH 6971R ON 10/10/2021

Our Ref: CC3/CTI21010476/T1ea3

14 NOV 2021

LENTOR AMBULANCE PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SMF 6378K AND SH 6971R ON 10/10/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
Email: ashersng@lkkauto.com

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Asher Sng (LKKAUTO)

From: Chee So Chow <sochow.chee@sg.cntaiping.com>
Sent: Wednesday, 16 February 2022 18:33
To: Asher Sng (LKKAUTO)
Cc: Claims Dept of CTI
Subject: RE: [MANDATE REQUEST] RE: SNM21D205831/C02/SMF6378K/CHEESC / FW: Direct Settlement - Accident Involving SMF6378K (OI : CTI - TBA) and SH6971R (TP : LKK REF - CC3/CTI21010476/T1ba3) on 10/10/2021

Follow Up Flag: Follow up
Flag Status: Flagged

Hi Asher

We agree to your proposal to settle at the following amount:

Amount Revised

\$ 3,187.74
\$ 312.98 (2.5days x \$125.19)
\$ 125.00 (2.5days x \$50)
\$ 7.49
\$ 3,633.21

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6222 5879
Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Tuesday, February 15, 2022 6:22 PM
To: Chee So Chow <sochow.chee@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: FW: [MANDATE REQUEST] RE: SNM21D205831/C02/SMF6378K/CHEESC / FW: Direct Settlement - Accident Involving SMF6378K (OI : CTI - TBA) and SH6971R (TP : LKK REF - CC3/CTI21010476/T1ba3) on 10/10/2021

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Hi So chow,

We refer to the email dated 03.1.22.

Third party is chasing for offer / settlement.

Kindly let us have your approval / instruction if any.

Thank You.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto)

Sent: Monday, 3 January 2022 10:08

To: Chee So Chow <sochow.chee@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: [MANDATE REQUEST] RE: SNM21D205831/C02/SMF6378K/CHEESC / FW: Direct Settlement - Accident Involving SMF6378K (OI : CTI - TBA) and SH6971R (TP : LKK REF - CC3/CTI21010476/T1ba3) on 10/10/2021

Your ref : SNM20D200166

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured exit parking lot and hit third party parked vehicle.

We are of the opinion that liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **COMFORTDELGRO ENGINEERING PTE LTD**" at **\$3,633.21(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 3,823.32	\$ 3,187.74
2. Loss of Rental (3days x \$125.19)	\$ 375.57	\$ 312.98 (2.5days x \$125.19)
3. Loss of Income (3days x \$50)	\$ 240.00	\$ 125.00 (2.5days x \$50)
4. LTA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 4,446.38	\$ 3,633.21

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Chee So Chow <sochow.chee@sg.cntaiping.com>

Sent: Thursday, 18 November 2021 5:58:59 pm (UTC+08:00) Kuala Lumpur, Singapore

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D205831/C02/SMF6378K/CHEESC / FW: Direct Settlement - Accident Involving SMF6378K (OI : CTI - TBA) and SH6971R (TP : LKK REF - CC3/CTI21010476/T1ba3) on 10/10/2021

[Confidential]

Password

t*OK\$4Ud

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Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6222 5879
Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Chee So Chow
Sent: Thursday, November 18, 2021 5:58 PM
To: 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; 'Jasper Chua (LKK Auto)' <jasperchua@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>
Subject: RE: SNM21D205831/C02/SMF6378K/CHEESC / FW: Direct Settlement - Accident Involving SMF6378K (OI : CTI - TBA) and SH6971R (TP : LKK REF - CC3/CTI21010476/T1ba3) on 10/10/2021

[Confidential]

Please see insured's GIA report.

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Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6222 5879
Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Chee So Chow

Sent: Tuesday, October 19, 2021 9:52 AM

To: 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D205831/C02/SMF6378K/CHEESC / FW: Direct Settlement - Accident Involving SMF6378K (OI : CTI - TBA) and SH6971R (TP : LKK REF - CC3/CTI21010476/T1ba3) on 10/10/2021

Hi Team

Please be advised that our insured has not reported accident.

We are writing to them to do so.

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Thanks and Best Regards

Chee So Chow

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Main: (65) 6389 6116 | F: (65) 6222 5879

Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, October 15, 2021 4:01 PM

To: Chee So Chow <sochow.chee@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D205831/C02/SMF6378K/CHEESC / FW: Direct Settlement - Accident Involving SMF6378K (OI : CTI - TBA) and SH6971R (TP : LKK REF - CC3/CTI21010476/T1ba3) on 10/10/2021

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Dear Sir/ Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

Sent: Wednesday, October 13, 2021 10:57 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D205831/C02/SMF6378K/CHEESC / FW: Direct Settlement - Accident Involving SMF6378K (OI : CTI - TBA) and SH6971R (TP : LKK REF - CC3/CTI21010476/T1ba3) on 10/10/2021

Dear all,

Please note that officer in charge for this case is Chee So Chow.

Claim no SNM21D205831/C02/SMF6378K/CHEESC.

Dear So Chow,

Pls revert LKK.

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In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 12 October 2021 4:10 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SMF6378K (OI : CTI - TBA) and SH6971R (TP : LKK REF - CC3/CTI21010476/T1ba3) on 10/10/2021

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SH 6971R at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jasper.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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